April eUpdate

Data for More Patients Now Viewable with Successful Integration of Provincial Client Registry

We are pleased to announce that ClinicalConnect users at authorized organizations now have access to an increased number of patients' records from across Ontario as a result of ClinicalConnect's integration with Ontario Health Digital Services' Provincial Client Registry (PCR).

This integration means that the records of patients who haven't had a visit to a South West Ontario acute care facility or Home & Community Care (HCC) Service will be viewable in ClinicalConnect, including data from provincially-managed repositories.

Users at organizations with PCR matching enabled are encouraged to search for a patient's record by their Health Card Number as this is the most efficient method. Access to data for patients who have had an acute care/HCC visit in South West Ontario remains unchanged.

Note that when clinicians are using ClinicalConnect to support their provision of virtual care, records for patients who haven't had an acute care/HCC visit in South West Ontario can now be accessed. Furthermore, COVID-19 results for patients who haven't had an acute care/HCC visit in this region will also be available in the portal's Microbiology module.

For more information about the integration of ClinicalConnect with the PCR, please visit the Simple Search and Advanced Search sections of the Resource Centre. To view which organizations have been enabled with PCR matching, please view the latest Participant Organization list by clicking here.

Semi-Annual Attestations Begin May 1

The semi-annual attestation cycle for Participant Organizations, including Sole Practitioner Health Information Custodian Participants, will begin again on Friday, May 1. The purpose of attestations is to periodically check and certify that only the individuals who need certain access privileges to ClinicalConnect and/or the Access Governance System (AGS) have those privileges.

In general, semi-annual attestations must be performed by various individuals at Participant Organizations. All Legal Signing Authorities must attest that their organization's Privacy Contact and Local Registration Authorities (LRAs) still hold those roles, Privacy Contacts must attest that their Privacy Auditors (if applicable) still hold that role, and LRAs attest their end users access to ClinicalConnect.

New to this cycle is that Legal Signing Authorities must attest their Information Security Contact

(ISC), which is a required role for all ClinicalConnect Participant Organizations. In most cases, the Privacy Contact has been designated in this role but this can be updated by the Legal Signing Authority when the attestation cycle begins on Friday.. Information Security Contacts manage information security matters related to the use of ClinicalConnect at the organization and ensure reporting of applicable information security incidents in compliance with the ClinicalConnect Information Security Incident Management policy.

Also new to this attestation cycle is that LRAs must verify that physicians' CPSO number(s) that have been associated with non-physicians' ClinicalConnect accounts to facilitate their more streamlined access to patients' records they've been authorized to view. For any questions regarding attestations from ClinicalConnect Participant Organizations, please email support@clinicalconnect.ca.

New Data Available from Woodstock General Hospital in ClinicalConnect's Health Records Module

Earlier this month, an update was completed so that Woodstock General Hospital's scanned and archived data to be viewable within ClinicalConnect's Health Records module.

This update adds to the data already available in this module from Hamilton Health Sciences and Niagara Health. The same data from St. Thomas Elgin General Hospital is expected to be integrated as well in the coming months.

Thank you to the team at Woodstock General Hospital for their collaboration with us to increase the sharing of electronic medical records among patients' authorized healthcare providers.

Viewing Your Own COVID-19 Test Results Through MyChart

As a reminder from the March eUpdate about how ClinicalConnect users can view their patients' COVID-19 test results in ClinicalConnect's Microbiology module, we wanted to be sure ClinicalConnect users who may be tested for COVID-19 themselves know they're able to view their own test resulted by a south west Ontario hospital by logging into MyChart, an online patient portal that also provides additional personal health information and test results.

Anyone can enroll online to receive their own MyChart account and registrants can expect to receive a login PIN within one business day.

For further information about MyChart and the additional health information available through participating data-contributing hospitals, please visit https://healthrecordsonline.ca/.

If you'd like additional information to support offering MyChart to your patients, please email MyChart@HITSeHealth.ca.

New Version of ClinicalConnect Coming Soon

We're pleased to provide a preview of ClinicalConnect version 5.1, which is scheduled for release later this summer.

Two important new features of version 5.1 will include:

- **Setting your user preferences globally**: A new Preference Wizard will guide users through setting their most relevant preferences for using ClinicalConnect on a desktop, mobile device, and the Patient Dashboard, providing flexibility for different workflow scenarios.

For example, for the 'Days Back' preference, users will be able to select '90 days back' on a desktop device and it will apply the '90 days back' filter to all modules that have an option of '90 days back'. Users can then select 'seven days back' for the mobile instance of ClinicalConnect and three days back for the Patient Dashboard, if they wish, making ClinicalConnect customizable based on the user's device/preference.

- **Subscribe to receive email alerts when new results are available**: To increase a clinician's ability to receive information in real-time, users will be able to subscribe to receive an email when their patient has new results available to view in select modules. Users will be able to control the frequency, and for which patients, they're notified about new results.

Stay tuned to learn more about ClinicalConnect version 5.1, coming later this summer!

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in April 2020:

Sole Practitioners	
OLIS, DHDR, DI-CS, & acCDR	26 Sole Practitioner Participants were granted access to these repositories in April 2020

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in April 2020:

- Abdelsayed Holdings Inc. [South West LHIN]
- Huron Perth Health Unit [South West LHIN]
- PAJ Pharmacies Inc. [Waterloo Wellington LHIN]
- 18 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

View list of Participant Organizations