CCAC Care Plans in ClinicalConnect

Did You Know? 98% of Data Requested Displays in 10 Seconds or Less

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Non-Credentialed Physicians: How You Can Gain Access to ClinicalConnect

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What's Coming Next from ClinicalConnect?

JOIN US! New Webinar Series

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What's Coming Next from ClinicalConnect?

The Access Governance System (AGS), an online system that allows various ClinicalConnect account management functions to be performed, is being enhanced to allow ClinicalConnect Local Registration Authorities to request accounts for new types of users. This work is in support of enhancing Single Sign-On capabilities and connection with provincial federated service offerings.

JOIN US! New Webinar Series Becoming Popular

We recently announced a new series of 30-min webinars that are quickly gaining ground amongst the ClinicalConnect user community. The HNHB eHealth Office staff provide short overviews of various

CCAC Care Plans in ClinicalConnect™

We are pleased to announce that the South West and Waterloo Wellington Community Care Access Centres (CCACs) have made the care plans they generate for their clients, as applicable, available in ClinicalConnect. In the CCAC module of ClinicalConnect, an option called "Coordinated Care Plans" in the "View" dropdown menu will appear if the client has a care plan.

At this time, functionality to make care plans from the Erie St. Clair and Hamilton Niagara Haldimand Brant CCACs available in ClinicalConnect is ready. The two CCACs are considering options for how client information relating to care coordination may be made available to ClinicalConnect authorized users. More information will be communicated as it becomes available.

For more information on CCAC data that is available in ClinicalConnect, please visit the Resources page of the ClinicalConnect website.

Did You Know? 98% of Data Requested Displays in 10 Seconds or Less

Hamilton Health Sciences, Solution Provider for ClinicalConnect, tracks a variety of metrics to monitor the performance of the portal. One of those metrics is Response Time. The graph below depicts how fast data, as requested from users' queries, displays in ClinicalConnect.

modules and functionality of ClinicalConnect, including tips and tricks to optimize your user experience. We encourage you to click here to view topics and register today.

Supported by:

eHealth Ontario
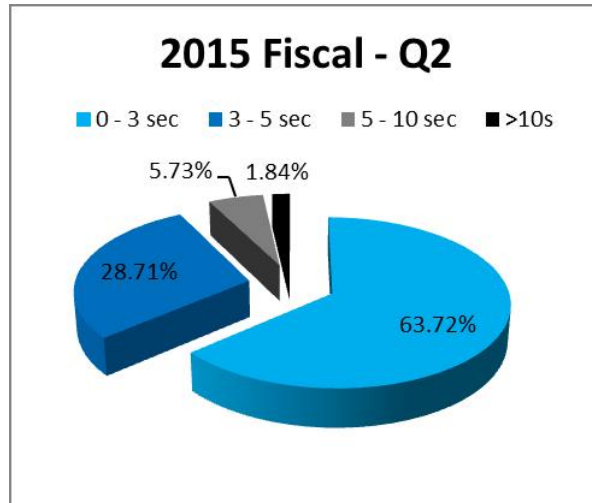
Tell us how ClinicalConnect enhanced patient care!

Click here to share your story!

Check out our Educational Resources!

STAY CONNECTED

Between July and September 2015, more than 98% of data requested by users displayed in less than 10 seconds, and 92% of data displayed in less than five seconds. When you compare that to the time you could spend calling around for test results, or waiting for faxes, even at 10 seconds, that's a pretty good response time!

2015 Fiscal - Q2

■ 0 - 3 sec   ■ 3 - 5 sec   ■ 5 - 10 sec   ■ >10s

5.73%   1.84%

28.71%

63.72%

Non-Credentialed Physicians: How You Can Gain Access to ClinicalConnect

Did you know that additional credentialing options exist through a number of organizations in South West Ontario as a means to help facilitate access to ClinicalConnect for non-credentialed physicians. To find out more about the application processes in your Local Health Integration Network that may suit you, please visit http://info.clinicalconnect.ca/affiliate for details.

For support please email Help Desk at helpd@hhsc.ca or Call Help Desk: (905) 521-2100 ext 43000

For more information, visit info.clinicalconnect.ca

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