



August eUpdate

New Data to Be Viewable in ClinicalConnect's Cardiology Module

Cardiology-related data from a number of contributing organizations will soon appear in ClinicalConnect's Cardiology module this fall, effectively being moved from its current location in either the Radiology and/or Transcriptions modules.

This data set from following organizations/sites is anticipated to be available in the Cardiology module:

- Alexandra Marine & General Hospital
- Bluewater Health
- Brant Community Healthcare System
- Cambridge Memorial Hospital
- Grey Bruce Health Services
- Hanover and District Hospital
- Huron Perth Health Alliance
- Niagara Health
- Norfolk General Hospital
- South Bruce Grey Health Centre

ClinicalConnect's Cardiology module already provides streamlined access to cardiology-type reports and images, such as Echocardiograms and Holter reports, from Hamilton Health Sciences and London & Area hospitals, soon to be augmented by such data from the hospitals listed above. Cardiology-related data from all remaining acute care data contributors in south west Ontario and the Diagnostic Imaging Common Service (data repository) will remain viewable in ClinicalConnect's Radiology and/or Transcriptions module.

A notice will be sent out to all ClinicalConnect users upon successful completion of this technical work.

Additional information about the type of health information available in the various modules of ClinicalConnect can be found in the Data Integration Status chart by [clicking here](#).

Experience a Technical Issue with ClinicalConnect? Report it from within the Portal

As part of ClinicalConnect's version 5.0.4, which went live on June 15, 2019, users now have the ability to report a technical issue directly from within the portal.

Reports show that more and more users are using this new feature as their means to report technical issues directly to the HITS Helpdesk. This simple web-based form, directly accessible from

within the portal, offers a quick and easy alternative to phoning or emailing the HITS Helpdesk. Using this online form also helps ensure important information is captured at the time the technical issue is experienced, which can be helpful in achieving a quicker resolution of the issue.

To report an issue from within the portal, select the “Report a Technical Issue” link from the Module view or from ‘Resources’. A web-based form will display with the user’s name, and Participant Organization pre-populated, and once completed/submitted, the form will be automatically routed to the HITS Helpdesk for triage and investigation.

For more information on reporting a technical issue from within the portal, please [click here](#).

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in August 2019:



- Corporation of the County of Essex o/a Sun Parlor Home for Senior Citizens [Erie St. Clair LHIN]
- The Corporation of the County of Lambton (EMS) [Erie St. Clair LHIN]
- Canadian Mental Health Association Oxford [South West LHIN]
- Caessant Care Nursing and Retirement Homes, Limited [South West LHIN]
- Corporation of the County of Grey [South West LHIN]
- H & H Apothecary Inc. o/a Shoppers Drug Mart #1067 [South West LHIN]
- Oxford Elgin St. Thomas Health Unit [South West LHIN]
- Tirath Pharmacy Ltd. o/a Shoppers Drug Mart #1072 - Pharmacy [South West LHIN]
- Vander Gulik Pharmacy Inc o/a Shoppers Drug Mart 736 [South West LHIN]
- Dixie Pharmacy Ltd. o/a Westwood Pharmacy (Pharmasave 789) [Waterloo Wellington LHIN]
- Hygeia Healthcare Inc. o/a Carriage Crossing Pharmacy [Waterloo Wellington LHIN]
- M.H. Healthcare Ltd o/a Shoppers Drug Mart #1090 [Waterloo Wellington LHIN]
- Schill Pharmacy Services Ltd. [Waterloo Wellington LHIN]
- Barton Retirement Inc. [HNHB LHIN]
- Bethesda Inc. o/a Plains Rd West Pharmacy [HNHB LHIN]
- Hendersons Pharmacy Limited [HNHB LHIN]
- JC Perfect Care Inc o/a Pharmasave Hanna Pharmacy [HNHB LHIN]
- Julie Dyck Pharmacist Professional Corporation o/a Stone Road Pharmacy [HNHB LHIN]
- The Governing Council of the Salvation Army in Canada o/a R. H. Lawson

- Eventide Home [HNHB LHIN]
- Sutherlands Pharmacy Limited [HNHB LHIN]
- United Mennonite Home [HNHB LHIN]
- Hobley Pharmacy Ltd [South West, Waterloo Wellington LHINs]
- Sharon Farms & Enterprises O/A Sharon Village Care Homes [South West, Waterloo Wellington LHINs]
- 28 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

[View list of Participant Organizations](#)

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect those of the Province of Ontario.

ClinicalConnect is supported by



ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west Ontario LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.

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