



May eUpdate

Launch ClinicalConnect from Grand River & St. Mary's Hospitals' Information System Enabled

Earlier this month, ClinicalConnect users at Grand River and St. Mary's General Hospitals gained the ability to launch the portal from within Cerner, their shared hospital information system.

Launching ClinicalConnect from a hospital information system, otherwise referred to as "Contextual Launch", is a convenient way for an organization's users to view additional electronic health records from otherwise disparate, regional sources for the patient the user is already looking at in an organization's information system. No second search is necessary; the user simply clicks 'ClinicalConnect' from within the information system and additional records from outside sources that are integrated with the portal will display.

For more information about launching ClinicalConnect from a hospital information system, please [click here](#).

Sole Practitioner (Physicians) Gaining Access to Four Provincial Data Repositories

Last fall, physicians approved as Sole Practitioner Participants in ClinicalConnect started being provisioned with access to view data from four [provincial data repositories](#) from within ClinicalConnect. To date, more than 740 of ClinicalConnect's 1,291 Sole Practitioners have access to at least one provincial data repository via ClinicalConnect, with more than 280 having access to all four eligible repositories. Data from these repositories is an addition to electronic medical records aggregated directly in ClinicalConnect from all acute care hospitals, regional cancer programs and LHINs' Home & Community Care Services operating in south west Ontario.

The following provides information for physicians who are Sole Practitioners in ClinicalConnect but don't yet have access to all four repositories:

- **Sole Practitioners (physicians) already using ONE ID credentials to access ClinicalConnect:** email Ontario Health (Digital Services) at repositories@ehealthontario.on.ca to request access. The team at Ontario Health (Digital Services) will respond to advise of any outstanding requirements between you and their organization, which may include signing back the EHR Physician Agreement, and/or completing required Provincial Privacy & Security Training for clinical end users of Ontario's Electronic Health Records (i.e. provincial repository data), how to access DHDR Audit Reports (since you'd be provisioned with access to data from the Digital Health Drug Repository), and reviewing the DHDR Consent Management Fact Sheet. On average, these three items take a total of one hour to complete. If you would also like to sponsor your clinical or administrative support staff for access to ClinicalConnect and the provincial data repositories, please state this in your

email to Ontario Health (Digital Services), as additional requirements may need to be completed.

- **Sole Practitioners (physicians) still using HHS-supplied credentials:** you are required to switch to using your ONE ID credential as your means to access ClinicalConnect. Don't have a ONE ID credential yet? No problem – please visit the [CPSO's website](#) to obtain one. With a ONE ID credential in place, please submit the [Request to Change Identity \(Account\) Provider Form](#) specific to Sole Practitioners as you must signal your change in Identity Providers, moving from Hamilton Health Sciences to ONE ID. From here the team at the ClinicalConnect Program Office will complete account configuration changes in collaboration with Ontario Health (Digital Services), and you'll be contacted by their team about the same sort of requirements outlined in the paragraph above. Complete information about why this credentials change is necessary is available by [clicking here](#).

Physicians are welcome to email info@clinicalconnect.ca to inquire about their status as Sole Practitioner Participants in ClinicalConnect, and if you have colleagues practicing in south west Ontario who might be interested in gaining access to ClinicalConnect, including the clinical data repositories mentioned above, encourage them to visit <https://info.clinicalconnect.ca/CC/healthcare/becoming-physician-participant> to learn more and submit their application!

Patient Data Beyond What's In Your Information System

When you think of the time associated with otherwise obtaining your patients' records from hospitals, cancer centres, Home & Community Care services, community-based labs and radiology clinics, having access to it in just a few clicks in ClinicalConnect certainly enriches the patient care experience. The power of ClinicalConnect is in its ability to consolidate data from otherwise disparate information systems into one view.

