



**ClinicalConnect™**

CONNECTING SOUTH WEST ONTARIO

**December 10, 2014**

**Additional Information on CCAC Client Notes in ClinicalConnect™**

On November 25, 2014, we announced that due to changes being implemented by the Ontario Association of Community Care Access Centres (OACCAC), Client Notes from the CCAC's Client Health and Related Information System (CHRIS) would not be accessible via ClinicalConnect.

We received a number of inquiries about why the Notes were removed from the portal, and if and when they might be accessible again to ClinicalConnect users. We understand and support ClinicalConnect users' concerns regarding better access to information to improve communication and patient care, as does the OACCAC. David McLelland, Chief Technology Officer at the OACCAC and his team have worked quickly to restore the CCAC Notes via ClinicalConnect. Together, we are happy to announce they will be available again effective December 11, 2014.

We thank all our users for their ongoing support of ClinicalConnect.

For more information, please contact:  
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