



June eUpdate

Ability to Subscribe to Real-Time New Results Notifications Now Available

We are pleased to advise that authorized users provisioned with web-based access to ClinicalConnect can now subscribe to be notified, by email, when new results become available for their patients in the following modules of the portal:

- Blood Bank
- Cardiology
- Labs
- Microbiology
- Radiology
- Pathology
- Transcription

These real-time notifications may be useful in various healthcare settings, to make clinical workflows more efficient when you're otherwise waiting for hospital-based results, to make a clinical decision or provide follow-up care.

To learn how to select which patients you wish to be notified of their new results, set your preferred email address, as well as associated preferences (i.e. how frequently you wish to receive emails that your selected patient(s) have new results available), please visit the [ClinicalConnect Resource Centre](#).

Changing Pharmacy Landscape Improves ClinicalConnect Value to Pharmacists

Due in large part to COVID-19, the pharmacy sector has experienced a shift in how they provide patient care. In speaking with Rami Safi, Professional Affairs Lead for the Hamilton & District Pharmacy Association, a number of changes were highlighted that have occurred over the past year, including:

- An increase in virtual care between primary care providers and their patients.
- The role of community pharmacies as a referral and triage point of care.
- ePrescribing enrollments by primary care providers has increased.
- Centralized prescription filling (in some of the larger corporate and banner pharmacies) has also increased.

All of these have enabled an increase in the ability to provide expanded clinical services, such as medication reviews, pharmacogenomics services, and specialty medications (e.g., biologics). With

these changes, the value of ClinicalConnect increases significantly for the pharmacists.

With this shift in mind our ClinicalConnect Onboarding & Support team will be proactively engaging the pharmacy community during the next quarter to ensure they are aware of ClinicalConnect, and support them through the onboarding process where requested.

Pharmacies located in Ontario Health West Region that are interested in learning more can reach out to us as Info@HITSeHealth.ca.

SickKids Data Available Through Acute & Community Clinical Data Repository (acCCR)

With increasing eligibility amongst ClinicalConnect Participant Organizations, including Sole (Physician) Practitioners to access the provincial repositories, we want to highlight some of the valuable data that's available in the portal in relation to providing healthcare to children and youth.

Since August 2020, The Hospital for Sick Children (SickKids) has been contributing data to the Acute & Community Clinical Data Repository (acCCR). This has been a long standing gap for users within south west Ontario, where Pediatrics teams have had to use both Electronic Child Health Network (eCHN) and ClinicalConnect to piece together information about their patient. For those now accessing the provincial repositories through ClinicalConnect, they now have access to critical information like discharge summaries, consultation reports, emergency department reports, visit/encounter details, and patient demographics for encounters at SickKids.

While this same information has always been available to ClinicalConnect users from local hospitals, such as McMaster Children's Hospital (through Hamilton Health Sciences), as well as other provincial locations like Children's Hospital of Eastern Ontario (CHEO), having this data from the "largest centre dedicated to improving children's health in the country" (source: <https://www.sickkids.ca>) is significant.

For ClinicalConnect Participants who do not have access to the provincial data repositories, please contact us at Info@HITSeHealth.ca to determine your eligibility and understand the steps required to gain access.

Implementing ClinicalConnect Within Your OHT

As many Ontario Health Teams (OHT) are forming, one of their key strategic priorities is the implementation of digital health tools to ensure an integrated health care system, to connect health care providers and services focused on the patient. One of the elements detailed in the [OHT Digital Health Playbook](#) is an overview of the digital health solutions available to OHTs.

An important digital health tool identified is ClinicalConnect, one of two provincial clinical viewers, as it also enables access to the provincial data repositories. Specifically it states, "*OHTs are asked to ensure that their providers have access to the relevant information available in these repositories either through use of the provincial clinical viewers (in most cases) or through direct integration with their Point of Care (POC) solutions (i.e. Electronic Medical Record (EMR) systems or Hospital Information Systems (HISs)). ... To support integrated care delivery, OHTs are advised to ensure that all relevant staff have access to one of the two provincial viewers [depending on where the organization is located], ClinicalConnect or ConnectingOntario and, to support improved workflow, should also ensure that they have access to the Health Report Manager for notifications (see Health Report Manager (HRM) and eNotification Service).*" (Source: OHT Digital Health Playbook – The Digital Health Services Catalogue)

Through our discussions with OHTs, we've determined this level of detail can be easily overlooked,

so felt it was important to highlight as OHTs begin to refocus on developing their OHT digital health strategies.

Should your OHT or OHT Member Organizations that are located in Ontario Health West Region have further questions about this, or would like additional support, please contact us at Info@HITSeHealth.ca.

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in June 2021:

REPOSITORY	ORGANIZATION
OLIS, DHDR, DI-CS & acCDR	<ul style="list-style-type: none">• 25 Sole Practitioner Participants• 6 Pharmacy Participant Organizations

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in June 2021:



- 19 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants
- 2691453 Ontario Inc. (Pathway Pharmacy)
- St. Leonards Community Services Inc.

[View list of Participant Organizations](#)

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ClinicalConnect™ is a secure, web-based portal that gives healthcare providers real-time access to their patients' electronic medical information. It is operated by Hamilton Health Sciences and is funded by Ontario Health (Digital Services).

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