

## September e-Update

**C-HOBIC Data in ClinicalConnect**

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**eLearning Modules**

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**HHS Sovera Health Records presented as PDFs**


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**What's Coming Next from ClinicalConnect?**

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**How Has ClinicalConnect Helped You?**

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## What's Coming Next from ClinicalConnect?

Additional Days Back filters are coming for the Blood Bank, Lab, Microbiology, Pathology & Genetics, Radiology and Transcription modules including 180 days, 1 year and 5 years. Adding these filtering options will help make searches for data in these modules faster.

## How Has ClinicalConnect Helped You?

"ClinicalConnect has become indispensable in getting all relevant information on the many referred-in pathology cases I receive (over 1,200 in 2013). I can't imagine the pile of paper faxes that would have been needed, not to mention the hassle and delay in getting them. I now encourage the providers sending me the cases to use ClinicalConnect to view the reports online and keep information turnaround

## Physicians and Clinicians Making Good Use of C-HOBIC Data in ClinicalConnect

Our logs show that almost 800 clinicians representing Registered Nurses, Nurse Practitioners, Care Coordinators, Physicians and Social Workers have accessed C-HOBIC summary reports that were made available through ClinicalConnect earlier this year. C-HOBIC introduces a standardized approach to the collection of patient information on admission and discharge about the following concepts: functional status, continence, symptom management (pain, nausea, fatigue, dyspnea), number of falls, pressure ulcers and therapeutic self-care (i.e., medication knowledge, ability to manage symptoms and carry out treatments and knowledge of who to contact in an emergency). The collection of this information in a standardized format allows for this summary report of the normalized admission and discharge scores. This report supports planning and management of care as patients transition from one sector of the health care system to another.

C-HOBIC is working with the Hamilton Niagara Haldimand Brant and Waterloo Wellington LHINs Health Links teams to use this report to support of care planning when patients are discharged from acute care. In addition, the C-HOBIC team is planning to survey C-HOBIC data users in the near future. For more information about this initiative please visit <http://info.clinicalconnect.ca/modules>.

time to a minimum, which also reduces the demands on our limited number of clerical staff."

- Dr. Jean-Claude Cutz  
Pathologist, Anatomical Pathology  
Hamilton Regional Laboratory Medicine  
Program

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enhanced patient care!**

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## Learn at Your Own Pace with New eLearning modules

We encourage ClinicalConnect users to learn how to use the portal at their own pace through a series of new, short eLearning tutorials, and also by joining our [User Forum](#). There are several key tutorials that explain the basics of searching and setting personal preferences to enhance the user experience. These are: Simple Search, Advanced Search and Setting Global Preferences. The following is a list of eLearning tutorials that are available on the [ClinicalConnect website](#), with more to come.

- Setting Global Preferences
- New Results (the module, as well as the functionality of new results identification)
- Patient Encounter
- Patient Search (Simple and Advanced Search)
- Search Scope

## HHS Sovera Health Records now presented as PDFs

Effective September 10, 2014, Hamilton Health Sciences' Health Records which are scanned using a system called Sovera and integrated with ClinicalConnect in the Health Records module, are now presented as PDFs. Previously they were presented as TIFF images but the upgrade to PDF provides greater flexibility to users, since PDFs can be viewed in all web browsers and do not require any additional programs to open. Adobe Reader 10.1.4 or later is recommended to access the Sovera Health Records.

For support please email Help Desk at [helpd@hhsc.ca](mailto:helpd@hhsc.ca)  
or Call Help Desk: (905) 521-2100 ext 43000

For more information,  
visit [info.clinicalconnect.ca](http://info.clinicalconnect.ca)



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.