



CONNECTING SOUTH WEST ONTARIO

**ClinicalConnect™**



**DATE:** September 11, 2018

**TO:** ClinicalConnect Local Registration Authorities and Central Points of Contact at London & Area Hospitals

**FROM:** Health Information Technology Services (HITS) Helpdesk - ClinicalConnect Tech Support

**RE: **ClinicalConnect: Diagnostic Images Now Launching****

Please be advised that the issue which caused diagnostic images to not launch when accessing ClinicalConnect from the Cerner system used by London & Area hospitals has been resolved.

We apologize for any inconvenience this may have caused and thank you for your patience.

For technical support, please contact the HITS Helpdesk at 905-521-2100 ext. 43000.