



March eUpdate

ClinicalConnect Fiscal Year in Review

The 2018-19 fiscal year was a productive one for ClinicalConnect and its Program Office, also known as the HITS eHealth Office at Hamilton Health Sciences, with new data and functionality enhancements completed and a streamlined eLearning/onboarding process implemented, all of which will continue to evolve heading further into 2019.

Some highlights of the fiscal year include:

The availability of data from the Acute & Community Clinical Data Repository's integration with ClinicalConnect was expanded to include Home & Community Care (HCC) data from Local Health Integration Networks (LHINs) located outside south west Ontario. For ClinicalConnect users from Participant Organizations enabled to access data from this provincial repository, the following data sets from these LHINs can be accessed from ClinicalConnect's Home & Community Care Module: Coordinated Care Plans, Equipment & Supplies, Notes, Referrals, Risks, Safety Issues, and Services. For more information about HCC data from Ontario's LHINs that can be viewed in the Home & Community Care Module of ClinicalConnect, please visit the [ClinicalConnect Resource Centre](#).

In October 2018, updates were made to enhance how data from the provincial Digital Health Drug Repository (DHDR) displays in ClinicalConnect. DHDR data now presents in two tabs in ClinicalConnect's Pharmacy module - Home Med Drugs and Home Med Services - making it easier for authorized users to view clinically-relevant, community-based drug and pharmacy service information. In addition, drugs with the same generic name, dose/strength and dose form now present in a rolled-up view that can be expanded to view additional details. Users can also access and print new DHDR Drug and/or Service reports, view new Drug Utilization Review (DUR) alerts from the dispensing pharmacy, as well as access additional drug data, including Therapeutic Class and Subclass, plus the Prescriber /Pharmacy's phone number. For complete information on these enhancements, please visit the [ClinicalConnect Resource Centre](#).

More recently, in February 2019, a new Cardiology module was implemented where Cardiology reports and images (where available), currently from Hamilton Health Sciences and London & Area Hospitals, now display. This type of data from all other data contributing organizations remains in either/both Radiology and Transcriptions Module. All cardiology-type data from south west Ontario hospitals is expected to display in the Cardiology Module later in 2019. For complete information about the new module, please visit the [ClinicalConnect Resource Centre](#).

Finally, in order to streamline how individuals complete certain eLearning requirements as a ClinicalConnect Participant Organization, the HITS Digital Health (HDH) Learning Management

System has been implemented. Local Registration Authorities, Privacy Contacts & Privacy Auditors, and Sole Practitioners now all use the LMS to complete their required training as it relates to their organization's use of ClinicalConnect.

Thank you to all the teams who have been involved in these projects over the last year, and please visit the [ClinicalConnect information website](#) for more details about these and other enhancements to the provider portal!

First Hospitals in HNHB LHIN Now Contributing Data to eHealth Ontario's acCDR

We're pleased to announce that Transcription reports from the following hospitals located in the HNHB LHIN are now being sent to the Acute and Community Clinical Data Repository (acCDR), leveraging these hospitals' existing integrations with ClinicalConnect:

- Hamilton Health Sciences
 - Hamilton General Hospital
 - Juravinski Hospital
 - Juravinski Cancer Centre
 - McMaster University Medical Centre
 - McMaster Children's Hospital
 - St. Peter's Hospital
 - Main Street West Urgent Care Centre
 - Ron Joyce Children's Health Centre
 - Regional Rehabilitation Centre
 - West Lincoln Memorial Hospital
- Haldimand War Memorial Hospital
- West Haldimand General Hospital

This method of leveraging existing data integrations between a healthcare organization and ClinicalConnect is also used to feed other healthcare systems and provincial repositories, such as the Ontario Laboratories Information System (OLIS), the MyChart Patient Portal, and OntarioMD's Health Report Manager (HRM), and demonstrates how ClinicalConnect is being effectively leveraged so patients' data can be viewed by their authorized providers using interoperable health information systems.

Watch for further announcements as data from the remaining hospitals in HNHB LHIN begin contributing data to the acCDR.

Update on ClinicalConnect's Next Product Release

The previously-mentioned go-live date for the next product release of ClinicalConnect, known as v5.0.4, has been postponed, likely until later this spring. A new go-live date will be announced in the coming weeks.

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in March 2019:



- Allied Pharmacy Corporation o/a The Medicine Shoppe Pharmacy [Erie St. Clair LHIN]
- McGregor Medical Pharmacy Inc. [Erie St. Clair LHIN]
- Carolee Osborne Ltd. o/a Shoppers Drug Mart #767 [South West LHIN]
- Courtland Pharmacy Inc. o/a Courtland Pharmasave [Waterloo Wellington LHIN]
- Genesis Midwives [Waterloo Wellington LHIN]
- Idlewyld Manor [HNHB LHIN]
- Chartwell Master Care LP [All SWO LHINs]
- 23 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

[View list of Participant Organizations](#)

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect those of the Province of Ontario.

ClinicalConnect is supported by



CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west Ontario LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.

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