

February eUpdate

Easily Access ClinicalConnect Data Using Your Mobile Device



Did you know that the ClinicalConnect provider portal is mobile-friendly? Users can view their patients' tests results while on the go and away from a traditional desktop setup. Using the mobile version of ClinicalConnect is easy and the results are highly legible.

There's no application to download – simply visit https://clinicalconnect.ca using your mobile device's web browser (ONE ID users can log on through their mobile device by visiting https://swo.clinicalconnect.ca). Note that if you're only able to access ClinicalConnect by launching it from your work's health information system, you will not be able to access this web-based instance.

It's also important to note that users will be able to retrieve the same data, including from their authorized provincial repositories, whether accessing ClinicalConnect via a mobile or desktop device.

To make accessing ClinicalConnect even easier on a mobile device, consider <u>creating a website shortcut on your device's</u>

home screen so you can quickly log in.

Learn more about using the mobile-friendly version of ClinicalConnect – click here.

Join the other health care providers who access ClinicalConnect on their mobile devices and give it a try today!

Blood Bank Product Data Now Available from Grand River & St. Mary's General Hospitals

Further to work already completed to integrate ClinicalConnect with the new Hospital Information System (Cerner) used at Grand River and St. Mary's General Hospitals, Blood Bank product data is now available within the Blood Bank module (Source: WW Hub).

Thank you to our partners who have been involved in helping to complete this integration work.

Viewing HHS' Diagnostic Images in ClinicalConnect

Recently, the eUnity image viewer that was used to view images from Hamilton Health Sciences within ClinicalConnect was decommissioned, and replaced by the GE Centricity image viewer, the same product used to view diagnostic images from all acute care hospitals in South West Ontario.

Learn more about the GE Centricity image viewer and the Radiology module by clicking here.

Did You Know? How to Search for Patient Records Most Efficiently

The most efficient search method is to use the patient's Health Card Number (HCN), which will return data only for that patient (as opposed to patients with the same last name, if searching instead by only Last Name, as an example). This is because ClinicalConnect is searching based on a numeric identifier that is unique to the patient. Using this approach helps increase the speed at which ClinicalConnect can retrieve data from its various source systems by significantly narrowing down the search criteria.

For patients without an HCN, users can search by using the patient's hospital Medical Record Number (MRN), Home and Community Care (HCC) Client Number or by the patient's Name (Last name and at least one letter of the first name).

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in February 2020:

Repository	Organization
DHDR, DI-CS, & acCDR	Bridges Community Health Centre
	The Amherstburg Family Health Team
OLIS	2426039 Ontario Inc o/a Northland Pharmacy
	Budreau Drugs Ltd
	Conmed Health Care Group
	Mahaganapathy Inc.
	Rami Safi Pharmacies Inc
	VON Canada - Ontario Branch
	Wassim J. Hneiny Pharmacy Inc.
Sole Practitioners	
OLIS, DHDR, DI-CS, & acCDR	33 Sole Practitioner Participants were granted access to these repositories in February 2020

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in February 2020:

- Twin Oaks Pharmacy Inc. [Erie St. Clair LHIN]
- Alzheimer Society of Niagara Region [HNHB LHIN]
- B. Nagra Drugs Ltd [HNHB LHIN]
- MBA Drugs Inc. [HNHB LHIN]
- Niagara Children's Centre [HNHB LHIN]
- 10 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian



View list of Participant Organizations

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect those of the Province of Ontario.

ClinicalConnect is supported by





CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west Ontario LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.

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