

## March eUpdate

### [ClinicalConnect Fiscal Year in Review](#)

### [Did You Know? Maximize Your Screen](#)

### [Welcome to New ClinicalConnect Participant Organizations!](#)

 [Send to a Colleague](#)

 [Join Our Mailing List](#)



**ClinicalConnect™**  
Connect to your Patients



## Welcome to New ClinicalConnect Participant Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in March 2018:

- Carney Kilian Winegard Chiropractic Professional Corporation [Erie St. Clair LHIN]
- Erie St Clair Medical Association [Erie St. Clair LHIN]
- Watford Pharmacy Ltd. [Erie St. Clair LHIN]
- Blue Water Rest Home [South West LHIN]
- Paul Bossons Pharmacy Ltd. [South West LHIN]
- SLT Pharmacy Inc. [South West LHIN]
- 2048523 Ontario Ltd. (o/a Belgage Pharmacy) [Waterloo Wellington LHIN]
- 735935 Ont Inc (o/a Rockwood Pharmacy) [Waterloo Wellington LHIN]
- Beechwood Pharmacy Ltd

## ClinicalConnect Fiscal Year in Review

The 2017-18 fiscal year was a milestone year for ClinicalConnect and its Program Office, also known as the HITS eHealth Office at Hamilton Health Sciences, with many new data integrations completed and a crisp new user environment launched (referred to as Release 5.0).

Some highlights of the fiscal year include:

The ClinicalConnect Program Office implemented the ability for regulated health service providers, who may work at multiple Participant Organizations and need access to ClinicalConnect to deliver healthcare to patients, to use a single username and password to access the portal. Known as the "Under Authority Of" (UAO) Selector, once these users are logged in, they are prompted to select which Participant Organization they are accessing their patient's record on behalf of.

Access to the Ontario Laboratories Information System (OLIS) using ClinicalConnect was expanded to a number of retirement homes that are approved as ClinicalConnect Participants, while access to data from the Digital Health Drug Repository (DHDR) was enabled for all acute care facilities in south west Ontario as well as the first community pharmacies in Ontario that are approved for access. These pharmacies include Elston Pharmacy Ltd. and Drew Peddie Pharmacy Inc.

In July, the ClinicalConnect Program Office, in collaboration with the four cSWO Change Management & Adoption Delivery Partners, implemented a new Participation Agreement and part of that initiative was to enable Sole Practitioners (physicians) to become ClinicalConnect Participants unto themselves in accordance with amendments to the Personal Health Information Protection Act,

- [Waterloo Wellington LHIN]
- K-W CardioPulmonary Services [Waterloo Wellington LHIN]
  - University Square Pharmacy Inc. [Waterloo Wellington LHIN]
  - Bird-Mor Drugs Ltd. [HNHB LHIN]
  - Maple Villa Long Term Care Centre [HNHB LHIN]

Supported by:

**eHealth Ontario**

***Tell us how ClinicalConnect enhanced patient care!***

***[Click here to share your story!](#)***

***[Check out our Educational Resources!](#)***

**STAY CONNECTED**



2004.

A major upgrade to ClinicalConnect was completed to further enhance the portal's functionality for users and work continues to further evolve the end user experience. The upgrade included the introduction of a new Patient Dashboard, Patient Visit Timeline, advanced filtering options and a new consolidated Smart Census.

In addition, updates were made to ClinicalConnect this past year including the integration of data from St. Joseph's Healthcare Hamilton's new HIS, Epic, as well as from eHealth Ontario's Primary Care Clinical Data Repository (pcCDR) as part of a Primary Care Data Share (PCDS) Proof of Concept project.

Visit the [ClinicalConnect information website](#) for more details about these and other enhancements to the provider portal!

## Did You Know? Maximize Your Screen

Are you maximizing your ClinicalConnect user experience? There are a number of helpful settings to enhance your ClinicalConnect user experience, from adjusting how details appear in the modules to configuring your default settings.

Check out some of these features and see if they're the right fit for you:

1. How to maximize and restore areas of your screen - See: <https://vimeo.com/262063350>
2. How to use the Smart Filter, which is available in most modules, patient search results and census lists - See: <https://vimeo.com/241715094>
3. Get to know the Patient Header and corresponding demographic information - See: <https://vimeo.com/262064307>

To learn more about the features and functionality of ClinicalConnect, [click here](#) to visit the Resource Centre for End Users.

For support please email the Helpdesk at [helpd@hsc.ca](mailto:helpd@hsc.ca) or call (905) 521-2100 ext 43000.

For more information, visit [info.clinicalconnect.ca](http://info.clinicalconnect.ca)



***Connect to your patients with ClinicalConnect™!***



**ClinicalConnect™**

CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.