CONNECTING SOUTH WEST ONTARIO

CC ClinicalConnect™

May eUpdate

Countdown to
Next Product Release
of ClinicalConnect!

Coming June 15, 2019

Next Version of ClinicalConnect to Go Live June 15

We're excited to release this new version to our users featuring an entirely new interface when using ClinicalConnect on mobile devices. In this new interface, icons will represent each module to make navigating the portal easier. Other enhancements include the patient header being reworked to take better advantage of screen real estate, diagnostic images and PDFs can now be viewed on mobile devices, and users can set their preferences when using mobile devices, without impacting those applied when using a desktop device. Please note, when using Apple devices, iOS 12+ will be required.

Version 5.0.4 also contains a variety of new features and functionality, including the Patient Visit Timeline, which will allow users to "select" a visit and show results only from that visit, a "Help" function which provides video & PDF resources that are available when "?" (Help icon) is displayed in the Census Lists and/or Modules' toolbar, and a "Report Technical Issue" form, which will allow users to submit a ticket to the HITS Helpdesk directly from within ClinicalConnect (option to call/email the HITS Helpdesk).

In addition, the development of the technical integration with the Provincial Client Registry will be complete as part of this release, however we are awaiting final approvals from eHealth Ontario to implement the feature so users of Participant Organizations can view electronic health records of patients who haven't had a visit to an acute care site in south west Ontario, which is the gap this integration will soon fulfill. More details will be available in future eUpdates.

To learn more about ClinicalConnect's next product release, including What's New videos for both the desktop and mobile versions of 5.0.4, please click here.

Security Audit Manager Now Live for Participant Organizations

We're pleased to advise that access to the Security Audit Manager (SAM) online tool began recently for Privacy Contacts and Privacy Auditors, pending their completion of the requisite eLearning modules(s) and identity verification (designated as Assurance Level 2, required for access to view PHI in SAM).

For Participant Organizations with Privacy Contacts and Privacy Auditors who meet both requirements, their enablement is currently underway. For net new Privacy Contacts and Privacy Auditors, or those who have yet to complete the Privacy eLearning and identity verification, their access will be provisioned on an as needed/ready basis going forward following the initial rollout of SAM.

Privacy Contacts and Privacy Auditors who wish to refresh themselves of their auditing responsibilities and the SAM tool/functionality can review their Privacy eLearning modules on-demand by accessing the HITS Digital Health LMS.

Any questions from Participant Organizations regarding their use of SAM should be directed to audit@clinicalconnect.ca.

HITS eHealth Office at eHealth 2019

This year at Digital Health Canada's eHealth 2019 conference in Toronto, Dale Anderson, Director of the HITS eHealth Office, presented about expanded data connections with ClinicalConnect and how the portal offers healthcare providers a powerful digital tool for patient care, which included a brief overview of the portal's integrations with provincial data repositories, new Cardiology module, and upcoming product release (v5.0.4).

Mark Berry, Senior Consultant Stakeholder Engagement, also presented at the conference about MyChart's integration with ClinicalConnect and the patient portal's deployment activities currently underway in South West Ontario.

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in May 2019:

- 859530 Ontario Inc. o/a Jarlette Health Services (Erie St. Clair, South West, and HNHB LHINs]
- Banwell Pharmacy Inc. [Erie St. Clair LHIN]
- Provrx Inc. o/a West Tecumseh Pharmacy [Erie St. Clair LHIN]
- Andrew Donald Pharmacy LTD. o/a Shoppers Drug Mart #1060 [South West LHIN]
- ATK Care Group Limited [South West LHIN]
- Kincardine Family Health Organization [South West LHIN]
- Sprucedale Care Centre o/a Sprucedale Care Centre [South West LHIN]
- AbleLiving Services Inc. [HNHB LHIN]
- Carruthers Drugs Ltd o/a Hausers Pharmacy [HNHB LHIN]
- Liuna Local 837 Nursing Home (Ancaster) Corporation o/a Regina Gardens [HNHB LHIN]
- Liuna Local 837 Nursing Home (Hamilton) Corporation o/a Queens Garden [HNHB LHIN]
- Hausers Drugs Ltd o/a Hausers Pharmacy [HNHB LHIN]
- TMD Pharmaceutical Inc. o/a Goldencare Pharmacy [HNHB LHIN]
- 15 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

View list of Participant Organizations

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect those of the Province of Ontario.

ClinicalConnect is supported by

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