



January eUpdate

New Cardiology Module

We are pleased to announce that a new Cardiology Module is targeted to go live on February 27, 2019, and will be available to all users of ClinicalConnect.

Cardiology-type data is currently available in ClinicalConnect's Radiology and Transcription modules, but the implementation of the Cardiology Module will consolidate this data so it's more easily located, in just one module, in an effort to streamline the user experience.

Initially, the Module will display cardiology reports and images from Hamilton Health Sciences and London and Area hospitals, and this type of data from the remaining data-contributing hospitals is anticipated to display in the module in spring 2019.

ClinicalConnect's Next Product Release Coming Soon

The next product release of ClinicalConnect, known as v5.0.4, is targeted to go live on March 20, 2019, and amongst other enhancements, will provide users with greater interaction with the existing Patient Visits Timeline, easier access to eLearning/Help-type materials from within the portal, updates to how and when new results flags display, plus other general fixes or updates to enhance the user experience.

The list below provides more specific information about what this product release will include:

- Patient Visit Timeline: will allow a Clinician to "select" a visit to show results only from that visit
- Video and PDF Help Function: available when "?" (Help icon) displays in Module toolbar
- Grids will wrap to fit on the screen to prevent having to scroll left/right
- Tabs within Modules will return a 'no results' message when no data is available
- Modules that have a sort option, not represented in the side-by-side views, will default to sort based on the first column
- New Results:
 - Flags won't appear if New Results are turned off for the Module in User Preferences
 - Module will work correctly in side-by-side view
 - New Results list will be printable
- Health Records Module will work correctly in side-by-side view

In addition, a new mobile interface will be included as part of the v5.0.4 release. The new mobile

version of ClinicalConnect will provide an enhanced easy-to-use user interface as well as many features that users have been requesting, including:

- Quick Menu Access
- Quick and simple way to view new results
- Ability to view messages and notifications
- Simplified navigation on report details

Please note that when 5.0.4 goes live, using ClinicalConnect on Apple's mobile devices will require iOS version 12 or later (other browser requirements remain unchanged, and are provided in [ClinicalConnect's Technical Specs](#)). There is no change to browser requirements when using ClinicalConnect on desktop devices.

New HITS Digital Health (HDH) Learning Management System

A new Learning Management System (LMS) is being implemented to better manage the completion of required eLearning as it relates to participating in ClinicalConnect. The HITS Digital Health (HDH) Learning Management System will allow learners to more seamlessly complete their eLearning requirements. A username and password is required to access the LMS; these credentials will be the same as those used to access the Access Governance System (AGS), and will continue to be provided by the ClinicalConnect Access Management team.

It's expected that the LMS will be deployed starting February 4, 2019, and by March 1, 2019, it will become the only acceptable means of completing ClinicalConnect's eLearning requirements for all roles (Sole Practitioner, Legal Signing Authority, Privacy Contact, Local Registration Authority, etc.).

Any questions about the LMS or ClinicalConnect Participant Organizations' orientation requirements should be emailed to training@clinicalconnect.ca.

Introducing ClinicalConnect's New Security Audit Manager

The HITS eHealth Office has procured a new, web-based tool to support auditing requirements for ClinicalConnect Participant Organizations (excluding Sole Practitioner HIC Participants). The 'Security Audit Manager', or 'SAM', requires a username and password to be accessed and these credentials will be the same as those used to access the Access Governance System (AGS), and will continue to be provided by the ClinicalConnect Access Management team.

The Security Audit Manager is a tool that provides near real-time surveillance of logged access to ClinicalConnect, and enables Participant Organizations' Privacy Contacts and Privacy Auditors to conduct their required monitoring and auditing activities. It's expected that SAM will go-live and replace the current Audit Module in ClinicalConnect for Participant Organizations on Monday, April 1, 2019. SAM is currently only compatible with Internet Explorer version 11 (IE11) and also requires Microsoft's Silverlight plug-in to be installed. Privacy Contacts and Privacy Auditors are encouraged to verify the internet browsers they use within their organizations, and for those that do not use/have IE11 to access SAM, we are making arrangements to ensure access will be available through other means. A new version of SAM, which will be compatible with other HTML5 browsers, like Google Chrome and Safari, is expected in late 2019.

To prepare for SAM's deployment, all designated Privacy Contacts and Privacy Auditors of existing Participant Organizations (excluding Sole Practitioners) will be required to attend a one-hour webinar that will introduce the tool, as well as review auditing requirements for Participant

Organizations. A number of webinars are being scheduled over a two-week period beginning in late February. Following the webinar, attendees must complete an eLearning module that provides more in-depth instruction on how to use SAM. **Both the webinar and the eLearning module are mandatory for all Privacy Contacts and Privacy Auditors and both components must be complete by SAM's go-live date.**

Additional details about SAM, and in particular orientation requirements, will be shared with relevant parties shortly, and in the meantime, any questions about SAM can be emailed to privacy@clinicalconnect.ca.

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in December 2018 & January 2019:



- Belle River Pharmacare Ltd. o/a Belle River Pharmasave [Erie St. Clair LHIN]
- Frank Murgic Pharmacist Professional Corporation [Erie St. Clair LHIN]
- Peach Physiotherapy & Wellness Centre Inc. [Erie St. Clair LHIN]
- Jordan Wong Pharmacy Inc. o/a Shoppers Drug Mart #737 [South West LHIN]
- Peninsula Family Health Team [South West LHIN]
- Residential Hospice of Grey-Bruce Inc. [South West LHIN]
- Stonetown Physiotherapy and Sports Injuries Clinic [South West LHIN]
- Woodlawn Pharmacy Ltd. [Waterloo Wellington LHIN]
- 2452691 Ontario Inc. o/a Morrison Pharmacy [HNHB LHIN]
- 810353 Ontario Inc. o/a Remedys Rx Healthcare Plus Pharmacy [HNHB LHIN]
- 983174 Ontario Inc. o/a Remedys Rx Healthcare Plus Pharmacy [HNHB LHIN]
- A. Boulus Drugs Ltd. o/a Greater Niagara Pharmacy [HNHB LHIN]
- Boggio & Edwards Pharmacy Ltd. o/a Boggio & Edwards Ridgeway IDA Pharmacy [HNHB LHIN]
- David Li Pharmacy Limited o/a Shoppers Drug Mart #1155 [HNHB LHIN]
- Heritage Green Nursing Home [HNHB LHIN]
- Port Weller Pharmacy Inc. o/a Port Weller Pharmacy Pharmasave [HNHB LHIN]
- St. Peters Care Centres [HNHB LHIN]
- Westmount Medical Pharmacy Inc. o/a

- Westmount Pharmacy [HNHB LHIN]
- 42 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

[View list of Participant Organizations](#)

ClinicalConnect is supported by



ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.

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