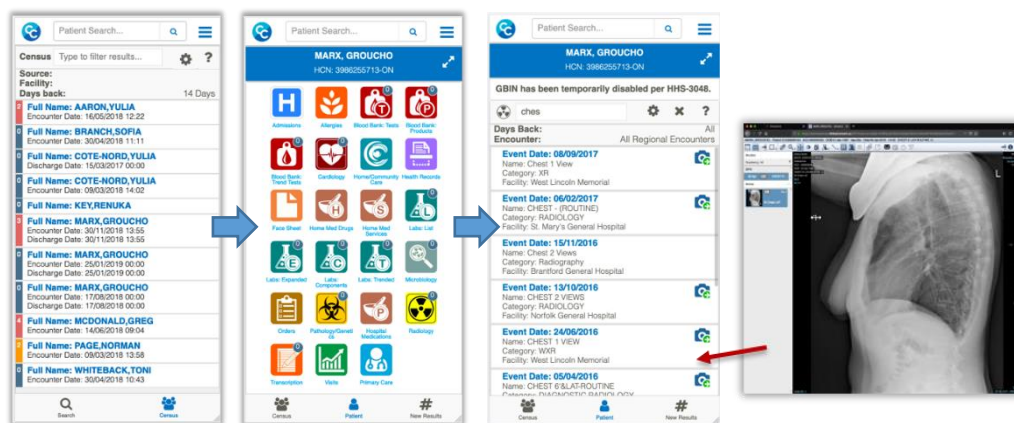**June 15, 2019**

Next Version of ClinicalConnect™ Now Live

The HITS eHealth Office at Hamilton Health Sciences, solution provider for ClinicalConnect, the regional clinical viewer for south west Ontario, is pleased to announce the successful implementation of its newest product release.

On June 15, 2019, this release known as version 5.0.4, went live and offers a variety of new features and functionality in an effort to continuously optimize the user experience.

The most significant enhancement included in this release is the introduction of a brand new user interface when using ClinicalConnect on mobile devices. The interface has been greatly simplified, with icons representing modules to make navigation easier. PDFs/images can now be viewed on mobile devices, and preferences specific to using ClinicalConnect on mobile devices can be set without affecting those associated with use on desktop devices. Technical specifications for use of ClinicalConnect on mobile devices have been updated – click here to review. To watch a short video highlighting the new mobile version of ClinicalConnect, click here.

In addition to the new mobile interface, a number of other enhancements have been implemented, including:
- Initial Login View: users can select Census or Advanced Search as their default patient search functionality
- Patient Visit Timeline: is now more interactive, as users can click the visit to see associated details
- In-Portal Help Resources: module-specific help is available from within the portal, in PDF/video format, when "?" is displayed
- 'Report Technical Issue' form: a new way to directly report a technical issue from within the portal
- Grid Wrapping: rows of text now wrap to support ease of use, reducing need to scroll left/right
- Modules with tabs for various types of data (i.e. Primary Care and Home & Community Care Modules): if no data exists, a "No Results" tab stating 'No records found' displays
- Keyboard Shortcuts: can now use the "CTRL + Click" combination to support faster access to patient records, or bypass patient dashboard
- Refreshed Interface on Desktop Devices: simplified look/feel to enhance usability, with more white space
- Search Scope Removed: functionality, originally intended to help narrow search results associated with a physician's CPSO number, was removed as it was deemed ineffective

A number of bug fixes were also implemented including:

- Advanced Search: clicking 'ENTER' now initiates search
- Module List Views:
  - Side-by-Side View now correctly displays data according to user's Sort Order preferences
  - Resolved issue where clicking item in List View sometimes didn't display associated details
- Printing: resolved issue where in some cases, blank PDFs would display when user attempts to print record, and where items count value in H&CC Module's Equipment & Services Tab, when printed, didn't match count on screen
- New Results:
  - New results indicators no longer appear in Module listing if turned off by user in Preference Settings
  - List of new results can now be printed
- New Results & Health Records Modules: now displays data correctly in side-by-side view
- Labs Module:
  - Components View: resolved issues with components being miscounted and duplicate components causing view not to show
  - Expanded View: test name now displays when using Smart Filter on Components

Finally, with this release, the technical integration between ClinicalConnect and the Provincial Client Registry is complete. We are awaiting final approvals from eHealth Ontario to implement the feature so users of authorized Participant Organizations can view electronic health records of patients who haven't had a visit to an acute care site in south west Ontario, which is the gap this integration is designed to fulfill.

Thank you to all the teams involved in this exciting evolution of ClinicalConnect! Users are encouraged to visit the ClinicalConnect Resource Centre for the latest in training and reference materials.

ClinicalConnect is the regional clinical viewer for the connecting South West Ontario (cSWO) program, funded by eHealth Ontario. Hamilton Health Sciences is the solution provider deploying ClinicalConnect across the four south west Ontario LHINs. The cSWO Program is part of eHealth Ontario's ConnectingOntario initiative which is enabling the Province to achieve an electronic health record solution for all Ontarians.

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