

February e-Update

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What's Coming Next from ClinicalConnect?

Scanned and archived health records from Niagara Health System are scheduled to be integrated with ClinicalConnect in the coming weeks. These will be in addition to the existing records from Hamilton Health Sciences found in the Health Records module.

ClinicalConnect eLearning Tutorials

Short & sweet eLearning tutorials available for key ClinicalConnect modules and functionality. [Click here](#) to watch and learn how to optimize your user experience.

How ClinicalConnect Makes Managing Hematology Patients More Efficient

Dr. Irwin Walker is Chief of Hematology at Hamilton Health Sciences (HHS) and recently shared examples of how he and his colleagues are able to better manage hematology patients using ClinicalConnect. Dr. Walker's first example relates to accessing radiology reports and images. Now that physicians can obtain radiology reports and an ever-growing number of diagnostic images right from ClinicalConnect and in real-time, Dr. Walker and his colleagues are now more comfortable arranging diagnostic imaging, particularly CT imaging, at hospitals that are convenient for their patients versus asking them to travel to HHS. Previously, if Dr. Walker had a patient's imaging done at another hospital, it may have been convenient for the patient, but he'd usually be left waiting longer to get patient's results. So ClinicalConnect is a win-win for everyone in a case like this - patients don't necessarily have to travel as far, and physicians get results in real-time. Dr. Walker went on to point out that being able to refer patients to their local hospitals for testing, knowing the results will still come back in real-time, better enables HHS' Diagnostic Imaging Department to focus on performing tests and procedures that must be done at HHS. Dr. Walker provides other examples describing the benefits of ClinicalConnect in his practice - read the full testimonial by [clicking here](#).

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Tell us how ClinicalConnect enhanced patient care!

[Click here](#) to share your story!

Check out our [Educational Resources!](#)

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Engagement Campaign at West Haldimand General Hospital

Members of the HNHB eHealth Office embarked on an engagement campaign in collaboration with staff at the West Haldimand General Hospital. The team held training sessions at the hospital during the month of February with the goal of increasing both the number of physicians and clinicians who use ClinicalConnect, as well as increasing usage by existing users. Thank you to the team at WHGH for helping make this learning campaign possible.

Training for ClinicalConnect Privacy Auditors

Some of the training sessions offered by staff at the HNHB eHealth Office are geared at ClinicalConnect Privacy Auditors. Other training is regularly held for Local Registration Authorities and Privacy Officers, as well as end users. Training for new Privacy Auditors is provided by our Education and Privacy Specialists, and offered via webinar for the ever-increasing number of Privacy Auditors from across South West Ontario. These sessions include an overview of the Privacy Auditor role and how to use the ClinicalConnect audit tool, including performing retroactive and proactive audits, in accordance with the requirements of the Data Sharing Agreement.

For support please email Help Desk at helpd@hhsc.ca or Call Help Desk: (905) 521-2100 ext 43000

For more information, visit info.clinicalconnect.ca



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.