



August eUpdate

New Features Launched on August 15th, 2020!

We are excited to announce the newest release of ClinicalConnect, referred to as version 5.1, which offers three important new features designed to continuously optimize the user experience.

- 1. A new Preference Setup Wizard:** This Wizard steps users through how to set the values associated with how they prefer to retrieve and view data in ClinicalConnect. Users can select different options for desktop and mobile devices, as well as when using the portal's Patient Dashboard. Preferences only need to be set and saved once, and will be retained for all subsequent uses. Should preferences need to be changed in the future, use the Preferences option within each module and Census List, or return to the Wizard anytime you are logged into ClinicalConnect by clicking on your name in the top right corner of the screen and selecting 'Preference Setup Wizard'. It is important that all users take a moment to review the new preference setting options available in version 5.1 to ensure selected preferences will best optimize access to their patients' health records and facilitate the default display of desired patient data especially in the dashboard and mobile views.
- 2. Rolled-up Search Results:** When using ClinicalConnect's Simple Search functionality on desktop devices, patient search results now display in a rolled-up list view if the patient has visits at multiple facilities across Ontario, making the search results list shorter and more efficient. The search results will roll up the patient's encounters only when there is an exact match of the patient's Last Name, Date of Birth and Health Card Number across all encounters. If there is a mismatch in any of the three matching criteria, the patient's non-matching record(s) will not roll up and will remain listed as separate line items. The rolled-up search results will display the most recent encounter from the source facility as the first line item.
- 3. Email Notifications when patients have new results available in ClinicalConnect:** ClinicalConnect users (initially at Hamilton Health Sciences, with broader deployment to follow) will be able to subscribe to receive notifications by email when new results become available in select modules in their patients' record. This notification functionality is built on the existing New Results module which aggregates new results from direct data integrations with select acute care hospitals in south west Ontario; provincial repository data does not currently support the New Results/Notifications feature. No Personal Health Information (PHI) or Personal Information (PI) is included in the email itself. Further information regarding this feature and its enablement will be communicated separately.

Complete details about how to use the new functionality described above is available by visiting the [ClinicalConnect Resource Centre](#). Thank you to all the teams involved in this exciting evolution of ClinicalConnect!

"In public health, we most often use our desktop computers to access ClinicalConnect to verify and obtain laboratory and hospitalization information, and the portal has been a tremendous help particularly in light of the current COVID-19 pandemic. Having access to the portal has allowed our authorized staff to quickly obtain laboratory information that was either not faxed in a timely manner to us, or was unreadable/missing information. Being able to access this data 24/7 via the internet has been invaluable in making our COVID-19 response more effective, not to mention the time it's saved us having to gather information that otherwise could have been hard to get. ClinicalConnect is easy to use and allows us to view our patients' pertinent data in real-time – all in one spot. I'm also our organization's Privacy Contact for ClinicalConnect, and I've been impressed by the auditing system and capabilities provided to Participant Organizations like ours by the ClinicalConnect Program Office. Using ClinicalConnect has definitely enhanced our existing case management processes, and has provided a more fulsome healthcare picture of our clients."

Jennifer Heuft

Data Analyst and ClinicalConnect Privacy Contact & Local Registration Authority
Halton Region Public Health Department

Gaining Access to Provincial Repositories Through ClinicalConnect™

Many Sole Practitioners (physicians) and Participant Organizations have benefited greatly by having access to the Provincial Repositories through ClinicalConnect. If you haven't yet initiated the process, we would encourage you to do so, so you too can expand your access to patient information.

If you or your organization has the provincial repositories enabled, ensure you have set your Preferences to "All Regional Encounters". This can be completed in Step 1 of the new Preference Setup Wizard released earlier in August.

If you don't yet have access, but are interested in completing the necessary requirements, we have included information to help you determine what steps are required to gain access:

SOLE PRACTITIONERS	PARTICIPANT ORGANIZATIONS*
✓ ONE ID is your Identity (Account) Provider (iDP)	✓ ONE ID is your Identity (Account) Provider (iDP)
✓ You are approved as a Sole Practitioner in ClinicalConnect AND have completed your online orientation	✓ Your organization is approved as a Participant in ClinicalConnect
✓ You have an existing ONE ID account	✓ You have an existing ONE ID LRA and/or your users have ONE ID accounts
✓ You have submitted an updated CIF Form to Ontario Health (Digital Services)	✓ You have submitted an updated CIF Form to Ontario Health (Digital Services)
✓ You have current, signed EHR Physician Agreement(s) with Ontario Health (Digital Services)	✓ You have current, signed EHR Viewer Agreement(s) with Ontario Health (Digital Services)
✓ You have completed the required Privacy & Security Training and Security Assessment with Ontario Health (Digital Services) – if applicable	✓ You have completed the required Security Assessments with Ontario Health (Digital Services) – if applicable
✓ You have received/reviewed the Ontario Health (Digital Services) Privacy & Security training materials.	✓ You have received/reviewed the Ontario Health (Digital Services) Privacy & Security training materials.

If you are not already using ONE ID credentials to access ClinicalConnect, please have your Legal Signing Authority complete and submit the appropriate [Request Form to Change ClinicalConnect Identity Provider to initiate the process](#). Otherwise, please your Legal Signing Authority can email us at Agreements@ClinicalConnect.ca to let us know you'd like to proceed, or if you have any further questions about these requirements.

**The Ministry of Health and Ontario Health (Digital Services) determine which HIC types are*

eligible to view data from provincial repositories, using ClinicalConnect. If your organization is not currently eligible but you would like to submit to have your eligibility reviewed, please contact us and we can assist you with initiating the request.

Did You Know?

Since February 2020, data requests in the Microbiology module (where COVID-19 test results can be found) have grown by 200%.



Coming Soon – New SWO Data Contributors to acCDR & OLIS

Across the province work continues to expand the data available within the provincial repositories. Specifically within south west Ontario, we are getting one step closer to having Transcription and Radiology reports from Brant Community Healthcare System and Joseph Brant Hospital sent to the Acute & Community Clinical Data Repository (acCDR), leveraging those hospitals' existing data integrations with ClinicalConnect. The teams have been hard at work configuring these changes, with initial test data now being sent to our pre-production environment. With this significant milestone complete, we are optimistic for an early Fall go-live, where authorized users from across the province will be able to view this data in the acCDR.

Similarly, our work continues with Ontario Health (Digital Services) and Joseph Brant Hospital to contribute their Lab reports to Ontario Laboratories Information System (OLIS). In July, COVID-19 data reported by Joseph Brant Hospital was made available in OLIS, and now we are looking forward to building on that work and having additional lab data from this hospital sent to OLIS starting later this fall. Our thanks to the project team at Joseph Brant for their efforts in moving this forward.

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in August 2020:

Repository	Organization
DHDR, DI-CS, & acCDR	HOGAN PHARMACY 1969 LIMITED O/A HOGAN PHARMACY
OLIS, DHDR, DI-CS, & acCDR	18 Sole Practitioner Participants were granted access to these repositories in August 2020

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in August 2020:



- St. Andrews Residence [Erie St. Clair LHIN]
- 17 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

[View list of Participant Organizations](#)

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect the views of the Government of Ontario or any of its personnel or entities, including Ontario Health.

ClinicalConnect is
supported by



Ontario Health
Digital Services



ClinicalConnect™ is a secure, web-based portal that gives healthcare providers real-time access to their patients' electronic medical information. It is operated by Hamilton Health Sciences and is funded by Ontario Health (Digital Services).

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