

April eUpdate


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Secure Messaging Pilot Comes to an End

Recently the ClinicalConnect Program Office announced the conclusion of the Secure Messaging Module Pilot Project. Fourteen users participated in the pilot project which was active from May to September 2017.

After reviewing the feedback provided by users, the Program Office announced it would not be continuing with the Secure Messaging module in its pilot project form. The Program Office will look to explore alternative solutions that better suit clinicians' needs and workflow.

Participation in this pilot project was greatly appreciated and feedback will help the Program Office identify key features for evaluating additional Secure Messaging solutions. Thank you to those who participated in this initiative.

Welcome to New ClinicalConnect Participant

Semi-Annual Attestations Begin May 1

The semi-annual attestation cycle for Participant Organizations, including Sole Practitioner Health Information Custodian Participants, will begin again on Tuesday, May 1. The purpose of attestations is to periodically check and certify that only the individuals who need certain access privileges to ClinicalConnect and/or the Access Governance System (AGS) have those privileges.

In general, semi-annual attestations must be performed by various individuals at Participant Organizations. All Agreement Signatories must attest that their organization's Privacy Contact and Local Registration Authorities (LRAs) still hold those roles, Privacy Contacts must attest that their Privacy Auditors (if applicable) still hold that role, and LRAs attest their end users' access to ClinicalConnect.

Special Note to Sole Practitioner Participants! This attestation cycle marks the first time Sole Practitioners are required to attest that staff who they've provisioned ClinicalConnect access for should maintain that access. In addition, if the Sole Practitioner (physician) has appointed someone other than themselves in the role of Privacy Contact, the Sole Practitioner will be prompted to confirm that individual still maintains that role as required by the ClinicalConnect Terms & Conditions. Sole Practitioners who have not appointed another individual to hold the role of Privacy Contact for their organization, or do not have staff accessing ClinicalConnect under their authority, will not receive any notification, as there are no attestations to complete.

Any questions regarding attestations from ClinicalConnect Participant Organizations can be directed to support@clinicalconnect.ca or to your local cSWO Change Management & Adoption Delivery Partner.

Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in April 2018:

- 248555 Ontario Ltd. o/a McNaughton Pharmacy [Erie St. Clair LHIN]
- 2095913 Ontario Limited o/a Medical Centre Pharmacy Ouellette [Erie St. Clair LHIN]

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Enhancements recently completed for ClinicalConnect

As part of ongoing efforts to continuously improve the user experience, updates were implemented recently in ClinicalConnect, which included enhancements to the presentation of lab data when trended or graphed, sort functionality for the Labs Expanded view, printing of records from the Census view, as well as trended list of labs, overall system performance, plus significant enhancements to the mobile version of ClinicalConnect.

For more detailed information on these changes, [click here](#).

The ClinicalConnect Program Office hopes these enhancements prove useful for the user community, and we will continue to provide updates as further changes are implemented in the near future.

eNotifications of Patient Visits to Joseph Brant Hospital Now Live

The ClinicalConnect Program Office is pleased to announce that notifications of patients' encounters, as described below, at Joseph Brant Hospital went live earlier this month. With this successful go-live, notifications of encounters at all HNHB LHIN hospitals, excluding Hotel Dieu Saver Health & Rehabilitation Centre, are being received by HRM subscribers and HNHB LHIN's Home & Community Care Service (HCC) information system.

Leveraging existing data integrations with ClinicalConnect, an eNotification is sent when a patient has been discharged from the Emergency Department or is admitted or discharged from an in-patient unit at the HNHB LHIN hospitals as described above. The notification of their visit is received by their healthcare provider, if an HRM subscriber, and if the admitted/discharged patient is also on-service with the HNHB LHIN's HCC Service, the notification is also received in their organization's Client Health & Related Information System (CHRIS).

The Program Office would like thank Joseph Brant Hospital for their work to make this go-live a success, as well as the HNHB LHIN Emergency Services Steering Committee for funding this project.

For support please email the Helpdesk at helpdesk@hpsc.ca or call (905) 521-2100 ext 43000

For more information, visit info.clinicalconnect.ca



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west Ontario LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.