



## July eUpdate

### Latest Release of ClinicalConnect Gets “Two Thumbs Up” From Users

Since its June 15, 2019 release, the latest version of ClinicalConnect is receiving lots of positive feedback from users. To review highlights of what this version provides to authorized users, please visit the [ClinicalConnect Resource Centre](#).

As was expected, the greatest improvement relates to how ClinicalConnect performs on mobile devices. The user experience of how they can quickly access and view data when using a mobile device has been significantly streamlined.

As Dr. David Vincent, a Family Physician in Brantford explains, the new version has an ‘app-like feel’ (but without the need to download an app onto his mobile device). He agrees using ClinicalConnect on mobile devices has never been better and uses ClinicalConnect more than ever because of it.

Similarly, Emily Booth, a Nurse Practitioner who provides healthcare to patients transitioning to, or residing in, Long-Term Care Homes in the Hamilton area raves about the new version. Given most of her work is spent on the road, travelling to see patients who often have multiple co-morbidities or providing care consultations with LTC staff, it’s critical that Emily has access to her patients’ real-time hospital-based transcriptions, discharge summaries and particularly hospital and community-based labs and medication information from the Digital Health Drug Repository – these are all reports she views every day in her NP role and are all now that much more accessible to view on her mobile phone. Emily also reports that it’s so helpful now that new results are flagged, by module, which the old version did not include.

The patient worklist, or roster, is also very helpful to Emily when she’s ‘on the go’ seeing patients at various LTCs. In general, because of the nature of her work with LTCs that may not be able to provide remote access to the patient’s record from the Home’s health information system, ClinicalConnect has become such a vital digital health tool to provide the care and consultation that’s required of her. And both Dr. Vincent and Emily report how much faster ClinicalConnect performs on mobile devices since this latest release went live in June.

The feedback is certainly appreciated, and ClinicalConnect users are encouraged to see for themselves how the portal now works on mobile devices!

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### More ClinicalConnect Data-Contributing Organizations Signed onto MyChart

Late last summer, ClinicalConnect was ‘connected’ with MyChart, a free, secure online tool that provides patients, and their authorized caregivers, with access to a comprehensive view of their health information.

Data contributed to ClinicalConnect by acute care hospitals and oncology centres can be viewed by patients who have registered for a MyChart account, provided that the contributing organizations

have signed the necessary agreements to enable their data to 'flow' through ClinicalConnect to MyChart.

Currently, 30 Data-Contributing sites across the South West, Waterloo Wellington and HNH B LHINs are providing data to MyChart.

To see a current list of sites which have made their data available in MyChart and where patients can register for an account, please [click here](#).

Additional hospitals across South West Ontario are currently at various stages of making their data available in MyChart and assisting with the registration of their patients so they can request a MyChart account.

To find out more about MyChart, visit [healthrecordsonline.ca](http://healthrecordsonline.ca).

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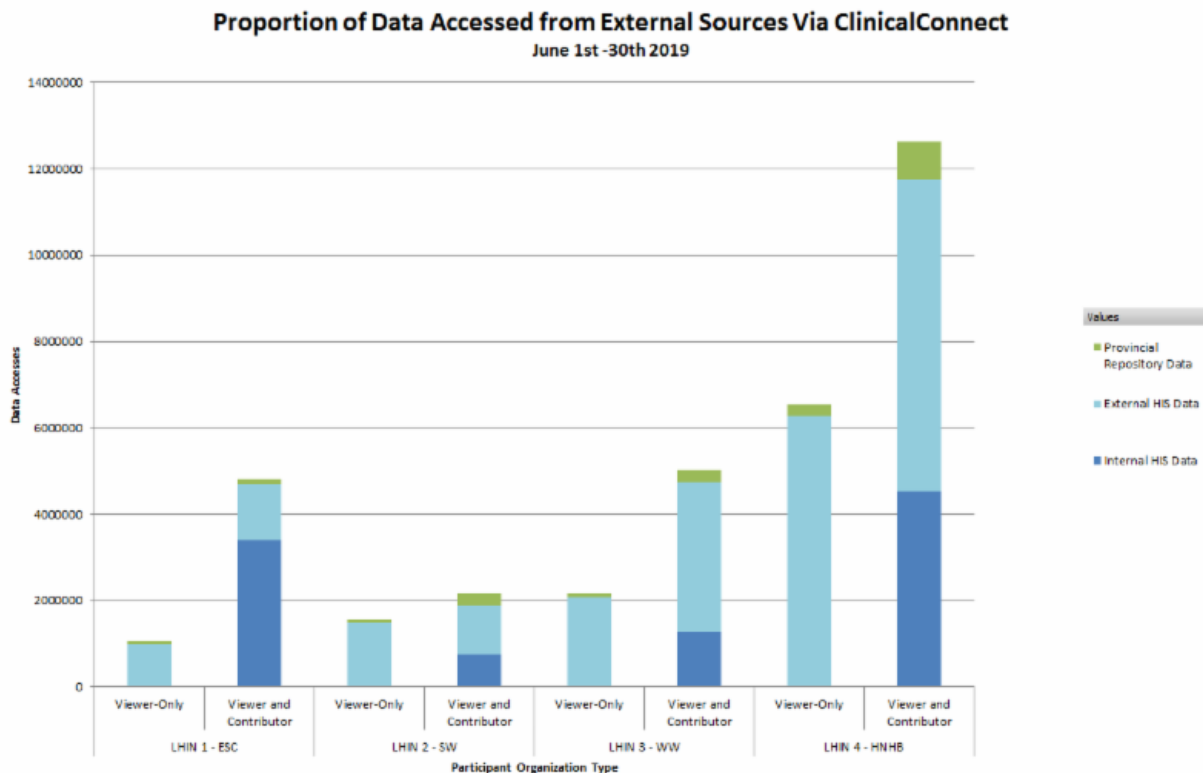
## Summer Update: Patient Data Beyond What's In Your Information System

