

**ClinicalConnect Technical Specifications (Version 5.0) – Effective Nov. 5, 2017**

<b>Supported Browsers for ClinicalConnect™</b>	
<b>Desktop Version</b>	
<ul style="list-style-type: none"> <li>• <b>Google Chrome (latest version)</b></li> <li>• <b>Mozilla Firefox (latest version)</b></li> <li>• <b>macOS Safari (latest version)</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>Microsoft Internet Explorer 11</b></li> <li>• <b>Microsoft Edge</b></li> </ul>
<b>Mobile Version</b>	
<p>Mobile version of ClinicalConnect is available using <b>native browsers</b> built into smartphones and tablets.            Note: the mobile version of ClinicalConnect does not display archived and scanned health records or diagnostic images.</p> <p><b>Supported for these Operating Systems:</b></p> <ul style="list-style-type: none"> <li>• Smartphones: Android 5 (Lollipop) or later version; iOS 9 or later version</li> <li>• Tablets: Android 5 (Lollipop) or later version; iOS 8 or later version</li> <li>• BlackBerry OS and Windows 10 Mobile are not supported</li> </ul>	
<b>Smartphones and Tablets</b>	
When viewing ClinicalConnect on smartphones, Landscape Mode is recommended due to limited screen size.	
<b>Mobile Devices: Wi-Fi Protocol and Network Speeds</b>	
The performance of ClinicalConnect on mobile devices is dependent on the mobile network speed that the device connects to; best performance is on the 4G or LTE network.	
<b>Wireless speeds:</b> 802.11b (11 Mbps) – Slow; 802.11a or 802.11g (54 Mbps) – Fast; 802.11n (300 Mbps) – Fastest.	
<b>Viewing Diagnostic Images in ClinicalConnect</b>	
<b>eUnity™ Image Viewer – for viewing diagnostic images from Hamilton Health Sciences</b>	
eUnity™ Image Viewer, a Zero Footprint Viewer is integrated with ClinicalConnect and is used to view HHS PACS images. Adobe Flash Player 10.0.0 or greater is required.	
<b>GE ZFP Viewer – for viewing all non-HHS diagnostic images</b>	
The GE Zero Footprint (ZFP) Image Viewer is used to view diagnostic images that are being sent to SWODIN and made available through ClinicalConnect.	
For optimal performance, a minimum bandwidth of 30 Mbps is recommended for both viewers.	
<b>Viewing PDF Documents in ClinicalConnect</b>	
Adobe Reader 11 or higher is recommended to view records presented as PDFs in ClinicalConnect. PDFs are not viewable in the mobile version of ClinicalConnect.	
<b>Setting Preferences</b>	
<p>Recommendation: all devices (incl. mobile) should be encrypted.</p> <p>The following are the recommended preferences for the most commonly used modules but, depending on clinical role/speciality, users may wish to adjust these preferences to better suit their needs.</p>	
<b>General Landing Page</b>	Default Module: <b>Physician Census</b> for Physicians; <b>Worklist</b> for Clinicians
<b>Patient Record Landing Page</b>	Default Module: <b>Patient Dashboard</b>
<b>Module Preferences</b>	Default settings for modules that have the Encounter and Days Back filter will be set to 'All Regional Encounters' and '180 days back'
<b>Lab Module</b>	Default View: <b>Expanded List</b> - this displays the lab test and results

If you have any questions, please email [info@clinicalconnect.ca](mailto:info@clinicalconnect.ca).