

December eUpdate

New "Frequent ED Visits" Icon Cues ClinicalConnect Users

Health Link Icon in Patient Header Updated

Access to OLIS Data Through ClinicalConnect

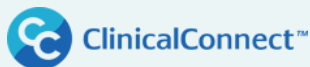
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Best wishes for a healthy, happy and safe holiday season from the ClinicalConnect team!



Request a 30-Minute Webinar for Your Team!

A series of 30-minute webinars are available for members of the ClinicalConnect user community to join. [Click here](#) to view topics and register today. In addition, you can also request a webinar be hosted for your team to focus on a module or functionality in ClinicalConnect that is particularly relevant for your users. To request a custom webinar for your team, please email training@clinicalconnect.ca.

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New "Frequent ED Visits" Icon Cues ClinicalConnect Users







Effective December 2, 2015, Hamilton Health Sciences, Solution Provider responsible for the deployment of ClinicalConnect™, announced that a new icon has been added to the Patient Header in the portal.

The new "Frequent ED Visits" flag identifies patients who have had five or more visits to an Emergency Department (ED) at acute care facilities in southwest Ontario in the last 366 days. Clicking on the icon takes the user to the Visits module where a listing of their patients' various encounters is available.

While authorized ClinicalConnect users have always had access to details about their patients' visits to EDs within the region, the beauty of this new flag is that it provides an immediate visual indicator for physicians and clinicians. The system counts visits based on details aggregated from source hospital systems, as already available in the Visits module. Consent directives remain in place so if details of a visit have been blocked, users will still not be able to access that information. For more information about ClinicalConnect and this new feature, please visit <http://info.clinicalconnect.ca>.

Frequent ED Visits Flag



MARX,GROUCHO  Allergies     	
Attending Physician:	Encounter Date: 10/11/2015 13:00
MRN: H00002015	DOB: 01/04/1967
Account Number: HE005004/15	Admit Age/Gender: 28Y/M
Facility: Juravinski Hospital	HCN: 3986255713-AV-ON
Reason For Visit:	

Health Link Icon in Patient Header Updated

Also effective December 2, 2015, the existing "Health Links" flag in the Patient Header has been updated. The puzzle piece icon itself remains the same, but now displays only for patients who have a Health Link Coordinated Care Plan (CCP) initiated by a Health Link in the Hamilton Niagara Haldimand Brant (HNHB) Local Health Integration Network (LHIN). ClinicalConnect users can still hover over the icon to display the name of the Health Link that initiated the CCP, and clicking on the icon will take the user to other general information about Health Links. Please note this flag is updated monthly based on information provided by the Health Link and is not a "real time" indicator. Discussions continue about how the CCPs, developed by the Health Links, may be integrated with ClinicalConnect in the future.

Tell us how ClinicalConnect enhanced patient care!

[Click here to share your story!](#)

Check out our [Educational Resources!](#)

STAY CONNECTED



Access to OLIS Data Through ClinicalConnect

We are pleased to announce that ClinicalConnect users from all acute care hospitals in south west Ontario can now access lab data from the Ontario laboratories information system (OLIS). Thank you to the teams at eHealth Ontario, the connecting South West Ontario (cSWO) Program and cSWO's Change Management & Adoption Delivery Partners across the region for helping to facilitate this access for authorized ClinicalConnect users.

For support please email Help Desk at helpd@hhsc.ca
or Call Help Desk: (905) 521-2100 ext 43000

For more information,
visit info.clinicalconnect.ca

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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.