

## June eUpdate

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## Request a Customized ClinicalConnect Webinar for Your Team

Customized webinars can be arranged for physicians and clinicians, tailored to focus on exactly what you need to know about ClinicalConnect modules, functionality and features within your clinical setting. To request a custom webinar for your team, please email [training@clinicalconnect.ca](mailto:training@clinicalconnect.ca). In addition, we offer a variety of regular webinars on more standard topics and welcome your participation. Please register by [clicking here](#).

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## Notice of Updates to ClinicalConnect™

We are pleased to announce a number of updates to ClinicalConnect as described below:

- Previous issues with the Frequent ED Visits flag not accounting for visits to some sites' EDs are now resolved. The Frequent ED Visits flag displays in the Patient Header for any patient who has visited an emergency department at acute care facilities in south west Ontario five or more times in the last 366 days.
- In the Microbiology Module, the column previously called "Source" is now labelled "Specimen Source" to better represent the information being displayed.
- Source and Facility columns, indicating where the result was contributed from, will display in all modules that are not encounter-specific. An example of a Source and Facility combination would be Source: Niagara Health System, and Facility: St. Catharines General.
- Transcriptions from St. Joseph's Healthcare Hamilton (SJHH) are once again available in ClinicalConnect, including those that had not been available since June 1 when the hospital was in the process of upgrading its dictation and transcription system. SJHH's Transcriptions' Status, for both historical and new Transcriptions going forward, will be marked "Current", which is equivalent to "Final" in other systems. We are working with the hospital in an effort to align the Status terminology with other Transcriptions reports available to users in ClinicalConnect.

*Tell us how ClinicalConnect enhanced patient care!*

[Click here](#) to share your story!

[Check out ClinicalConnect Educational Resources!](#)

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## ClinicalConnect To Be Accessible From PatientLink

Hamilton Health Sciences and St. Joseph's Healthcare Hamilton physicians and clinicians who are authorized ClinicalConnect users will soon be able to access the portal directly from PatientLink. Targeted for implementation on July 6, contextual launch capabilities are being added from the ambulatory care system, and will provide additional electronic health information from across the region for the patients these health care providers serve.

## Welcome to New ClinicalConnect Participating Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participating Organizations in June 2016:

- Blue Heron Midwives
- Burlington Rotary Community Hospice Inc.
- Canadian Mental Health Association Hamilton (Community Enrichment Services Program)
- Canadian Mental Health Association Niagara
- City of Hamilton Lodges
- County of Huron
- Grand Valley Midwives
- Maryvale
- 2301402 Ltd Inc. (o/a Prince George Retirement Residence)
- Spruce Lodge Home for the Aged

For general inquiries, please email [info@clinicalconnect.ca](mailto:info@clinicalconnect.ca)  
For technical support, please email [helpd@hhsc.ca](mailto:helpd@hhsc.ca) or call the  
HITS Help Desk: (905) 521-2100 ext 43000

For more information,  
visit [info.clinicalconnect.ca](http://info.clinicalconnect.ca)



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the cSWO Program, funded by eHealth Ontario. Hamilton Health Sciences is the Solution Provider deploying ClinicalConnect across the four South West Ontario Local Health Integration Networks. The cSWO Program is part of eHealth Ontario's Connecting Ontario initiative which is enabling the Province to achieve an electronic health record solution for all Ontarians.