August eUpdate

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User Profiles for Regulated HSPs

In an effort to further align with digital health initiatives underway at a provincial level, ClinicalConnect Local Registration Authorities, including physicians acting as their Primary LRA for their Sole Practitionership, are required to update profiles for their regulated health service providers who have access to ClinicalConnect. LRAs (including physicians who are their Primary LRA, for themselves) don't need to complete this exercise for physicians, as physician account holders' College Name (CPSO) and Registration Number (CPSO #) have been auto-populated. In other words, profiles need to be modified for non-physician, regulated HSPs only.No action with respect to unregulated health service providers who have ClinicalConnect accounts, such as Administrative Support, is required at this time.

The purpose of this exercise is to create a unique identifier for every health service provider who has access to ClinicalConnect and is regulated to practice healthcare through a College recognized by the Ontario Ministry of Health and Long-Term Care. Please click here for more information on these specific Colleges, and note that while

ClinicalConnect Release 5.0 Go-Live Date and Associated Webinars for Users

The HITS eHealth Office at Hamilton Health Sciences is pleased to inform you of the new targeted go-live date for the next release of ClinicalConnect, referred to as Release 5.0, which has been scheduled for **Saturday, November 4, 2017**.

To support the new release, we are pleased to offer users an opportunity to learn more about the enhancements during four one-hour webinars scheduled for **October 23-26, from 4:00-5:00 p.m. each day**. Click here to register to learn more about the new and improved ClinicalConnect!

In addition to the overview webinars designed for end users, training resources to support use of the new version of ClinicalConnect are currently in development and will be available in October. Stay tuned for additional updates as we approach the November 4, 2017 go-live date.

Data from Primary Care CDR Proof of Concept Project to Be Integrated within ClinicalConnect

ClinicalConnect users will soon have the ability to access data being integrated, as part of a separate project, into eHealth Ontario's Primary Care Clinical Data Repository (pcCDR). The build of this repository itself certainly begins to address the need to share primary care data across the continuum of care, and starting this fall, this sub-set of primary care data will be integrated and viewable using

other users may be regulated by Colleges not listed on this website, the current focus is on Ministry-recognized Regulated Health Professions.

LRAs can populate these two pieces of information easily in AGS using instructions contained in their updated AGS user guide. LRAs can start at any time, but must be complete no later than Friday, October 27, 2017, prior to the next attestation cycle commencing on November 1, 2017.
Your cooperation and assistance is much appreciated.

Welcome to New ClinicalConnect Participating Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participating Organizations in August 2017:

- 2324317 Ontario Ltd o/a WRA X-Ray Clinics [Erie St. Clair LHIN]
- Elston Pharmacy Ltd.[Erie St. Clair LHIN]
- Alzheimer Society London and Middlesex [South West LHIN]
- Bayshore Physical Therapy [South West LHIN]
- Maitland Valley Health Team [South West LHIN]
- Trefiak Physiotherapy Professional Corporation [South West LHIN]

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ClinicalConnect.

As part of the pcCDR project, four Primary Care Family Health Teams in south west Ontario are involved in work to contribute a sub-set of data from their EMR to a provincial Clinical Data Repository operated by eHealth Ontario, known as pcCDR. This data will be accessible to authorized users of the regional Clinical Viewer, ClinicalConnect. More details in terms of gaining access to this data from within ClinicalConnect will be made available in future eUpdates.

We Care About What You Think

The connecting South West Ontario (cSWO) Program, which supports the deployment of digital health tools such as ClinicalConnect™ and Health Report Manager (HRM), have identified an important need to raise awareness and understanding of the current and future benefits of digital health in our region.

In partnership with the cSWO Program's Change Management and Adoption Delivery Partners, our first step is to better understand the perception of digital health and we want to hear from you!

The cSWO Program and its Delivery Partner teams have developed a survey, and the HITS eHealth Office, Solution Provider for one of the fundamental digital health solutions, ClinicalConnect, supports the Program's efforts to increase awareness about the benefits of digital health in our region. Participation in the cSWO Program's survey is voluntary and all responses are confidential. No identifying information is collected and participation in the survey will not result in any further communications.

The following survey will only take a few minutes to complete. [Click here](#) to start the survey.

The New ClinicalConnect Participation Agreement Framework

The new ClinicalConnect Participation Agreement went into effect July 5, 2017. Organizations, including Sole Practitioners (Physicians), that provide direct patient care, can apply to become a ClinicalConnect Participant.

For more information about the benefits of becoming a Participant, please contact your LHIN's cSWO Change Management & Adoption Delivery Partner:

Check out ClinicalConnect
[*Educational Resources*](#)*!*

STAY CONNECTED

Erie St. Clair: TransForm Shared Service Organization, cSWO@transformsso.ca
South West: South West Region Change Management and Adoption Delivery Partner, cSWO@sw.ccac-ont.ca
Waterloo Wellington: eHealth Centre of Excellence, info@ehealthce.ca
Hamilton Niagara Haldimand Brant: Health Information Technology Services (HITS) eHealth Office at Hamilton Health Sciences, info@HITSeHealth.ca

More information on becoming a ClinicalConnect Participant, including Sole Practitioners (physicians), is available at http://info.clinicalconnect.ca/CC/agreements.

If you are unsure of what LHIN your organization or practice is located in, please [click here](#) to search your LHIN by postal code. Please note, only organizations or practices located within the above LHINs can currently qualify for access to ClinicalConnect.

For general inquiries, please email info@clinicalconnect.ca
For technical support, please email helpd@hhsc.ca or call the HITS Help Desk: (905) 521-2100 ext 43000

For more information,
visit info.clinicalconnect.ca

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ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.