

September eUpdate

[ClinicalConnect's New Cardiology Module](#)

[Images from DI Common Service Viewable in ClinicalConnect](#)

[Coming Soon! DHDR's Home Med Drugs and Services in Separate Views in Pharmacy Module](#)

[Coming Soon! 'System Notices' Information Webpage](#)

[Welcome to New ClinicalConnect Participating Organizations!](#)

 [Send to a Colleague](#)

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Welcome to New ClinicalConnect Participating Organizations!

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in September 2018:

- ATM Pharmacies Ltd. o/a Thomson Guardian Pharmacy [Erie St. Clair LHIN]
- EL-Turk Group Inc o/a Essential Pharmacy [Erie St. Clair LHIN]
- GE Pharmacy Inc. o/a Essential Pharmacy West Windsor [Erie St. Clair LHIN]
- Goyeau Pharmacy Inc. o/a Goyeau Pharmacy Inc., Church Street Pharmacy [Erie St. Clair LHIN]
- Willow Pharmacy Ltd. o/a Willow Pharmacy [Waterloo Wellington LHIN]
- 1280685 Ontario Ltd o/a Queenston Place [HNHB LHIN]
- Brain Injury Services of Hamilton [HNHB LHIN]
- Conmed Health Care Group

ClinicalConnect's New Cardiology Module

The ClinicalConnect Program Office is pleased to announce that a new Cardiology Module is being implemented in ClinicalConnect to provide clinicians with an improved ClinicalConnect user experience and provide streamlined access to cardiology-type reports and images.

As part of the initial deployment, the Cardiology Module will display cardiology reports and images from Hamilton Health Sciences and London and Area hospitals, and is expected to go live near the end of October.

Cardiology data from additional data-contributing hospitals will appear in the module in early 2019.

While this type of data is currently available in ClinicalConnect's Radiology and Transcription modules, the implementation of this new module will consolidate the data so it's more easily located and streamline the user experience. The Cardiology Module will be available to users at all ClinicalConnect Participant Organizations.

Thank you to the technical teams at ClinicalConnect's data-contributing hospitals who are working with us so this important health information can be sorted into the new Cardiology module.

Images from DI Common Service Viewable in ClinicalConnect

Effective August 3, 2018, images from eHealth Ontario's Diagnostic Imaging (DI) Common Service are now available in ClinicalConnect, to complement the corresponding diagnostic imaging reports that were

[HNHB LHIN]

- Mundi Holdings o/a Loyalist Retirement Residence, Cobblestone Gardens Retirement, Amber Lea Place Retirement [HNHB LHIN]
- 18 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

New! Annual Privacy Compliance Attestation Cycle for Participant Organizations

Beginning on November 1, Privacy Contacts for Participant Organizations will be required to attest they remain in compliance with ClinicalConnect's Policies. This new attestation requirement will run on the same 60-day cycle that is applied to all other attestations. Further details will be emailed to Privacy Contacts and posted to the Privacy Contact SharePoint site in the coming weeks.

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made available as part of the initial integration with the repository. Currently, ClinicalConnect users at Hamilton Health Sciences and Niagara Health have access to reports and images from the DI Common Service. Further deployment of DI Common Service data will continue amongst other ClinicalConnect Participant Organizations following evaluation by eHealth Ontario. Additional information about eHealth Ontario's DI Common Service is available at <https://ehealthontario.on.ca/en/for-healthcare-professionals/diagnostic-imaging>.

Coming Soon! DHDR's Home Med Drugs and Services in Separate Views in Pharmacy Module

Based on user feedback, data from the provincial Digital Health Drug Repository (DHDR) will soon be viewable in two separate views in ClinicalConnect's Pharmacy Module.

This enhancement, one of several targeted for implementation in late October, will see drugs separated out from services as described below:

- Home Med Drugs
 - Will list dispensed Ontario publicly-funded drugs, narcotics and controlled substances as documented in DHDR.
- Home Med Services
 - Will list professional pharmacy services as documented in DHDR.

Another enhancement being made to the current presentation of data from the DHDR is that dispensed medications with the same generic name, dose/strength and dose form will display in a 'rolled up' list view. The most recently-dispensed drug information will appear first, with the ability to expand the list to see repeated prescription refills. In addition, users will have the ability to sort and filter medications by Therapeutic Class and Subclass. These updates will make the drug list more user-friendly for physicians and clinicians, and is similar to how the legacy Drug Profile Viewer (DPV) functions.

A complete summary of enhancements being made to the presentation of data from the DHDR in ClinicalConnect will be available to users upon successful completion of the integration work - stay tuned for more details.

Coming Soon! 'System Notices' Information Webpage

Also, based on feedback from users, we're pleased to announce that a new "System Notices" menu option will be added in ClinicalConnect in the coming weeks, taking users directly to information about any current data outages, upcoming scheduled downtimes, or general news regarding the portal's features and functionality. Access to this information from within the portal itself will be particularly beneficial to users who launch ClinicalConnect from their organization's information system, and for those who log into ClinicalConnect using ONE ID credentials, as these groups don't actually access the portal



from the traditional ClinicalConnect login page where this type of detail normally resides. End users will be notified when this enhancement is in place.

For general inquiries, please email info@clinicalconnect.ca
For technical support, please email helpd@hhsc.ca or call
the HITS Helpdesk: (905) 521-2100 ext 43000

For more information,
visit info.clinicalconnect.ca



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CONNECTING SOUTH WEST ONTARIO

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Health Information Technology Services (HITS), a division of Hamilton Health Sciences, is the solution provider deploying ClinicalConnect across the four south west LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.