

## June eUpdate


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## New ClinicalConnect LinkedIn Showcase page

To better align with LinkedIn's company page format, the ClinicalConnect company page was recently discontinued and replaced with a Showcase page under the HITS eHealth Office company page. Please give it a follow by [clicking here](#).

## Welcome to a New ClinicalConnect Participant Organization!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in June 2018:

- Z and Z Pharmacies Ltd. o/a Walker Road Pharmacy [Erie St. Clair LHIN]

## New and Enhanced Data Now Available in ClinicalConnect

Earlier this month, new data sets were added or enhanced in ClinicalConnect.

Ambulatory Clinic Notes from Hamilton Health Sciences are now accessible in the Transcriptions module of ClinicalConnect via a new integration with HHS' instance of the Epic hospital information system.

Transcription Reports from St. Joseph's Healthcare Hamilton now display in a more useable format, thanks to work completed by that hospital's Dovetale team and its vendor (Epic).

Additional Patient Demographic Information for London & Region Hospitals' Radiology Reports is now available, including Patient Name when viewing PDFs of these report types.

## eNotifications of Patient Visits to Hotel Dieu Shaver Now Live

The ClinicalConnect Program Office is pleased to announce that notifications of patients' encounters, as described below, at Hotel Dieu Shaver went live earlier this month.

Leveraging existing data integrations with ClinicalConnect, an eNotification is sent when a patient has been discharged from the Emergency Department or is admitted or discharged from an inpatient unit at most HNHB LHIN hospitals. The notification of their visit is received by their healthcare provider, if an HRM subscriber, and if the admitted/discharged patient is also on-service with the HNHB

- 8413592 Canada Inc. o/a Centre Wellington Remedy's Rx [Waterloo Wellington LHIN]

## Happy Canada Day!

On behalf of the HITS eHealth Office, we'd like to wish all our eUpdate subscribers a happy Canada Day!

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***Tell us how ClinicalConnect enhanced patient care!***

***[Click here to share your story!](#)***

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LHIN's HCC Service, the notification is also received in their organization's Client Health & Related Information System (CHRIS).

The Program Office would like to thank Hotel Dieu Shaver for their work to make this go-live a success, as well as the HHNB LHIN Emergency Services Steering Committee for funding this project.

## New eLearning Orientation for Privacy Contacts

The ClinicalConnect Program Office is in the final stages of putting the finishing touches on a new eLearning Orientation for ClinicalConnect Privacy Contacts.

Beginning in July, all net new Privacy Contacts identified as a Legal Signing Authority submits their Participation Agreement, will be required to complete the eLearning prior to the organization's approval to become a ClinicalConnect Participant. It is strongly recommended that a Privacy Contact complete the eLearning before completing the Privacy & Security Self-Assessment in the Access Governance System (AGS).

In terms of its content, the eLearning Orientation provides an overview of the eHealth landscape, ClinicalConnect onboarding process including the Privacy & Security Self-Assessment which they would be about to complete, Privacy Contact roles and responsibilities, PHIPA and obligations of a HIC with respect to viewing PHI in ClinicalConnect, auditing requirements and how to use the AGS in their Privacy Contact role. It will take approximately 30 minutes to complete.

Existing Privacy Contacts of approved Participant Organizations are not required to complete the eLearning but it will be available to them as a resource.

Privacy Contacts of pending Participant Organizations (those that have submitted the Participation Agreement and are in the application process), will be required to complete the eLearning prior to their organization's approval to become a ClinicalConnect Participant.

When a Privacy Contact of an approved Participant Organization is replaced, the new Privacy Contact will be provided instruction to complete the eLearning, and their access to AGS to appoint/manage Privacy Auditors, as required, will not be enabled until the eLearning is completed.

Finally, a ClinicalConnect Privacy Policies Guide as well as relevant Contact Information, depending on the privacy matter, has been posted to the Participants web page of the ClinicalConnect Info Site. It is available by [clicking here](#).

Watch for additional information as plans are finalized to make this valuable new eLearning available to ClinicalConnect Privacy Contacts to assist them in their role as required by the ClinicalConnect Terms & Conditions

For support please email Helpdesk at [helpd@hhsc.ca](mailto:helpd@hhsc.ca)  
or Call Helpdesk: (905) 521-2100 ext 43000

For more information,  
visit [info.clinicalconnect.ca](http://info.clinicalconnect.ca)



**Connect to your patients  
with ClinicalConnect™!**

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.