When you think of the time associated obtaining the reports – from hospitals, cancer centres, Home & Community Care services, community-based labs and radiology clinics – having access to it in just a few clicks in ClinicalConnect certainly enriches the patient care experience. The power of ClinicalConnect is in its ability to consolidate data from otherwise disparate information systems into one view.

The graph below provides a look at the volume of data accessed by ClinicalConnect users from:

- within their own information system (as a data contributing organization to ClinicalConnect) – dark blue vertical bar
- information systems that are integrated with ClinicalConnect (providing access to data that the user wouldn't otherwise have in a 'one-stop-shop' viewer like ClinicalConnect)
  - The light blue vertical bars represent the volume of data accessed from other hospitals' information systems contributing to ClinicalConnect
  - The light green vertical bars represent the volume of data accessed from provincial data repositories contributing to ClinicalConnect

[Click here](#) to view an enlarged image of the graph below.



As the graph illustrates, one of the greatest benefits of using ClinicalConnect is that authorized users can access their patients' data from other regional hospitals and cancer centres, and LHINs (for Home & Community Care data) outside one's own internal health information system, which saves time and increases workflow efficiencies. When it comes to provincial data repositories, many Participant Organizations are still in the process of working with eHealth Ontario to gain access to these additional clinical data assets.

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## Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in July 2019:



- Ultima Apothecary Inc. [Erie St. Clair LHIN]
- Windsor Clinical Pharmacy Ltd o/a Elite Drug Mart [Erie St. Clair LHIN]
- Apothecare Pharmacy Inc. [Waterloo Wellington LHIN]
- Breslau Pharmacy & Wellness Centre LTD o/a Breslau Pharmacy & Wellness Centre [Waterloo Wellington LHIN]
- 1651350 Ontario Inc o/a Supercare Pharmacy Stoney Creek Pharmasave [HNHB LHIN]
- 1914911 Ontario Inc o/a Welland Medical Pharmacy - Plymouth Road [HNHB LHIN]
- 1914912 Ontario Inc. o/a Welland Medical Pharmacy - Ontario Road [HNHB LHIN]
- 1977684 Ontario inc o/a Wincare Drug Mart [HNHB LHIN]
- 2267366 Ontario Limited o/a Shoppers Drug Mart #1056 [HNHB LHIN]
- Coolen Pharmacy Inc o/a The Medicine Shoppe [HNHB LHIN]
- J.Thomson Pharmacy Limited o/a Shoppers Drug Mart [HNHB LHIN]
- Mennonite Brethren Senior Citizens Home o/a Radiant Care Tabor Manor - Long-Term Care [HNHB LHIN]
- Pleasant Manor Retirement Village o/a Radiant Care Pleasant Manor [HNHB LHIN]
- Supercare Pharmasave Hamilton Ltd. [HNHB LHIN]
- 23 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

[View list of Participant Organizations](#)

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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west Ontario LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.

HITS eHealth Office | [info@clinicalconnect.ca](mailto:info@clinicalconnect.ca) | 905-577-8270 | [info.clinicalconnect.ca](http://info.clinicalconnect.ca)

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