

November eUpdate

Monitored drugs and pharmacy service information to be added to DHDR, and accessible in ClinicalConnect

Important Updates to ClinicalConnect

LEADing Practice Challenge

Request a Custom ClinicalConnect Webinar

Welcome to New ClinicalConnect Participating Organizations!

 [Send to a Colleague](#)

 [Join Our Mailing List](#)



Request a Custom ClinicalConnect Webinar

We are pleased to offer customized webinars available on dates and times that suit your schedule. These webinars can be short overviews of the various modules and functionality of ClinicalConnect and will include tips and tricks to optimize your user experience.

To request a custom webinar for your team, please email training@clinicalconnect.ca.

Welcome to New ClinicalConnect Participating Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participating Organizations in November 2016:

Monitored drugs and pharmacy service information to be added to DHDR, and accessible in ClinicalConnect

The staged integration of the provincial Digital Health Drug Repository (DHDR) through ClinicalConnect, since early September, has culminated with a successful go-live at three health care organizations in Guelph. Health care professionals at Guelph Community Health Centre, Guelph Family Health Team (FHT) and the Guelph General Hospital (GGH), are the first in the province to view provincial drug data, which includes publicly funded drugs, monitored drugs (as of early December) and pharmacy services information, in the integrated electronic health record (EHR). The integration of available drug data through the EHR supports the ability for health care professionals to quickly, securely and efficiently access data to enhance patient safety and continuity of care.

[Visit the eHealth Ontario website for additional information](#)

Important Updates to ClinicalConnect™

We are pleased to announce a number of updates and enhancements to ClinicalConnect as described below:

1. ClinicalConnect Now Integrated with eHealth Ontario's Diagnostic Imaging Common Service

The integration of diagnostic imaging reports from eHealth Ontario's Diagnostic Imaging Common Service (DI Common Service) with the connecting South West Ontario (cSWO) Regional Clinical Viewer, ClinicalConnect is now complete.

Physicians and clinicians authorized to use ClinicalConnect at Hamilton Health Sciences (HHS) are the first to be able to access diagnostic imaging reports for

- Alzheimer Society of Brant Haldimand Norfolk Hamilton Halton [LHIN 4]
- Franklin Gardens Long Term Care Home [LHIN 2]
- Hummel Pharmacy Limited o/a Preston Medical Pharmacy [LHIN 3]
- Oneida Nation of the Thames [LHIN 2]
- Physiotherapy III Ltd. [LHIN 2]

Supported by:



Tell us how ClinicalConnect enhanced patient care!

[Click here](#) to share your story!

[Check out ClinicalConnect Educational Resources!](#)

STAY CONNECTED



studies conducted at hospitals outside south west Ontario and certain community-based diagnostic imaging centres, aggregated over time to the DI Common Service, using a regional clinical viewer. True North Imaging is the first of these centres, or Independent Health Facilities, that has been aggregated in the DI Common Service. These newly-available reports are in addition to those diagnostic images and reports already available to ClinicalConnect users from acute care hospitals in south west Ontario. Diagnostic imaging reports will appear in the Radiology module of ClinicalConnect; the Source column will display eHealth Ontario, and the Facility column will provide the name of the site where the report was generated. A complete list of facilities that contribute data to the DI Common Service is available by [clicking here](#) (refer to "DI Common Service - Data Contributors"). Deployment to ClinicalConnect users in other health care organizations, beyond HHS, is being scheduled.

To gain access to this new data source in ClinicalConnect, eHealth Ontario requires all ClinicalConnect Participating Organizations have the necessary agreement and schedules for services including those relevant to provincial privacy and security policies. cSWO Change Management & Adoption Delivery Partners will be contacting organizations to facilitate the signing of required documentation so access to the DI Common Service repository via ClinicalConnect can be provisioned.

eHealth Ontario's DI Common Service enables the sharing and viewing of patients' diagnostic images and reports from across Ontario, by hospital and community-based health care providers anytime, anywhere. Note that currently only reports have been integrated with ClinicalConnect, with a future phase planned to integrate images from DI Common Service as well.

2. Pharmacy data from St. Mary's General Hospital Now Available in ClinicalConnect

Pharmacy data from St. Mary's General Hospital in Kitchener has been successfully added to the Pharmacy Module of ClinicalConnect.

3. Updated "Provider of Record" Override

Healthcare providers provisioning or assisting in the provision of care to a patient, but who are not currently associated in ClinicalConnect as being within the patient's circle of care, have the ability to access a patient's record by selecting an override reason in ClinicalConnect, and all overrides are logged and audited. Effective immediately, the override reasons have been streamlined, and the screen itself is now referred to as Provider of Record Override, as opposed to Physician of Record Override.

Thank you to our partners at eHealth Ontario, the DI Common Service team and St. Mary's General Hospital for their assistance and commitment in bringing these integrations to fruition.

LEADIng Practice Challenge: Earn part of \$12,000

Be recognized for your commitment to improving the patient experience! Clinical practices that use consumer digital health technology to improve the patient experience have an [opportunity to earn part of \\$12,000](#) in available awards.

The Challenge is open to any healthcare team in Canada that has implemented one or more consumer digital health technologies.

The Challenge is offered by Canada Health Infoway. The submission deadline is December 15, 2016 at 3 pm ET.

For general inquiries, please email info@clinicalconnect.ca
For technical support, please email helpd@hhsc.ca or call the
HITS Help Desk: (905) 521-2100 ext 43000

For more information,
visit info.clinicalconnect.ca



*Connect to your patients
with ClinicalConnect™!*



ClinicalConnect™

CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west LHINs. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west Ontario LHINs.