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Transcription Reports from SJHH in ClinicalConnect

Work continues to resolve the display of what are effectively extraneous Transcription reports from St. Joseph's Healthcare Hamilton's Epic HIS.

Currently, SJHH is working to resolve issues with the Epic and ClinicalConnect support teams.

We appreciate your patience and understanding until this has been completed.

Welcome to New ClinicalConnect Participant Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in

eNotifications of Patient Visits to HHS and Brant Community Healthcare System Now Live

As of January 10, if a patient has been discharged from the Emergency Department or is admitted or discharged from an in-patient unit at an HHS hospital, West Haldimand General Hospital or Haldimand War Memorial Hospital, their healthcare provider, if an HRM subscriber, is now receiving notification of their visit. In addition, if the patient is an active patient of the HNHB LHIN's Home & Community Care Service, a notification is received in their Client Health & Related Information System (CHRIS), a new feature made possible via ClinicalConnect, where such hospital encounter data is already aggregated.

On January 18, HRM subscribers and the HNHB LHIN began receiving notifications of their patients who had encounters at Brant Community Healthcare System.

Electronic notifications are sent to Primary Care Providers' EMRs as an HRM report, and HNHB LHIN's CHRIS, to inform the patient's physician or clinician of such encounters at the hospitals listed above to start, and it's expected that notifications of encounters at all hospitals in HNHB LHIN will be live by the end of April 2018.

The HITS eHealth Office would like thank our site partners for their work to make Phase One of this project a success, as well as the HNHB LHIN Emergency Services Steering Committee for funding this project.

Update on ClinicalConnect

Release 5.0

Work continues to enhance the ClinicalConnect user experience. While some of the updates may seem minor to some, our goal is to ensure all users are aware of the work that's now complete, and ongoing, to improve their ClinicalConnect experience.

It is **strongly recommended** that users operate ClinicalConnect in a browser other than Internet Explorer (IE), if possible. Users will notice a significant overall improvement in the performance of the portal.

This week the following updates were made:

- **Overall System Performance:** Although many factors can impact system performance, an update was made to increase the speed of data being retrieved from the Cerner hospital information system, a HIS widely used in the London and Region hospitals.

- **Advanced Search and Home & Community Care Module's Medical Contacts Lists:** Can now be sorted using the 'Sort By' function.

- **'Ascending'/'Descending' Sort Function:** Now works properly in all modules, and will help users find data faster.

- **Smart Filter:** After selecting a module, the user's cursor now automatically displays in the Smart Filter field.

- **Accessibility to Data Sets and Functionality:** In some cases, users have reported inconsistent access to data sets (i.e. OLIS) or various functionality they have been granted access to. An update was made to resolve this issue and affected users should consistently see data as expected in each ClinicalConnect session they open. Similarly, issues around preference settings being lost between sessions have been resolved.

Other updates made in January include:

- **Overall System Performance:** Speed improvements related to image display, and to the "Post-Processing" phase when returning large result lists containing significant volumes of detail.

- **Printing Lab Details (from PDF):** PDF versions of lab details now print correctly.

We do appreciate your patience as we work to ensure optimal performance of the new version of ClinicalConnect.

MyChart Patient Portal: Coming to South West Ontario

Healthcare executives from hospitals and LHINs across south west Ontario gathered in Hamilton on January 26 to become more aware of the MyChart Patient Portal project, which will integrate Sunnybrook's MyChart patient portal with a defined data set from ClinicalConnect.

The project involves the integration of data from ClinicalConnect, a provider portal operated by Hamilton Health Sciences with Sunnybrook's MyChart. Sunnybrook's MyChart portal is used by 250,000 patients in the Greater Toronto and Ottawa areas, and through MyChart, patients are able to share their record with whomever they choose, including clinicians, family members and other care providers.

The project is the first-of-its-kind approach to a regional consumer health solution deployment in Ontario and is being funded by Canada Health

Infoway.

[Click here](#) for more information on this project.

For support please email Helpdesk at helpd@hhsc.ca
or Call Helpdesk: (905) 521-2100 ext 43000

For more information,
visit info.clinicalconnect.ca

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ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.