Launching ClinicalConnect™ from Dovetale at St Joseph's Hospital Hamilton

Launching ClinicalConnect from St. Joseph's Dovetale System

At select Participant Organizations, ClinicalConnect can be launched directly from the clinical information system, if enabled by the organizations. This user guide describes how to access ClinicalConnect from St Joseph's Dovetale system.

About ClinicalConnect

ClinicalConnect is a secure, web-based portal that provides physicians and clinicians with real-time access to their patients' electronic medical information from all acute care hospitals, Local Health Integration Networks' Home & Community Care Services and Regional Cancer Programs in South West Ontario, plus various provincial data repositories. ClinicalConnect is a fundamental tool in bridging the gap between disparate information systems spanning a wide geographical area and multiple regional health care facilities. Visit the ClinicalConnect website for more information.

Accessing ClinicalConnect from within Dovetale

Physicians and clinical staff who have access to St Joseph's Dovetale system will see a "ClinicalConnect" link in the patient's EMR. Accessing this link, will take the user directly into the patient's ClinicalConnect record where additional electronic medical information about the patient is aggregated. This is a quick and easy way to access patient records without having to log into the ClinicalConnect portal separately. To see a complete list of data available in ClinicalConnect, visit https://info.clinicalconnect.ca/CC/healthcare/data-integrations.

How to launch ClinicalConnect from St Joseph's Dovetale system

Select the ClinicalConnect link from within the patient's Dovetale record.

Double click on the patient's name to launch the ClinicalConnect record.

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Please note that Microsoft Internet Explorer 11 browser is not recommended when using ClinicalConnect and may impact performance. Refer to the ClinicalConnect Technical Specifications document for additional details.

The patient's ClinicalConnect record will launch in a new window.
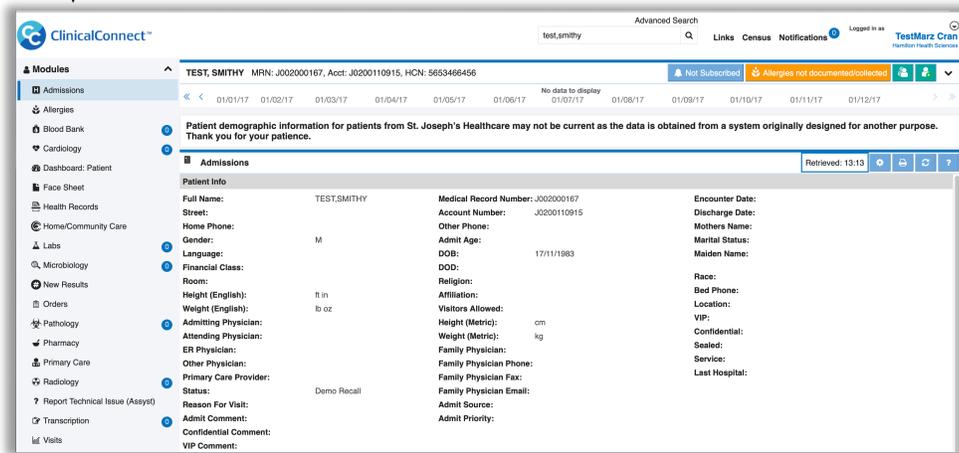
Provider of Record Override

The **Provider of Record** prompt appears when attempting to access a patient for whom you currently are NOT a provider of record for a patient. By proceeding, you are confirming that you need to access this medical record as you are providing healthcare or assisting in the provision of healthcare to the patient. All instances of provider of record overrides are logged and monitored and you may be required to verify the reason for your access. Unauthorized access is subject to disciplinary action. Examples of Override Reasons are shown below.
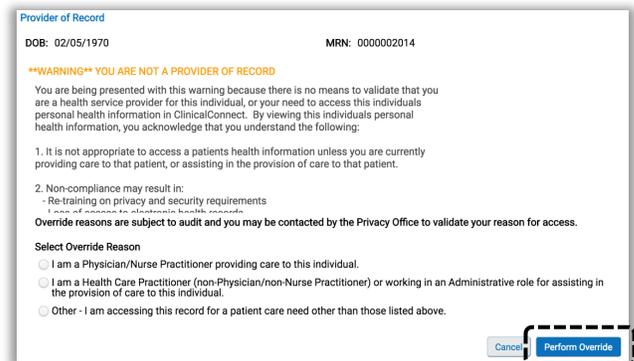
� Clinicians who are not physicians but are within the circle of care for a patient are required to perform the override. All ClinicalConnect activity is logged and can be audited. Clinicians accessing ClinicalConnect are required to accept and comply with the User Agreement.

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Accepting ClinicalConnect's User Agreement

First time users will be prompted to agree to the terms of use outlined in the User Agreement, and on an annual basis, or when an update is made to User Agreement, going forward. The User Agreement will appear when you log into ClinicalConnect requiring confirmation of your acceptance. Once you have accepted the User Agreement, a security log entry of the date and time of your agreement acceptance is made.

Preference Setup Wizard

ClinicalConnect users logging in for the first time will be presented with the **Preference Setup Wizard** that will guide them through how to set the values associated with how they prefer to retrieve and view data in the portal. It allows users to select different options for desktop and mobile devices, as well as when using the portal's Patient Dashboard. The Desktop, Mobile and Dashboard preference settings can be set up all at once, making it easier to customize the way patient information is presented. Preferences only need to be set and saved once and will be retained for all subsequent uses. Preferences can be changed at any time by clicking your name in the top right corner of the screeen, then selection 'Preference Setup Wizard', or by clicking the Preferences icon ⚙ available in each module.
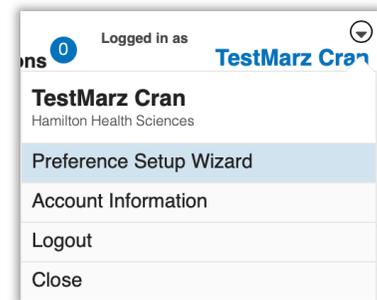
Logging Out

To return to Dovetale system, log out of ClinicalConnect, then close the ClinicalConnect window of your internet browser.

For a complete set of education resources, please visit https://info.clinicalconnect.ca/CC/healthcare/resource-centre-main