

October e-Update


Introducing the new Access Governance System


Infoway's National LEADing Practice Initiative Award

How has ClinicalConnect helped you?

What's coming next from ClinicalConnect?

Sign up for ClinicalConnect webinars!

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What's coming next from ClinicalConnect?

Planning for the Grey Bruce Information Network integration in the South West LHIN is underway with the hospital data expected to be available for users in spring 2015.

Sign up for ClinicalConnect webinars!

Topic: How to use the Transcription Module in ClinicalConnect

Date: Friday, November 21st from 2:00-2:30pm

[Click here to sign up now!](#)

Introducing the new Access Governance System (AGS)

AGS is a web portal that will be used to centrally manage and automate processes related to Partner Organizations' ClinicalConnect accounts. The portal is hosted by Hamilton Health Sciences (HHS) and will allow for accounts to be requested, reviewed, approved, fulfilled and attested in a user-friendly, secure and efficient manner. AGS will also be used by organizations wishing to submit an application to become a ClinicalConnect Partner. AGS has been customized to complement the current ClinicalConnect access processes and standards, and will be used to validate user input during the request submission, intelligently route requests and approvals to appropriate recipients, and provide ClinicalConnect account management reports.

On October 8, the HNH B eHealth Office began hosting training sessions about the new Access Governance System (AGS) for Partner Organizations' Local Registration Authorities (LRAs). AGS is expected to be available to organizations requesting to become Partners in November, with end user access to follow in December.

Local family practice wins Infoway's National LEADing Practice Initiative Award

Earlier this year, Canada Health Infoway announced that the family practice office of Drs. Lamb, Mielke and Teal, located in Hamilton and serving 5,000 patients, won a National LEADing Practice Initiative Award. This initiative identified examples of how technology is being used to strengthen clinical practice and the quality of care delivered.

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Back in 2000, Drs. Lamb, Mielke and Teal implemented an EMR, and were also early adopters of [ClinicalConnect's EMR Download tool](#) that connects community-based practices with patient data from hospitals in the Hamilton Niagara Haldimand Brant (HNHB) Local Health Integration Network (LHIN). Using EMR Download, their office has been seamlessly downloading regional results into their EMR for years, to create a 360 degree view of the patients they serve.

Drs. Lamb, Mielke and Teal have a lot to be proud of - their work to make their office as paperless and connected through digital health initiatives as possible is impressive, and they were by far the smallest organization to win an award. We'd like to extend our congratulations for the work they're doing in their local office to make electronic health a reality. For more information on the award recipients and their initiatives, please [click here](#).

How has ClinicalConnect helped you?

"The St. Joseph's Healthcare Hamilton Child & Youth Team regularly provides service for children and youth and their families/caregivers who have mental health concerns and are in crisis in Hamilton. Before ClinicalConnect, when we received a crisis call, we had no access to information about how a child may have been treated at local acute care facilities. We would have to call McMaster Children's Hospital for instance and wait for call backs from clinicians and physicians in order to make a determination about how a crisis service would be provided to a particular family. Now, with ClinicalConnect, we have that information right at our finger tips - so we know exactly what happened to a child or youth at appointments at other facilities, or in an Emergency Room. ClinicalConnect has been extremely helpful to us in triaging crisis calls, allowing us to better assist families in need more quickly."

Esther Bulk, Mental Health Worker
St. Joseph's Healthcare Hamilton, COAST Child & Youth Crisis Team

For support please email Help Desk at helpd@hpsc.ca
or call Help Desk: (905) 521-2100 ext 43000

For more information,
visit info.clinicalconnect.ca



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.