

August eUpdate

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What's Coming Next from ClinicalConnect?

Work is underway to integrate a variety of new data sources and enhanced functionality, including additional Health Links connectivity and initially for users in the HNH B LHIN, access to evidence-based, context-aware medical information from a solution called DynaMed. Future eUpdates will provide details of these integration projects.

ClinicalConnect eLearning Tutorials

New eLearning tutorials are now available for users to quickly understand the features and benefits of key ClinicalConnect modules and functionality. [Click here](#) to watch and learn how to optimize your user experience.

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eHealth Ontario

Bluewater Health's Diagnostic Images Now Available in ClinicalConnect™

We are pleased to announce that effective August 26, diagnostic images contributed by Bluewater Health to the Southwestern Ontario Diagnostic Imaging Network (SWODIN) have been integrated with ClinicalConnect. With the addition of these images, only five hospitals in South West Ontario remain to have the images they contribute to SWODIN integrated with ClinicalConnect. Images from those sites are expected to be integrated by the end of this year.

As a reminder, please use Internet Explorer 9+, Safari 6.0+, Google Chrome 20+ and Firefox 14+ when viewing SWODIN images. To view diagnostic images, click the camera icon in the Radiology Module in ClinicalConnect. Some Citrix corporate environments may not support compatible browsers so you may need to launch SWODIN images outside of Citrix.

Thank you to the SWODIN team for their assistance to integrate these diagnostic images. To see the Integration Status Chart that provides an overview of all data available in ClinicalConnect, please visit <http://info.clinicalconnect.ca>. eLearning Tutorials for most modules and functionality in ClinicalConnect can be viewed by visiting <http://info.clinicalconnect.ca/CC/elearning>.

Canada Health Infoway Presents eConnect Challenge Award

On August 21, 2015, Jennifer Zelmer, Executive Vice President at Canada Health Infoway, presented Mark Farrow, Vice President, Health Information Technology Services (HITS) and Chief Information Officer, and Dale Anderson, Senior Manager, eHealth at the HITS eHealth Office with our third place award for our participation in Infoway's eReports of Services category in the eConnect Challenge. Our July eUpdate provided details of the eHealth Office's win, and we'd like to thank Infoway again for this award and recognition!

Tell us how ClinicalConnect enhanced patient care!

[Click here to share your story!](#)

Check out our [Educational Resources!](#)

STAY CONNECTED



(L to R: Mark Farrow, Jennifer Zelmer, Dale Anderson)

ClinicalConnect LRA Orientation & Training

Staff from the HITS eHealth Office at Hamilton Health Sciences have been on the road a lot lately, travelling to locations across the four South West Local Health Integration Networks (LHINs) to provide orientation and training to newly-appointed ClinicalConnect Local Registration Authorities (LRAs). The in-person orientation sessions provide a comprehensive overview of the role and responsibilities of an LRA, and includes hands-on training of how to use the various tools that are available to support LRAs in carrying out their duties. Following the overview, a large portion of the session is dedicated to practical training of the ClinicalConnect Access Governance System (AGS), a web-based portal that is used by LRAs to request and manage accounts for users in their organization. The Education Specialist from the eHealth Office works with LRAs as they log into AGS with their live accounts for the first time, and provides hands-on training about how to use AGS to request new accounts and modify existing ones, approve account requests, reset passwords if necessary, disable accounts when required, manage attestations and review end user reports.

In the last month, eHealth Office staff traveled to Kitchener, London and Windsor to provide the orientation as organizations are rapidly being onboarded to begin accessing ClinicalConnect, in addition to sessions offered in the Hamilton area. When required, Hamilton Health Sciences provides continuing education via webinars and in-person sessions to ensure LRAs are always up to date, in order to best perform this important role. If you have any questions about LRA training, please email training@clinicalconnect.ca.

For technical support please email Help Desk at helpd@hhsc.ca or Call Help Desk: (905) 521-2100 ext 43000

For more information, visit info.clinicalconnect.ca



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the solution provider deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.