



February eUpdate

New Cardiology Module is Now Live

We are pleased to announce that the new Cardiology module went live on February 27, and is now available to all users of ClinicalConnect.

Cardiology reports and images (where available) from Hamilton Health Sciences and London & Area Hospitals now display in the Cardiology Module; this type of data from all other data contributing organizations remains in either/both Radiology and Transcriptions Module.

All cardiology-type data from SW Ontario hospitals is expected to display in the Cardiology Module by Spring 2019.

For complete information about the new module, please visit the [ClinicalConnect Resource Centre](#).

New User Interface Coming When Accessing ClinicalConnect on Mobile Devices

The upcoming product release of ClinicalConnect, known as v5.0.4, is scheduled to go live on March 20, 2019, and will feature a new mobile interface (note for Apple mobile devices, iOS 12+ is required). A key enhancement is the Patient Record menu, which will use icons to represent modules, making navigating easier and reduce the need for side-to-side scrolling.



In addition to the new user interface, further enhancements include:

- A video and PDF Help Function: available when “?” (Help icon) displays in the Module toolbar
- An update to the Patient Visit Timeline so clinicians can click to select a visit to show its associated data
- Modules that have a sort option, not represented in the side-by-side views, will default to sort based on the first column
- A web-based form will be implemented so users can log technical issues with the HITS Helpdesk (option to call/emailing the HITS Helpdesk)

Deployment of HITS Digital Health Learning Management System Well Underway

Recently, the HITS Digital Health (HDH) Learning Management System was implemented to better manage the completion of required eLearning as it relates to participating in ClinicalConnect.

Local Registration Authorities and Sole Practitioners were transitioned to the new LMS on February 4, 2019 and for these individuals, it's now the only acceptable means of completing their eLearning requirements.

Next up is the deployment of the LMS to ClinicalConnect Privacy Contacts and Privacy Auditors. Introduction of the LMS to these groups is being aligned with the deployment of the new Security Audit Manager (SAM) and these individuals will receive instructions in the coming weeks of how to log into the LMS to complete their eLearning requirements.

As a reminder, a username and password is required to access the LMS; these credentials will be the same as those used to access the Access Governance System (AGS), and will continue to be provided by the ClinicalConnect Access Management team.

Any questions about the LMS or ClinicalConnect Participant Organizations' orientation requirements should be emailed to training@clinicalconnect.ca.

Streamlined Onboarding for Sole Practitioners (Physicians) Who Have ONE® ID Credentials

The process for Sole Practitioners (Physicians) who wish to become Sole Practitioner Health Information Custodian Participant Organizations in ClinicalConnect, who have ONE ID credentials and select ONE ID as their Identity (Account) Provider on their Participation Agreement has now been streamlined. Previously, Sole Practitioners who didn't currently have a ClinicalConnect account from another Participant Organization were required to have their identity verified by a Notary Public to ensure alignment with eHealth Ontario's Assurance Level Standards.

Now, for Sole Practitioners who elect to use ONE ID as their Identity Provider (see Part 5 of the ClinicalConnect Participation Agreement), and have a ONE ID credential designated as “Assurance Level 2/Medium Assurance”, the identity verification component will have been fulfilled (as the physician secured their ONE ID credential with eHealth Ontario). Physicians and surgeons looking for a fast and easy way to get secure access to provincial digital health services, including ClinicalConnect, can now visit [The College of Physicians and Surgeons of Ontario's \(CPSO\) website](#) and register for a ONE ID account.

Once the ONE ID credential is in place, physicians can simply complete the ClinicalConnect Participation Agreement (listing ONE ID as their Identity Provider), followed by the Sole

Practitioner Attestation, and their complete application will be reviewed for approval by the ClinicalConnect Program Office. Note that this route requires that any office staff the physician may wish to provision ClinicalConnect accounts for, following their organization's approval as a Participant, must also have ONE ID credentials from eHealth Ontario.

If you have any questions about ClinicalConnect or your participation as a Sole Practitioner, please contact your [Change Management & Adoption Delivery Partner team](#) or visit the [ClinicalConnect information website](#) for more information.

ClinicalConnect's New Security Audit Manager (SAM) Requires IE11

As previously announced, the HITS eHealth Office is in the process of implementing a new, web-based tool to support auditing requirements for ClinicalConnect Participant Organizations (excluding Sole Practitioner HIC Participants).

SAM is a tool that provides near real-time surveillance of logged access to ClinicalConnect, and enables Participant Organizations' Privacy Contacts and Privacy Auditors to conduct their required monitoring and auditing activities. It's expected that SAM will go-live and replace the current Audit Module in ClinicalConnect for Participant Organizations on Monday, April 1, 2019.

SAM is currently only compatible with Internet Explorer version 11 (IE11) and also requires Microsoft's Silverlight plug-in be installed. Therefore, Privacy Contacts and Privacy Auditors are asked to verify they have access to IE11 and if not, to download it prior to SAM's targeted go-live on Monday, April 1, 2019.

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in February 2019:

- Bannerman Pharmacies Ltd. o/a Grand Bend Pharmacy [Erie St. Clair LHIN]
- Bradys Pharmacy Professional Corporation [Erie St. Clair LHIN]
- Essex Pharma Care Pharmacy Inc. [Erie St. Clair LHIN]
- Henley Place Ltd. [South West LHIN]
- Saugeen Shores Pharmacy Services Ltd. o/a Kristen's Pharmacy [South West LHIN]
- 2299003 Ontario Ltd. o/a Andrew Street Pharmacy [Waterloo Wellington LHIN]
- Dr. Bob Kemp Hospice Foundation Inc. [HNHB LHIN]
- Henley House Limited [HNHB LHIN]
- J & Bashta Drugs Ltd. o/a Brodies Drug Store [HNHB LHIN]
- McNally House Hospice [HNHB LHIN]
- Poulouse Drugs Inc. [HNHB LHIN]
- Sienna Senior Living Inc. [HNHB LHIN]
- 27 physicians approved to access

ClinicalConnect as Sole Practitioner
Health Information Custodian
Participants



[View list of Participant Organizations](#)

ClinicalConnect is supported by



ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.

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