

## March eUpdate

### New ClinicalConnect Participation Agreement Coming Soon

### RNAO and CHI Launch Adopting eHealth Solutions Best Practice Guideline

### Welcome to New ClinicalConnect Participating Organizations!

### ClinicalConnect Contextual Launch Functionality Now In Place for Grey Bruce Information Network's HIS

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## ClinicalConnect Contextual Launch Functionality Now In Place for Grey Bruce Information Network's HIS

The HITS eHealth Office is pleased to announce that functionality is now in place to allow ClinicalConnect users from the following hospitals that make up the Grey Bruce Information Network to launch ClinicalConnect directly from their hospital information system, eliminating the need to log in separately to the portal. ClinicalConnect users at these sites will be enabled with this capability by their hospitals. The sites are:

- Grey Bruce Health Services
  - Lion's Head Hospital
  - Markdale Hospital
  - Meaford Hospital
  - Owen Sound Hospital
  - Southampton Hospital
  - Wiarton Hospital
- Hanover and District Hospital
- South Bruce Grey Health Centre
  - Chesley Site
  - Durham Site

## New ClinicalConnect Participation Agreement Coming Soon

Legislative changes made in the last year to the Personal Health Information Protection Act, 2004 (PHIPA), as well as the evolving regional and provincial eHealth landscape, have necessitated a review of the ClinicalConnect agreement framework.

As a result of this new legislation, the HITS eHealth Office at Hamilton Health Sciences, Solution Provider for ClinicalConnect, in collaboration with the cSWO Program Manager, has been working with its legal counsel to update the current ClinicalConnect Data Sharing Agreement. The new Participation Agreement has been designed to accommodate the changing provincial eHealth landscape, be consistent with current privacy law, and works to align more closely with terms and conditions being utilized by eHealth Ontario and other operators of Electronic Health Records (EHRs) in Ontario.

More information regarding the new ClinicalConnect Agreement will be made available in the coming weeks. In the meantime, any questions can be directed to your cSWO Change Management & Adoption Delivery Partners, or emailed to [agreements@clinicalconnect.ca](mailto:agreements@clinicalconnect.ca).

## RNAO and CHI Launch Adopting eHealth Solutions Best Practice Guideline

The Registered Nurses' Association of Ontario (RNAO) and Canada Health Infoway recently released the [Adopting eHealth Solutions: Implementation Strategies Best Practice Guideline \(BPG\)](#).

Marzena Cran, Clinical Stakeholder Relations & Development Specialist, in the HITS eHealth Office was a contributor to the BPG expert panel and helped to develop the guidelines for clinical practice using digital technologies.

- Kincardine Site
- Walkerton Site

Thanks to Canada Health Infoway and Grey Bruce Information Network for their support in completing this integration.

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To successfully integrate new eHealth technologies, the guideline recommends health organizations establish formalized structures that engage health executives, clinicians and patients throughout all phases of implementation. They also recommend the creation of specialized chief nursing information officers (CNIO) as a critical element to advance clinical adoption. Education and training is also essential, and must be supported by the appropriate eHealth education infrastructure in health organizations and academic institutions. In addition, nurses and other health professionals should take responsibility for being up-to-date with role-specific eHealth competencies.

National and jurisdictional eHealth agencies must collaborate to establish an effective governance structure that provides strong, co-ordinated leadership that works in conjunction with regulatory bodies and professional associations to achieve its eHealth goals, the guideline says. They must also ensure the necessary telecommunications infrastructure is in place in remote communities, and develop a strategy to mitigate the initial costs for health organizations to adopt eHealth solutions.

To read more about the guideline, please [click here](#).

## Welcome to New ClinicalConnect Participating Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participating Organizations in March 2017:

- Alzheimer Society Perth County [South West LHIN]
- Drew Peddie Pharmacy Inc. [South West LHIN]

## DHDR Data Now Accessible by More Organizations in ClinicalConnect

The deployment of data from the Ministry of Health and Long-Term Care's Digital Health Drug Repository (DHDR) continues, with seven hospitals and their 14 sites now able to access this new data set from within ClinicalConnect, effective March 29, 2017.

For general inquiries, please email [info@clinicalconnect.ca](mailto:info@clinicalconnect.ca)  
For technical support, please email [helpd@hhsc.ca](mailto:helpd@hhsc.ca) or call the HITS Help Desk: (905) 521-2100 ext 43000

For more information, visit [info.clinicalconnect.ca](http://info.clinicalconnect.ca)



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.