

July e-Update

ClinicalConnect Online Forum

SWODIN Diagnostic Images

New Access Governance System

How Has ClinicalConnect Helped You?

What's Coming Next from ClinicalConnect?

 Send to a Colleague

 Join Our Mailing List



How Has ClinicalConnect Helped You?

Use of ClinicalConnect Expanding Across South West Ontario

Testimonial videos have been one of the most powerful tools to communicate the benefits of ClinicalConnect. New videos are in production featuring patients and health care providers from the Niagara Health System, as well as from a Community Health Centre in the area. Sandy Moss, a Registered Nurse in the Emergency Department at NHS' St. Catharines Site, made the compelling statement in her video that "ClinicalConnect speaks for the patient when they cannot speak for themselves". Please watch for these new videos in upcoming eUpdates.

What's Coming Next from ClinicalConnect?

Further integration of SWODIN images with ClinicalConnect is planned to take place by the end of August, and more images are planned to follow in the Fall.

ClinicalConnect Online Forum Now Live!

We're thrilled to announce an online forum is now available to our existing and prospective ClinicalConnect users. The forum is available from the ClinicalConnect website - <http://info.clinicalconnect.ca/forum>. We encourage everyone to check it out for information about how to use ClinicalConnect, and share stories about how you've used the portal to improve patient care and safety - stories that may help your colleagues increase their efficiency too! We welcome your thoughts and encourage you to post questions. The forum is moderated weekdays between 9am-4pm.

Phase 1 of the SWODIN Diagnostic Images Integration with ClinicalConnect Complete

We are pleased to announce Phase 1 of the integration of diagnostic images from the Southwestern Ontario Diagnostic Imaging Network (SWODIN) with ClinicalConnect is complete. The first site to go live was Norfolk General Hospital; images from more hospitals will follow in the next phases of this integration. The addition of these images will complement the diagnostic imaging reports that are already available in ClinicalConnect.

The ClinicalConnect User Guide is available at <http://info.clinicalconnect.ca/referenceguides> and other education resources related to the new SWODIN images are available at <http://info.clinicalconnect.ca/modules>.

Supported by:



Tell us how ClinicalConnect enhanced patient care!

[Click here](#) to share your story!

Check out our [Educational Resources!](#)

STAY CONNECTED



Please use Internet Explorer 9+, Safari 6.0+, Google Chrome and Firefox when viewing SWODIN images. To view diagnostic images, click the camera icon in ClinicalConnect. Some Citrix corporate environments may not support compatible browsers so you may need to launch the SWODIN images outside of Citrix.

Our thanks to the Mohawk Shared Services and SWODIN teams for their assistance and commitment in bringing this integration to fruition.

Coming soon! A New Way for HSPs to Request Access to ClinicalConnect

Hamilton Health Sciences has been busy creating a new, online Access Governance System (AGS) that will allow health service providers to request access to ClinicalConnect. This will provide a more streamlined process for users to request access, while maintaining the same degree of rigour as accounts are verified and approved. Please watch for more information on the new system. AGS is intuitive and easy to use, and updated educational resources will be available on our website.

For support please email Help Desk at helpd@hhsc.ca or Call Help Desk: (905) 521-2100 ext 43000

For more information, visit info.clinicalconnect.ca



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.