

## January e-Update

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## What's Coming Next from ClinicalConnect?

Pharmacy data from the London, Thames Valley and Region Hospitals is planned to go live in ClinicalConnect in March.

## HNHB eHealth Office wins Infoway's eConnect Challenge award!

We're pleased to announce that the ClinicalConnect team won an Adoption Award as part of Canada Health Infoway's eConnect Challenge, in the category of eReports of Services. ClinicalConnect was recognized as a solution that was accessed and used the most to communicate health information digitally to Canadians and authorized health care professionals. [Click here](#) to read Infoway's full press release.

## Phase 2 of the SWODIN Diagnostic Images Integration with ClinicalConnect Complete

Effective January 28, we are pleased to announce that Phase 2 of the integration of diagnostic images from the Southwestern Ontario Diagnostic Imaging Network (SWODIN) with ClinicalConnect is complete. Diagnostic images from the following hospitals are now available in ClinicalConnect:

- Cambridge Memorial Hospital
- St. Joseph's Healthcare Hamilton
- Wellington Health Information Network (WHIN)
  - Groves Memorial Community Hospital
  - Louise Marshall Hospital
  - Palmerston and District Hospital
  - Guelph General Hospital

The addition of diagnostic images from these hospitals complements those already available in ClinicalConnect for Hamilton Health Sciences, Norfolk General Hospital and St. Mary's General Hospital.

Please use Internet Explorer 9+, Safari 6.0+, Google Chrome 20+ and Firefox 14+ when viewing SWODIN images. To view diagnostic images, click the camera icon in ClinicalConnect. Some Citrix corporate environments may not support compatible browsers so you may need to launch SWODIN images outside of Citrix. Please see the [ClinicalConnect User Guide](#) and other education resources related to SWODIN images by [clicking here](#).

## ClinicalConnect eLearning Tutorials

Short & sweet eLearning tutorials available for key ClinicalConnect modules and functionality. [Click here](#) to watch and learn how to optimize your user experience.

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enhanced patient care!*

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## ClinicalConnect's Access Governance System Launched for Sponsoring Physicians and Prospective Participating Organizations

There's a new way to apply to become a Sponsoring Physician if you work at a ClinicalConnect [Participating Organization](#) (aside from Hamilton Health Sciences), as well as to apply to become a Participating Organization. Physicians and organizations can visit <https://ags.clinicalconnect.ca> to start their submission process. If you have any questions about AGS, please contact your [cSWO Delivery Partner](#) or visit <http://info.clinicalconnect.ca/getconnected>.

## Great interest in ClinicalConnect at Hamilton Academy of Medicine Day

The HNHb eHealth Office exhibited at the 98th annual Hamilton Academy of Medicine Day on January 28. The event, which is a cornerstone for the family medicine community in the region, brought together over 500 physicians and our team was thrilled with the interest in ClinicalConnect. The Affiliate Staff Category, a credentialing partnership with Hamilton Health Sciences, for physicians without hospital credentials at one of the 28 hospitals in the HNHb and Waterloo Wellington LHINs was of particular interest. We encourage physicians across South West Ontario to contact their cSWO Delivery Partner or their local hospital's credentialing office to see if similar affiliate-type credentialing processes exist as a means to gain access to ClinicalConnect.

For support please email Help Desk at [helpd@hhsc.ca](mailto:helpd@hhsc.ca)  
or Call Help Desk: (905) 521-2100 ext 43000

For more information,  
visit [info.clinicalconnect.ca](http://info.clinicalconnect.ca)



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.