

July eUpdate

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New eLearning Orientation for Privacy Contacts Now Available

As of July 16, 2018, a new eLearning Orientation was made available to ClinicalConnect Participant Organizations' designated Privacy Contacts. The eLearning is mandatory before a prospective Participant Organization will be approved or when an existing Privacy Contact is replaced with someone new to the role. It is also available for review by the Privacy Contact of any previously-approved Participant Organization.

In terms of its content, the Privacy Contact eLearning Orientation provides an overview of the eHealth landscape, ClinicalConnect onboarding process including the Privacy & Security Self-Assessment which they would be about to complete, Privacy Contact roles and responsibilities, PHIPA and obligations of a HIC with respect to viewing PHI in ClinicalConnect, auditing requirements and how to use the AGS in their Privacy Contact role.

Additional Home & Community Care Data Now Available

Earlier this month, Home & Community Care (HCC) data from Local Health Integration Networks (LHINs) located outside south west Ontario was integrated in ClinicalConnect. Specifically from Home & Community Care Services operated by LHINs located outside south west Ontario, the following data is accessible in ClinicalConnect's Home & Community Care Module:

- Coordinated Care Plans
- Equipment & Supplies
- Notes
- Referrals
- Risks
- Safety Issues
- Services

This additional data has been made accessible via ClinicalConnect's existing integration with eHealth Ontario's Acute & Community Clinical Data Repository (acCCR), which also provides reports from hospitals outside of south west Ontario that display in the Transcriptions Module. For more information about HCC data that can be viewed in the Home & Community Care Module of ClinicalConnect, please [click here](#).

Currently, ClinicalConnect users at Hamilton Health Sciences have access to data from the acCCR. eHealth Ontario continues to develop their plans for other Participant Organizations to gain access to data from this and other provincial repositories.

Optional webinars for appointed Privacy Contacts are now also available, hosted by the ClinicalConnect Program Office, and held via webinar on a monthly basis. There is no set agenda per se, but rather offer Privacy Contacts an opportunity to ask any questions they may have related to their organization's participation in ClinicalConnect. Privacy Contacts must register for a webinar, in advance, if they wish to participate by visiting the Privacy Contact's SharePoint site that houses resources related to this role.

Finally, a ClinicalConnect Privacy Policies Guide as well as relevant Contact Information, depending on the privacy matter, has been posted to the Participants web page of the ClinicalConnect Info Site and is available by clicking [here](#).

Welcome to New ClinicalConnect Participant Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in July 2018:

- Womancare Midwives [South West LHIN]
- WPS Pharmacy Ltd. o/a Royal Oaks Pharmacy [South West LHIN]
- Prime Care Arboretum Inc. o/a Prime Care Pharmacy [Waterloo Wellington LHIN]
- Shersam Drugs Limited o/a Total Health Pharmacy #118 [Waterloo Wellington LHIN]
- Woolwich Centre Pharmacy Inc. o/a Woolwich Total Health Pharmacy [Waterloo Wellington LHIN]

Supported by:

eHealth Ontario

Thank you to the team at eHealth Ontario to help make this additional Home & Community Care data accessible in ClinicalConnect.

Using ONE ID Credentials to Access ClinicalConnect

ClinicalConnect has been enhanced to support eHealth Ontario's Single Sign On standard and as such, Participant Organizations and Sole Practitioners approved to access their patients' PHI in ClinicalConnect now have the ability to transition their existing login credentials to ONE ID credentials supplied by eHealth Ontario. While this technical enhancement is not particularly new to ClinicalConnect, as the use of ONE ID services as a means to access digital health tools, including ClinicalConnect, continues to grow, the HITS eHealth Office is pleased to support this evolution.

Certain prerequisites apply to obtain ONE ID credentials from eHealth Ontario for Participant Organizations indicating that ONE ID will act as their Identity Provider. Existing Participant Organizations, including Sole Practitioners, with ONE ID credentials in place, can obtain more information about transitioning their existing usernames to ONE ID credentials by visiting: <https://info.clinicalconnect.ca/CC/healthcare/transition-to-one-id-credentials>.

ONE ID is eHealth Ontario's digital identity and authentication system which allows health care professionals to securely access digital electronic health care services with a single user name and password. For more information, please visit <https://www.ehealthontario.on.ca/for-healthcare-professionals/one-id>.

Digital Health Drug Repository Data Presentation Enhancements Coming Soon

A number of enhancements to how data from the Digital Health Drug Repository (DHDR) presents in ClinicalConnect are anticipated to go live later this summer, including:

- Creating a new view in ClinicalConnect, akin to Home Meds, where pharmacy services will display;
- Enhancing the usability of data, including a roll-up view for multiple prescriptions of the same medication, to provide even greater ease of access and better, more efficient care;
- Adding other data elements to contribute to a more complete medication history;
- Augmenting the print functionality of DHDR records from within ClinicalConnect;
- Implementing visual indicators to represent potential drug interactions or duplications of prescriptions; and
- Expanding contact information for the dispensing pharmacy or prescriber.

The ClinicalConnect Program Office looks forward to sharing more

information about these enhancements pending their implementation.

Tell us how ClinicalConnect enhanced patient care!

[Click here](#) to share your story!

Check out our [Educational Resources!](#)

STAY CONNECTED



Data from Joseph Brant Hospital Now Being Sent to Health Report Manager

Together with OntarioMD, the ClinicalConnect Program Office is pleased to announce that Joseph Brant Hospital is now sending its Transcriptions and Radiology reports to Health Report Manager (HRM).

Thank you to OntarioMD and Joseph Brant Hospital for their work to make this go-live a success; now all hospitals in HNHB LHIN are sending their patients' Transcription and Radiology reports to HRM, leveraging the existing data integrations between these hospitals and ClinicalConnect, the regional viewer for south west Ontario.

For support please email Helpdesk at helpd@hhsc.ca or call (905) 521-2100 ext 43000.

For more information, visit info.clinicalconnect.ca.



Connect to your patients with ClinicalConnect™!



ClinicalConnect™

CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.