



Memo – November 19, 2014

Update on Enhancements Made to ClinicalConnect™

An upgrade to ClinicalConnect was completed on Wednesday, November 19 to further enhance the portal's functionality for users. The upgrade includes:

1. Additional filters for Days Back for the following modules: Blood Bank Tests and Products, Lab List, Microbiology, Pathology & Genetics, Radiology and Transcription. The previous Days Back filters remain unchanged. Today's upgrade adds filters for 180 days, 1 year and 5 years which will help make searching for patient information, particularly community lab results, more efficient.
2. An upgrade to the Audit Reporting sub-system to a more robust and user-friendly platform. Training sessions have been scheduled for ClinicalConnect Auditors to learn about the upgrade.

Updated educational material is available by visiting the [Resources](#) section of the ClinicalConnect website. Please check out the new [eLearning Tutorials](#) that provide a quick (approximately 90 second) overview of various components of ClinicalConnect.

In addition, we'd like to advise that Grand River Regional Cancer Centre's Oncology Reports are now included in the Transcription Module's Oncology Filter.

Looking forward, please watch for more information about the new Access Governance System (AGS) that is expected to go live for end users in early December. Local Registration Authorities have been trained and are now using AGS to centrally manage and automate processes related to Authorized User Organizations' ClinicalConnect accounts (excluding Hamilton Health Sciences users). AGS is a web-based portal hosted by the regional service delivery partner, Hamilton Health Sciences, and allows for accounts to be requested, reviewed, approved, fulfilled and attested in a user-friendly, secure and efficient manner. AGS will also be used by organizations wishing to submit an application to become a ClinicalConnect Authorized User Organization.

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four South West LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.

We encourage everyone to visit our new forum where you can ask questions about the portal <http://info.clinicalconnect.ca/forum>.

For further information, please contact:
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