ClinicalConnect's Privacy Auditor Training Program

cSWO Program News Release

Grand River Hospital's Diagnostic Images Now Available in ClinicalConnect

What's Coming Next from ClinicalConnect?

Request a 30-Minute Webinar for Your Team!

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What's Coming Next from ClinicalConnect?

Health Information Technology Services (HITS), a division of Hamilton Health Sciences and Solution Provider for ClinicalConnect, is working with Community Care Access Centres in the region to launch ClinicalConnect directly from the CCAC's eSHIFT tool. This functionality is targeted to be available in early 2016.

Request a Customized Training Webinar!

ClinicalConnect user groups may request a webinar to be hosted for your team to focus on the modules or functionality in ClinicalConnect that is particularly relevant to you. Simply email training@clinicalconnect.ca to make arrangements with the HNHB eHealth Office's Education Specialist.

ClinicalConnect's Privacy Auditor Training Program

The HITS eHealth Office at Hamilton Health Sciences, Solution Provider for the cSWO Regional Clinical Viewer, ClinicalConnect™, provides all Privacy Auditors from each Participating Organization with training prior to commencing their new role. Training consists of a blended module that begins with a self-directed eLearning module to help Privacy Auditors familiarize themselves with the various privacy components as they relate to ClinicalConnect, an eHealth solution that's been adopted by users at their organization. Privacy Auditors then attend a two-hour webinar that provides a comprehensive overview of how to perform audits in ClinicalConnect, in addition to reinforcing auditing obligations, key privacy and auditing terminology and the definition of a privacy breach and security incidents. Privacy Auditors also gain access to the Auditor SharePoint site that houses a variety of useful resource materials and a discussion forum moderated by the HITS eHealth Office Education Specialist.

All authorized users' access to ClinicalConnect is subject to audit. A ClinicalConnect Privacy Auditor conducts audits in ClinicalConnect on a proactive, reactive and ongoing basis as required, reviews and analyzes audit findings, and then reports those to their organization's Privacy Officer. Random user audits are run on a monthly basis by Privacy Auditors; for smaller organizations with fewer users the Privacy Officer may request the services of the ClinicalConnect Privacy Office in running the audits. A number of proactive and ongoing audit reports are also routinely run by the ClinicalConnect Privacy Office for every Participating Organization. All audit results are tracked, logged and reported to the ClinicalConnect Privacy Advisory Committee on a monthly basis and summarized for the Regional eHealth Steering Committee on a quarterly basis. A number of Privacy & Security policies that conform to the Personal Health Information Protection Act, 2004, apply to auditing in ClinicalConnect. In particular, Privacy Auditors must be familiar with and abide by the Privacy Breach Management, Logging

Also, we encourage users to take advantage of the 30-minute webinars that quickly highlight various modules/functionality. Click here to view topics and register today.

Supported by:

eHealth Ontario

Tell us how ClinicalConnect enhanced patient care!

Click here to share your story!

Check out our Educational Resources!

STAY CONNECTED

& Auditing, and Privacy & Security Training policies. Privacy Officers are responsible for overseeing their Privacy Auditors, and in some cases, may perform the audits themselves.

For more information, please email the ClinicalConnect Privacy Office at privacy@clinicalconnect.ca or HITS eHealth Office at training@clinicalconnect.ca.

cSWO Program News Release

Electronic health record now available for 3.6 million south west Ontario residents. Over 37,000 health care professionals can securely access electronic patient information. Click here to read the full release issued January 20, 2016.

Grand River Hospital's Diagnostic Images Now Available in ClinicalConnect

We are pleased to announce that diagnostic images contributed by Grand River Hospital to the Southwestern Ontario Diagnostic Imaging Network (SWODIN) have been integrated with ClinicalConnect.

As a reminder, please use Internet Explorer 9+, Safari 6.0+, Google Chrome 20+ and Firefox 14+ when viewing SWODIN images. To view diagnostic images, click the camera icon in the Radiology Module in ClinicalConnect. Some Citrix corporate environments may not support compatible browsers so you may need to launch SWODIN images outside of Citrix.

Thank you to the SWODIN team and Grand River Hospital for their assistance to integrate these diagnostic images. To see the Integration Status Chart that provides an overview of all data available in ClinicalConnect, please visit http://info.clinicalconnect.ca/integration. eLearning Tutorials for most modules and functionality in ClinicalConnect can be viewed by visiting http://info.clinicalconnect.ca/CC/elearning.