



July eUpdate

Exciting New Enhancements COMING SOON!

There are two very exciting enhancements coming to ClinicalConnect in August!

1. Setting your user preferences globally: A new 'Preference Setup Wizard' will walk users through setting their most relevant preferences, whether they are using ClinicalConnect on a desktop, mobile device, or the Patient Dashboard. For example, the 'Days Back' preference can be set for '90 days back' on a desktop device and it will automatically apply the '90 days back' filter to all modules that have an option of '90 days back'. Users can then select '7 days back' for the mobile instance of ClinicalConnect and '3 days back' for the Patient Dashboard, if they wish, making ClinicalConnect customizable based on the user's device(s).

2. Subscribe to receive email alerts when new results are available To increase a clinician's ability to view information in real-time, ClinicalConnect users will be able to subscribe to receive an email alert when their patient has new result(s) available to view in select modules. As part of this, notifications can be set up at the module level and at preferred frequencies, for subscribed patients included in the new Notifications Census. For the Labs module specifically, these notifications can be set to receive an email only if results are abnormal. The email notification will provide a link which when clicked, takes the user to the ClinicalConnect login page then right to their Notification Subscription Census so they can see which patient(s) have new result(s) available.

Initially, these email alerts will be available to ClinicalConnect users at Hamilton Health Sciences (HHS), with broader deployment to other Participant Organizations in the coming months.

A summary of the new features, including 'how to' guides, will be posted to the ClinicalConnect information website beginning in early August.

ClinicalConnect™ Now Sending Joseph Brant Hospital's COVID-19 Results to OLIS

The HITS eHealth Office at Hamilton Health Sciences is pleased to advise that COVID-19 test results, reported from Joseph Brant Hospital, are now being sent into the Ontario Laboratories Information system (OLIS), via ClinicalConnect, the clinical viewer for south west Ontario. In light of the current pandemic, this work represents an important milestone to help ensure these results are available to patients' authorized healthcare providers.

OLIS is an information system designed by Ontario Health (Digital Services) that is used as a tool to maintain a comprehensive lab test history for patients. OLIS will further enable the delivery of quality care for patients by helping to secure the electronic exchange of laboratory test orders

and results.

Phase 2 of this project will see additional types of lab data reported by Joseph Brant Hospital also being sent to OLIS, with a go-live date targeted for Fall 2020.

Thank you to our partners at Joseph Brant Hospital, Ontario Health and the OLIS team who have been involved in helping to complete this work.

It is important to note that this project does not affect how authorized physicians and clinicians use ClinicalConnect to view data for their patients, but rather authorized users of OLIS from across the Province can now view COVID-19 results from this hospital for their patients.

Did You Know?

In June 2020, 15,013
authorized healthcare
providers accessed their
patients' health records via
ClinicalConnect.



Share your thoughts and be featured here!

In times of challenge, everyone can benefit from a good news story. With COVID-19, the ClinicalConnect Program Office has heard snippets of how ClinicalConnect has provided quick and easy access to critical patient information. Do you have a story to share of how you or your patient has benefitted from ClinicalConnect? We'd love to hear about it, so we can recognize and share this with others.

The Testimonial Request Form, which includes the ability to provide your consent, is a simple fillable PDF to jot down your thoughts. We may use your direct quotes, or with your permission, may incorporate your comments into broader testimonials. If you are interested, the form can be accessed online [HERE](#) and you can submit it electronically.

Similarly, have you come across an opportunity to further improve ClinicalConnect? Maybe adding new data, or improving how data is viewed? We want to hear that too. We have an established process that reviews all user submitted enhancements, which helps inform our future roadmap. To submit an enhancement, please contact your ClinicalConnect Local Registration Authority (LRA) who can submit the Enhancement Request Form on your organization's behalf found <https://info.clinicalconnect.ca/CC/healthcare/enhancements>.

"I've always been a regular user of ClinicalConnect and even more so now amidst the COVID-19 pandemic. Just this morning, a patient contacted me via secure email, anxiously awaiting the result of their COVID-19 test they'd had done at a local drive-thru Assessment Centre. I was able to log into ClinicalConnect and view their (negative) result, and relay it to them to quickly alleviate their concern and provide peace of mind during what's already a highly stressful time for many people. I find ClinicalConnect to be a highly intuitive system that's easy for me to access from my desktop computer in my office, or from my mobile device when I'm on the go. I'd definitely suggest my peers adopt ClinicalConnect as part of their healthcare delivery – you'll quickly see how invaluable it is to be able to view medical info for your patients that's not readily available elsewhere, which can include what medications their community pharmacy has dispensed, diagnostic imaging results from community radiology clinics etc."

Dr. Michael Pray
Family Physician, Hamilton, Ontario

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in July 2020:

Repository	Organization
DHDR, DI-CS, & acCDR	DAILY DOSE PHARMACY INC. O/A THE HEALTH DEPOT
OLIS, DHDR, DI-CS, & acCDR	36 Sole Practitioner Participants were granted access to these repositories in July 2020

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in July 2020:



- Alzheimer Society of Chatham-Kent [Erie St. Clair LHIN]
- Daily Dose Pharmacy Inc. [South West LHIN]
- 14 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants

[View list of Participant Organizations](#)

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect the views of the Government of Ontario or any of its personnel or entities, including Ontario Health.

**ClinicalConnect is
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Ontario Health
Digital Services



ClinicalConnect™ is a secure, web-based portal that gives healthcare providers real-time access to their patients' electronic medical information. It is operated by Hamilton Health Sciences and is funded by Ontario Health (Digital Services).

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