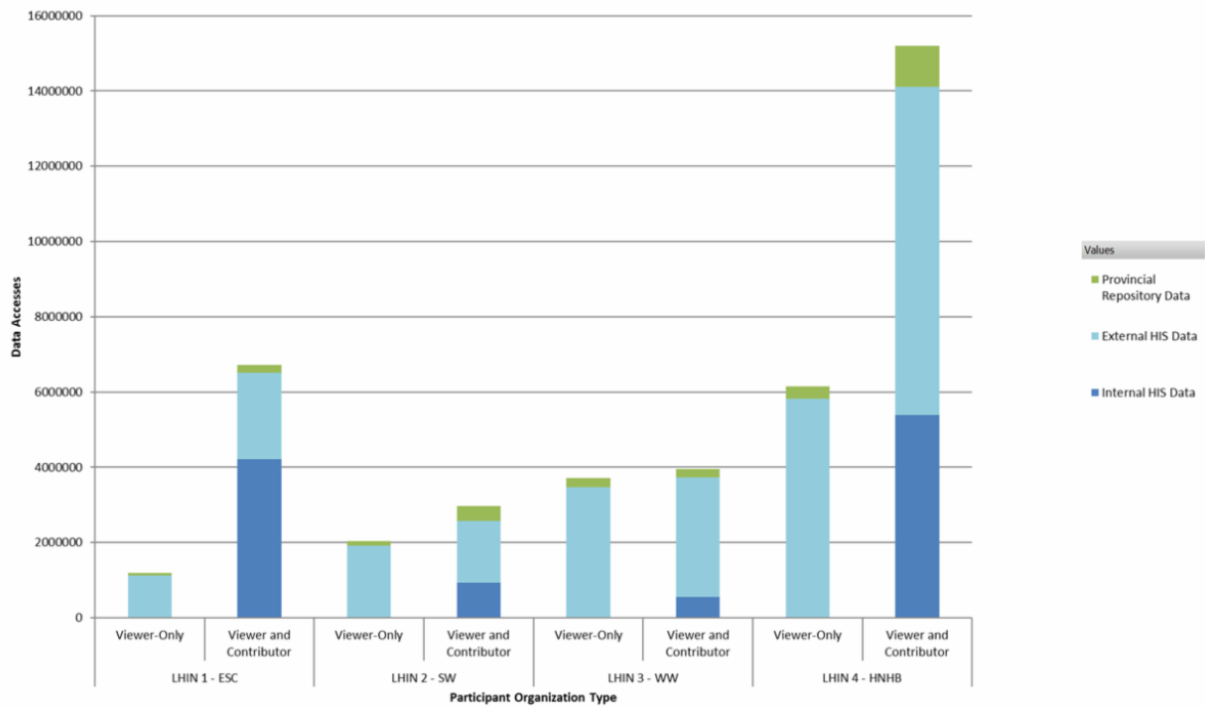
The graph below provides a look at the volume of data accessed by ClinicalConnect users from:

- within their own information system (as a data contributing organization to ClinicalConnect) – dark blue vertical bar
- information systems that are integrated with ClinicalConnect (providing access to data that the user wouldn't otherwise have in a 'one-stop-shop' viewer like ClinicalConnect)
 - The light blue vertical bars represent the volume of data accessed from other hospitals' information systems contributing to ClinicalConnect
 - The light green vertical bars represent the volume of data accessed from provincial data repositories contributing to ClinicalConnect

[Click here](#) to view an enlarged image of the graph below.

Proportion of Data Accessed from External Sources Via ClinicalConnect

April 1st - 30th 2020



Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in May 2020:

Sole Practitioners	
OLIS, DHDR, DI-CS, & acCDR	13 Sole Practitioner Participants were granted access to these repositories in May 2020

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in May 2020:

- Hogan Pharmacy (1969) Limited [Erie St. Clair LHIN]
- Boggio Grimsby Pharmacy Ltd. [HNHB LHIN]
- 13 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants



[View list of Participant Organizations](#)

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect the views of the Government of Ontario or any of its personnel or entities, including Ontario Health.

ClinicalConnect is supported by



Ontario Health
Digital Services



ClinicalConnect™ is a secure, web-based portal that gives healthcare providers real-time access to their patients' electronic medical information. It is operated by Hamilton Health Sciences and is funded by Ontario Health (Digital Services).

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