July eUpdate

We Want to Hear From You!

In times of challenge, everyone can benefit from a good news story. Over the past year, we have all faced some challenging times, both at home and at work. Do you have a story to share of how you or your patients have benefitted from ClinicalConnect? We'd love to hear about it – we are looking to update our testimonials and video testimonials, and would love to feature you!

The Testimonial Request Form and corresponding Consent Form are simple fillable PDFs to jot down your thoughts. We may use your direct quotes, or with your permission, may incorporate your comments into broader testimonials. If you are interested, the forms can be accessed online HERE.

Similarly, have you come across an opportunity to further improve ClinicalConnect? Maybe adding new data, or improving how data is viewed? We want to hear that too. We have an established process that reviews all user submitted enhancements, which helps inform our future roadmap. To submit an enhancement, please contact your ClinicalConnect Local Registration Authority (LRA) who can submit the Enhancement Request Form on your organization's behalf.

Update On ClinicalConnect Onboarding Activities

Since January 1, 2021, the ClinicalConnect Program Office has been engaging with healthcare providers within Ontario Health West Region to create awareness and provide onboarding support to ClinicalConnect, including being able to use the portal to view data from the provincial repositories. Between the period of January 1 and June 30th, we have been able to support over 200 organizations in gaining access to this valuable data that has invariably made delivery of healthcare more efficient. This includes:

Sector	Jan-Mar 2021	Apr-Jun 2021	Total By Sector
Acute Care Hospitals	0	1	1
Community Pharmacies	3	33	36
Community Support Services	4	1	5
Family Health Teams	1	1	2
Long Term Care Homes (LTC)	2	3	5
Midwifery Clinics	1	0	1
Nurse Practitioner-Led Clinics	0	1	1
Other Primary Care Organizations	2	0	2
Sole Family Medicine Practitioners	86	77	163
TOTAL	99	117	216

For those interested in gaining access to ClinicalConnect, or if you already have access to the portal but would also like access to provincial repository data, please contact us at Info@HITSeHealth.ca to determine your eligibility and understand the required onboarding steps.

Diagnostic Imaging Data Available from Select Independent Health Facilities Using ClinicalConnect

Further to our article last month about SickKids data being available to healthcare providers using ClinicalConnect via its integration with the Acute & Community Clinical Data Repository (acCDR), we wanted to highlight some of the valuable data that's available in the portal via another provincial data repository. The Diagnostic Imaging (DI) Common Service contains diagnostic images and corresponding reports from hospitals and select independent health facilities from across Ontario, including X-Rays, CT Scans, Ultrasounds, MRIs, Mammograms and others.

Within the Ontario Health West Region, these Independent Health Facilities contribute data to the DI Common Service which is then viewable by ClinicalConnect users at authorized organizations: Clear Medical Imaging, Greater Niagara Medical Imaging, London X-Ray & Associates, STL Diagnostic Imaging, and True North Imaging.

With this additional information available through ClinicalConnect, healthcare providers have access to a more complete patient history, can reduce unnecessary transfers and duplicate exams for patients, provide care closer to home, reduce reimaging tests, saving costs and reducing unnecessary exposure to radiation, all while enabling real-time collaboration with a broader range of specialists including remote consultations. For more information on the DI Common Service and the data it contains that's viewable in ClinicalConnect, visit *https://ehealthontario.on.ca/en/health-care-professionals/diagnostic-imaging*.

For ClinicalConnect Participants not accessing data from the provincial repositories, please contact us at Info@HITSeHealth.ca to determine your eligibility and understand the onboarding steps required.

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in July 2021:

REPOSITORY	ORGANIZATION
OLIS, DHDR, DI-CS & acCDR	• 14 Sole Practitioner Participants • 3 Participant Organizations

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Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in July 2021:

- 12 physicians approved as Sole Practitioner Health Information Custodian Participants
- 2202500 Ontario Inc. (Zurich Pharmacy)
- Point Edward Pharmacare Inc.

- Shamwal Drugs Inc.
- County of Bruce Paramedic Services
- The Foundry Pharmacy Inc.

View list of Participant Organizations

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ClinicalConnect is supported by

Ontario Health

ClinicalConnect™

ClinicalConnect™ is a secure, web-based portal that gives healthcare providers real-time access to their patients' electronic medical information.
It is operated by Hamilton Health Sciences and is funded by Ontario Health.

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