


May eUpdate

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HITS eHealth Office at eHealth 2018

This year at Digital Health Canada's eHealth 2018 conference in Vancouver, Dale Anderson, Director, eHealth, presented about the HITS eHealth Office's work to integrate ClinicalConnect with Sunnybrook's MyChart, a secure online platform which enables patients to take control of their own medical information and their care, and the planned deployment of MyChart to patients and their delegates in South West Ontario.

John Haywood, Program Manager, also presented about how ClinicalConnect was integrated with the provincial Digital Health Drug Repository to support physicians and clinicians access to medication data in support of patients' Best Possible Medication History.

Welcome to New ClinicalConnect Participant Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in May 2018:

Additional Primary Care Data Now Accessible in ClinicalConnect

Following the initial integration of ClinicalConnect with eHealth Ontario's Primary Care Clinical Data Repository (pcCDR) on December 2, 2017, we are pleased to announce that in addition to the sub-set of data already contributed by McMaster Family Health Team (FHT), a sub-set of data from three additional FHTs is now also available to authorized users of the Primary Care module in ClinicalConnect. As of May 17, 2018, data from the following FHTs was integrated with the pcCDR and made viewable in ClinicalConnect:

- Centre for Family Medicine (Waterloo Wellington Local Health Integration Network (LHIN))
- London FHT (South West LHIN)
- Thamesview FHT (Erie St. Clair LHIN)

This data integration with the pcCDR was completed as part of the Primary Care Data Share (PCDS) Proof of Concept (PoC) project, which is a cSWO Program funded initiative in partnership with the Ministry of Health and Long-Term Care, and eHealth Ontario and has been led by the cSWO Change Management & Adoption Delivery Partner in Waterloo Wellington LHIN, the eHealth Centre of Excellence. The HITS eHealth Office at Hamilton Health Sciences is responsible for the integration between the Repository and the regional clinical viewer.

From an access perspective, physicians and clinicians authorized to use ClinicalConnect at Hamilton Health Sciences and McMaster FHT were the first to be able to access data in the Primary Care module in ClinicalConnect. Now, authorized physicians and clinicians from the following ClinicalConnect Participant Organizations also have access to this primary care data:

- Thamesview FHT
- London FHT
- Centre for Family Medicine

- 2402600 Ontario Inc. o/a Front St. Pharmacy [Erie St. Clair LHIN]
- 9737928 Canada Inc. o/a Emerald Pharmacy Remedy's Rx [Waterloo Wellington LHIN]
- Hogan Pharmacy Partners Ltd. [Waterloo Wellington LHIN]
- Burlington & Area Midwives Inc. [HNHB LHIN]
- Lalit Care Inc. o/a Grand River Pharmacy [HNHB LHIN]
- Smithville Medical Associates o/a Smithville Medical Centre Family Health Team [HNHB LHIN]

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- Chatham-Kent Health Alliance
- Erie St. Clair LHIN Home & Community Care Services
- South West LHIN Home & Community Care Services
- Waterloo Wellington LHIN Home & Community Care Services
- HNHB LHIN Home & Community Care Services

Please note that as mentioned when the integration first went live in December 2017, only data for patients rostered to the four contributor FHTs is available, with that data dating back no further than 2002. For more information on the Primary Care Clinical Data Repository, please [click here](#). For more information about ClinicalConnect's Primary Care module, please [click here](#).

Thank you to the eHealth Centre of Excellence and the PCDS project partners, and to the participating FHTs for their contributions to this PoC project, which support ClinicalConnect users across the continuum of care to deliver more efficient and safer healthcare to patients.

New ClinicalConnect Learning Pathway Resource and Supplemental Videos

A new ClinicalConnect Learning Pathway is now available for individuals new to the portal or wanting to refresh their knowledge of this digital health tool.

This self-paced Pathway groups together online videos and supporting resources to guide users through the key features and functionality of ClinicalConnect. Users can select which aspects of ClinicalConnect they wish to focus their attention on - including how to log in, patient search functionality, navigating the patient record, clinical modules, preferences and filters/sorting, plus patient census lists.

Get started by visiting <https://info.clinicalconnect.ca/learningpathway>

Any questions about the ClinicalConnect Learning Pathway can be emailed to training@clinicalconnect.ca, or to your [cSWO Change Management & Adoption Delivery Partner team](#).

In addition, two new training Resource Centre videos are available for the Health Records module and Confidential and Sealed Patient Records:

- 1) [Health Records module](https://vimeo.com/268834615)-> <https://vimeo.com/268834615>
- 2) [Confidential and Sealed Patient Records](https://vimeo.com/268833969) -> <https://vimeo.com/268833969>^{□*}

For support please email Help Desk at helpd@hpsc.ca
or Call Help Desk: (905) 521-2100 ext 43000

For more information,
visit info.clinicalconnect.ca



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario program, funded by eHealth Ontario. Hamilton Health Sciences is the regional service delivery partner deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.