



## June eUpdate

### Next Version of ClinicalConnect Now Live

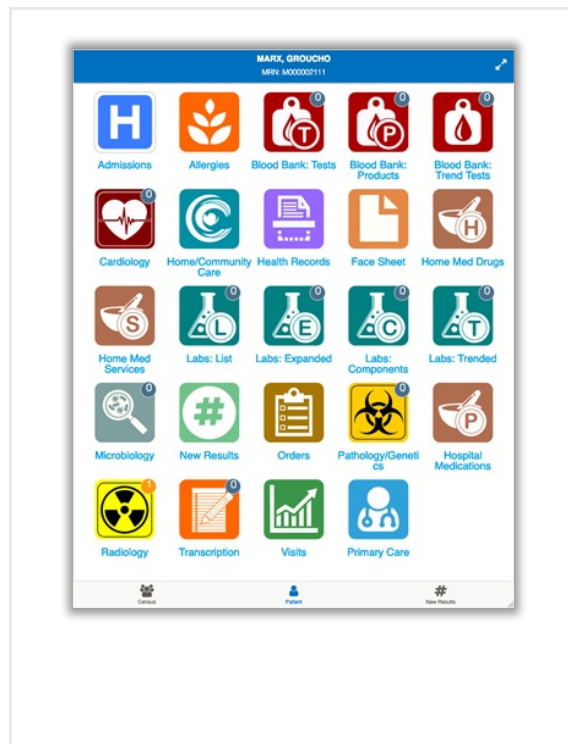
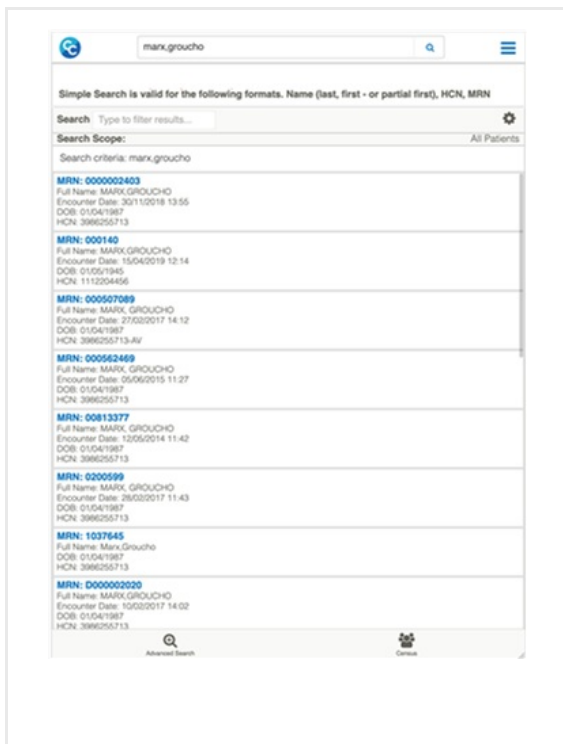
We're pleased to announce the successful implementation of ClinicalConnect's newest product release, known as version 5.0.4, on June 15, 2019.

Version 5.0.4 offers [a variety of new features and functionality](#) in an effort to continuously optimize the user experience.

The most significant enhancement included in this release is the introduction of a brand new user interface when using ClinicalConnect on mobile devices. The interface has been greatly simplified, with icons representing modules to make navigation easier. PDFs/images can now be viewed on mobile devices, and preferences specific to using ClinicalConnect on mobile devices can be set without affecting those associated with use on desktop devices. Preliminary feedback that we've received from users indicate it's a significant improvement over the previous mobile version and it functions similarly to a mobile app.

Technical specifications for use of ClinicalConnect on mobile devices have been updated – [click here](#) to review. To watch a short video highlighting the new mobile version of ClinicalConnect, [click here](#).

Thank you to all the teams involved in this exciting evolution of ClinicalConnect! Users are encouraged to visit the [ClinicalConnect Resource Centre](#) for the latest in training and reference materials.



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## Semi-Annual Attestations Complete

The semi-annual attestation process for Participant Organizations began on May 1 and is now complete. Thank you to all the participant organizations that have completed their attestations ahead of the attestation deadline.

During this attestation cycle, approximately 1,000 end user accounts were deactivated by Local Registration Authorities, which demonstrates the importance and integrity of this process and helps to ensure the right people have access as required by their Participant Organization. While end user accounts should be deactivated at the point which the user no longer requires access to ClinicalConnect and/or the Access Governance System, semi-annual attestations serve as a secondary check-and-balance for Legal Signing Authorities, Privacy Contacts, and Local Registration Authorities of Participant Organizations.

To ensure a smooth attestation cycle, it is important that Participants keep their Legal Signing Authority, Privacy Contact, and Local Registration Authority up to date.

Any questions regarding attestations from ClinicalConnect Participant Organizations can be directed to [support@clinicalconnect.ca](mailto:support@clinicalconnect.ca) or to your local cSWO Change Management & Adoption Delivery Partner.

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## New ClinicalConnect Service Dashboard

We're pleased to present a new dashboard that is now available for interested parties, including end users, to view current metrics regarding open incidents reports, the availability of the ClinicalConnect portal, and the usage of ClinicalConnect by Local Health Integration Network (LHIN).

The three categories of data currently available are as follows:

- 1) Open Incident Reports** - presents the number of open incidents, including their assigned priority, currently reported to the HITS Helpdesk for resolution.
- 2) Portal Availability** – presents the percentage of time the ClinicalConnect login page is available, for an end user to log into the portal to access their patients' personal health information.
- 3) Usage by LHIN** - presents the usage of ClinicalConnect, by account status, in each south west Ontario LHIN.

The dashboard is accessible from the ClinicalConnect information website, as well as directly by visiting <https://service-dashboard.clinicalconnect.ca/>.

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## Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in June 2019:

- John McGivney Childrens Centre [Erie St. Clair LHIN]
- G. Ashizawa Chiropractic Professional Corporation [South West LHIN]
- 2681914 Ontario Inc. [HNHB LHIN]
- Brantford Medical Imaging Inc.
- Pharma Viva Pharmacy Inc. [HNHB]



- LHIN]
- Youngberg Professional Midwives Corporation/Access Midwives [HNHB LHIN]
- 17 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

[View list of Participant Organizations](#)

*The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect those of the Province of Ontario.*

**ClinicalConnect is supported by**



**ClinicalConnect™**

CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west Ontario LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.

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