

July eUpdate

Final Acute Care Hospital Data Integration with ClinicalConnect Now Complete

Third Place in Infoway's eConnect Challenge

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What's Coming Next from ClinicalConnect?

Work continues to begin sending Hamilton Health Sciences' Radiology and Transcription reports to Ontario MD's Hospital Report Manager (HRM). Currently Niagara Health System's reports are available through HRM and a group of clinicians in the Niagara area are now using HRM, with plans to expand that user group significantly in the coming months. For more information regarding HRM, please [click here](#).

ClinicalConnect eLearning Tutorials

New eLearning tutorials are now available for users to quickly understand the features and benefits of key ClinicalConnect modules and functionality. [Click here](#) to watch and learn how to optimize your user experience.

Final Acute Care Hospital Data Integration with ClinicalConnect™ Now Complete

Data from all 67 acute care hospital sites in South West Ontario is now accessible via the cSWO Regional Clinical Viewer, ClinicalConnect, following the successful integration of the remaining six hospital sites in the Erie St. Clair Local Health Integration Network. Effective July 16, 2015, data from the following hospital sites, including diagnostic images each facility contributes to the Southwestern Ontario Diagnostic Imaging Network (SWODIN), and the Erie St. Clair Regional Cancer Program is available in ClinicalConnect:

- Chatham-Kent Health Alliance
 - Chatham Campus
 - Sydenham Campus
- Hôtel-Dieu Grace Healthcare
- Leamington District Memorial Hospital
- Windsor Regional Hospital
 - Metropolitan Campus
 - Ouellette Campus

As a reminder, when viewing SWODIN images in ClinicalConnect, please use Internet Explorer 9+, Safari 6.0+, Google Chrome 20+ or Firefox 14+. To view diagnostic images, click the camera icon in the Radiology module of ClinicalConnect. Some Citrix corporate environments may not support compatible browsers so you may need to launch SWODIN images outside of Citrix.

Hamilton Health Sciences (HHS), the Solution Provider responsible for deploying ClinicalConnect to the approximately 3,500 health service providers, and when fully implemented, 35,000 users, across South West Ontario, began integrating data from hospitals, oncology centres and Community Care Access Centres locally in 2005. In 2013, ClinicalConnect was selected as the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Since then, the portal has expanded to aggregate data from all acute care

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hospitals, Community Care Access Centres and Oncology Centres in south west Ontario, as well as two provincial data repositories and a nursing assessment repository, and is considered one of the largest health information exchanges in North America. ClinicalConnect has grown to truly bridge the gap between disparate health information systems while offering health service providers the ability to deliver more efficient care through their access to real-time patient data across the continuum, and across south west Ontario.

Our sincere thanks to our partners at Transform Shared Service Organization, the hospitals in Erie St. Clair and SWODIN for their assistance during this project. While this final acute care hospital integration marks a major milestone, together HHS and the cSWO Program continue to look at opportunities to further enhance ClinicalConnect through even greater interoperability, access to new data sources and expanded functionality with the view to completing the build of an electronic health record that fully aggregates patients' health care data.

Big Win: Third Place in Infoway's eConnect Challenge

We're pleased to announce that the HNHb eHealth Office and ClinicalConnect won third place in the e-Reports of Services category as part of Canada Health Infoway's eConnect Challenge!

Forty-six teams competed in the 15-month challenge, which sought to advance digital health adoption and use among Canadians and health care providers in four categories: e-Visits, e-Requests for Prescription Renewals or Refills, e-Reports of Services and e-Requests for Services. The e-Reports of Services category, in which the HNHb eHealth Office participated, enables regulated clinicians to electronically and securely provide reports about the services a patient received to other authorized care providers. The Challenge was announced in October 2013 and concluded in March 2015.

"Infoway hosts various challenges to encourage cost-effective, timely innovations that benefit patients and health care providers," explained Jennifer Zelmer, Executive Vice President, Canada Health Infoway. "We applaud all Challenge participants for helping advance digital health in Canada."

[Click here](#) to read the complete announcement from Canada Health Infoway.

For support please email Help Desk at helpd@hhsc.ca
or Call Help Desk: (905) 521-2100 ext 43000

For more information,
visit info.clinicalconnect.ca



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINS. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.