

## November eUpdate

**Major Upgrade to ClinicalConnect (Release 5.0) Completed**

**Semi-Annual Attestations Almost Complete**

**ClinicalConnect Soon to Be Integrated with eHealth Ontario's Primary Care Clinical Data Repository**

**OLIS Enabled for Sole Practitioners**

**Welcome to New ClinicalConnect Participant Organizations!**

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### OLIS Enabled for Sole Practitioners

In November, access was enabled to the Ontario laboratories information system (OLIS) for 315 Sole Practitioner Health Information Custodian Participants using ClinicalConnect. With access to OLIS through ClinicalConnect, physicians can obtain their patients' lab tests and results in one portal along with other vital information.

Access is being provisioned for additional Sole Practitioners as their EHR Practice Agreement is signed and returned to eHealth Ontario.

### Welcome to New ClinicalConnect Participant Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect

### Major Upgrade to ClinicalConnect (Release 5.0) Completed

On November 5, 2017, a major upgrade to ClinicalConnect was completed.

While ClinicalConnect's overall structure remains similar, the new and more modern user interface has been designed to improve the user experience and workflow. This upgraded user interface also lays the foundation for other enhancements to be made in the future.

Highlights of ClinicalConnect's new features include a new Patient Dashboard so users can easily arrange key data according to their clinical needs, all in one view, a new Patient Visit Timeline which allows users to quickly see their patients' hospital visits for the year leading up to the most current visit, advanced filtering options enabling users to find data they're looking for faster using type-ahead functionality, and new consolidated Smart Census lists with filters and sort options. How data displays when accessing ClinicalConnect on mobile devices has also been upgraded.

This new version incorporated feedback from a number of end user enhancement requests that focused on streamlining the experience and capabilities of the user interface. The presentation of data in the patient visit timeline is interactive, as well as improved sorting and filtering options. 'Type-ahead' functionality, which users may have experienced using other websites or applications, was also implemented. The mobile version has also been enhanced to include CCAC data and allows for PDFs to open, which wasn't previously available.

Clinician feedback is a vital component to the planning of future upgrades and enhancements and the ClinicalConnect Program Office encourages its users and partners to submit feedback through the appropriate channels for consideration.

Release 5.0 also conforms with Level A, and some elements of the next level (Level AA - not required until 2021), of the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0, in alignment with the Accessibility for Ontarians

## Participant Organizations in November 2017:

- Chatham Kent Hospice Inc. [Erie St. Clair LHIN]
- Grossi Physiotherapy Professional Corporation [Erie St. Clair LHIN]
- The Women's Christian Association of London [South West LHIN]
- McMaster Family Health Organization [HNHB LHIN]
- Niagara Community Pharmacy Ltd. [HNHB LHIN]
- 29 Sole Practitioner Health Information Custodian Participants across the four south west Ontario LHINs

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with Disabilities Act (AODA). Other components in ClinicalConnect will continue to be updated as part of subsequent releases as we work towards Level AA compliance in advance of the 2021 deadline.

The HITS eHealth Office extends its sincere thanks to everyone at ClinicalConnect's data-contributing organizations who have worked hard to support the implementation of this new version to benefit providers and their patients. In addition, the HITS eHealth Office thanks its vendor, Influence Health, for all their work and dedication to this upgrade project, as well as to the cSWO Program's Change Management & Adoption Delivery Partners for their work to ensure users' awareness of the new release. For more information about ClinicalConnect, its features and benefits, user base and user guides, visit <http://info.clinicalconnect.ca>.

## Semi-Annual Attestations Almost Complete

The semi-annual attestation process for Participant Organizations began on November 1. To date, attestations are close to being completed. Thank you to all the participant organizations that have completed their attestations ahead of the December 27 deadline.

As a reminder, the purpose of attestations is to periodically check and certify that only the individuals who need certain access privileges to ClinicalConnect and/or the Access Governance System (AGS) have those privileges.

Any questions regarding attestations from ClinicalConnect Participant Organizations can be directed to [support@clinicalconnect.ca](mailto:support@clinicalconnect.ca) or to your local cSWO Change Management & Adoption Delivery Partner.

## ClinicalConnect Soon to Be Integrated with eHealth Ontario's Primary Care Clinical Data Repository

On December 2, data from eHealth Ontario's new Primary Care Clinical Data Repository (pcCDR) will be integrated with ClinicalConnect. A sub-set of data from four Family Health Teams (FHTs), one in each south west Ontario LHIN, from a total of two Electronic Medical Record (EMR) systems, OSCAR and Telus' Practice Solutions, is being integrated using a phased approach into the pcCDR. This project, coined the Primary Care Data Share (PCDS) Proof of Concept (PoC) project, which is a cSWO Program funded initiative in partnership with the Ministry of Health and Long-Term Care, and eHealth Ontario, has been led by the cSWO Change Management and Adoption Delivery Partner in Waterloo Wellington, the eHealth Centre of Excellence. The HITS eHealth Office at Hamilton Health Sciences has led the data integration between the pcCDR and ClinicalConnect.

From an access perspective, physicians and clinicians authorized to use ClinicalConnect at Hamilton Health Sciences (HHS) will be the first to be able to access this data in a new Primary Care module in ClinicalConnect. A sub-set of data from McMaster Family Health Team will be first to be accessible, to be followed by the three remaining FHTs: Centre for Family Medicine, London FHT and Thamesview FHT. As data from these three additional FHTs' EMRs is integrated with the pcCDR, it will be made accessible in ClinicalConnect, with all four expected to be contributing data by spring 2018. It's important to note that only data for patients rostered to contributor FHTs will be available, with that data dating back no further than 2002. Deployment to ClinicalConnect users at other health care organizations is being scheduled, and a future phase of this Proof of Concept may see the integration of data from other primary care organizations.

For support please email Helpdesk at [helpd@hhsc.ca](mailto:helpd@hhsc.ca)  
or Call Helpdesk: (905) 521-2100 ext 43000

For more information,  
visit [info.clinicalconnect.ca](http://info.clinicalconnect.ca)



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the regional clinical viewer for the connecting South West Ontario (cSWO) program, funded by eHealth Ontario. Hamilton Health Sciences is the solution provider deploying ClinicalConnect across the four south west Ontario LHINs. The cSWO Program is part of eHealth Ontario's ConnectingOntario initiative which is enabling the Province to achieve an electronic health record solution for all Ontarians.