

October eUpdate


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ClinicalConnect™
Connect to your Patients



Data from Primary Care CDR To Be Accessible in ClinicalConnect in Early December

On December 2, 2017, ClinicalConnect users starting with those from Hamilton Health Sciences will be able to access data from eHealth Ontario's new Primary Care Clinical Data Repository (pcCDR). As part of a Proof of Concept project known as the Primary Care Data Share project, sub-sets of data from certain primary care organizations' Electronic Medical Records (EMRs) are being contributed to the pcCDR, a repository which is being integrated with ClinicalConnect. Various data elements from McMaster Family Health Team's EMR are first to be accessible in what will be a new Primary Care module in ClinicalConnect. Please watch for future developments about available data and additional participants gaining access to this new repository for ClinicalConnect users.

Welcome to New ClinicalConnect

Get Ready! ClinicalConnect Release 5.0 Coming Nov. 4, 2017!

The targeted go-live date for the next major release of ClinicalConnect, known as Release 5.0, is **Saturday, November 4, 2017**.

Please check the internet browser used in your organization when accessing ClinicalConnect, as well as the browser's version. If required, please consider downloading a more current, and supported, version of your internet browser for ongoing access to ClinicalConnect.

Supported Browsers for the next version (Release 5.0) of ClinicalConnect (desktop version) are:

- **Google Chrome (latest version)**
- **macOS Safari (latest version)**
- **Microsoft Internet Explorer 11**
- **Microsoft Edge**
- **Mozilla Firefox (latest version)**

In addition, the ClinicalConnect Program Office has prepared the following documents to assist you in your transition to Release 5.0 for review at your convenience:

- Overview of New Version of ClinicalConnect - Tip Sheet
- What's New in ClinicalConnect (Version 5.0) - document and video
- ClinicalConnect Reference Card (Version 5.0)

To access these resources, please [click here](#).

Participant Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in October 2017:

- Canadian Mental Health Association Lambton Kent [Erie St. Clair LHIN]
- D. R. Luckham Pharmacy Ltd. (o/a MacTavish Pharmacy) [Erie St. Clair LHIN]
- Walpole Island First Nation [Erie St. Clair LHIN]
- Kortright Pharmacy [Waterloo Wellington LHIN]
- Niagara North Family Health Team [HNHB LHIN]

Supported by:

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Tell us how ClinicalConnect enhanced patient care!

[Click here](#) to share your story!

[Check out our Educational Resources!](#)

STAY CONNECTED



We are also pleased to offer customized webinars available on dates and times to suit your schedule. These webinars can be short overviews of Release 5.0, various modules and functionality of ClinicalConnect and will include tips and tricks to optimize your user experience. To request a custom webinar for your team, please email training@clinicalconnect.ca.

Semi-Annual Attestations Begin November 1

The semi-annual attestation notification process for the Participant Organizations begins on Wednesday, November 1. The purpose of attestations is to periodically check and certify that only the individuals who need access privileges to ClinicalConnect and/or the Access Governance System (AGS) have those privileges.

The semi-annual attestation must be performed by various individuals at Participant Organizations. All Agreement Signatories must attest that their organization's Privacy Contact and Local Registration Authorities (LRAs) still hold those roles, Privacy Contacts must attest that their privacy auditors (if applicable) still hold that role, and LRAs attest their end users access to ClinicalConnect.

Any questions regarding attestations from ClinicalConnect Participant Organizations can be directed to support@clinicalconnect.ca or to your local cSWO Change Management & Adoption Delivery Partner.

ClinicalConnect Re-Boot Camps

The ClinicalConnect Program Office recently held two 'Re-Boot Camps' for cSWO Program Change Management & Adoption Delivery Partners.

Over the course of two days, 47 attendees received a refresher orientation that covered an overview of eHealth in South West Ontario, ClinicalConnect's operational structure and roadmap, services and support offered by the solution provider, becoming a participant, the privacy framework and a demo of the Release 5.0



Thank you to all the cSWO Program Change Management & Adoption Delivery Partner staff that attended.

For support please email Helpdesk at helpd@hhsc.ca
or Call Helpdesk: (905) 521-2100 ext 43000

For more information,
visit info.clinicalconnect.ca



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the regional clinical viewer for the connecting South West Ontario (cSWO) program, funded by eHealth Ontario. Hamilton Health Sciences is the solution provider deploying ClinicalConnect across the four south west Ontario LHINs. The cSWO Program is part of eHealth Ontario's ConnectingOntario initiative which is enabling the Province to achieve an electronic health record solution for all Ontarians.