March eUpdate

Get Ready! Attestations Starting Soon

The next round of semi-annual attestations will be starting on May 1, 2021. To ensure the process goes smoothly for you, we recommend you confirm the following:

- If you've forgotten your login credentials for the Access Governance System, where attestations are performed, please contact us at cc-LRA@hhsc.ca for support to ensure you can access AGS when the time comes.
- Complete any outstanding eLearning module(s) you may have in relation to your role. For instance, if you've recently been appointed as Privacy Contact or ClinicalConnect Local Registration Authority for your organization, make sure your orientation is complete. As a reminder, your orientation is completed in the HITS Digital Health Learning Management System at https://mylearning.hhsc.ca/HDH. Any questions about outstanding eLearning requirements, or about your credentials to access the LMS can be directed to cc-LRA@hhsc.ca.

We look forward to your support in completing another smooth attestation cycle!

Short-term ClinicalConnect Onboarding Support

As the month comes to an end, we wrap up a short term project whereby the HITS eHealth Office at Hamilton Health Sciences, through funding received by Ontario Health, provided onboarding support to organizations interested in gaining access to ClinicalConnect and/or the provincial data repositories. Our work was initially focused on Ontario Health Team Member Organizations, but grew to support other healthcare providers in south west Ontario expanding the regional value of increased access to electronic health records.

We wish to thank those organizations that went through the process with us, and were able to complete their requirements in a timely fashion. Through these efforts, we welcomed 36 net new Participant Organizations and Sole Practitioners to ClinicalConnect (and the provincial repositories where appropriate), and enabled access to the provincial repositories for 59 others.

If your organization was involved in this project, thank you! If you're interested in joining other healthcare providers in south west Ontario who are benefiting from ClinicalConnect, and where eligible the provincial repositories, please reach out to Info@ClinicalConnect.ca and we can provide further details on what's involved.

Ontario Health's Primary Care Data Sharing - Proof of Concept (PCDS POC) Project Conclusion

Ontario Health have advised that effective March 31, 2021, the Primary Care Data Share (PCDS) Proof of Concept (PoC) project is ending. As such, Ontario Health's Primary Care Clinical Data Repository (pcCDR) will no longer be available resulting in the Primary Care Module in ClinicalConnect also being removed.

Over the past few years, the project successfully integrated primary care data from four Family Health Teams in South West Ontario into the Primary Care Clinical Data Repository (pcCDR), which was viewable via ClinicalConnect by 11 Participant Organizations. The key objective of the proof of concept was to assess the clinical value of sharing primary care data to inform patient care. The project highlighted the enormous importance and benefit of having access to such data, while also identifying improvements to be made, such as enhancing data quality and standardization, in order to optimize the value and use of primary care data. Providing clinicians with access to primary care data will continue to be integral in the development of Ontario's Electronic Health Record (EHR). Ontario Health, in collaboration with the PCDS stakeholders, will be preparing an addendum to the 2019 PCDS final report, with additional lessons learned to support planning for a scalable, permanent, Primary Care data sharing service/document repository. As such, you are encouraged to provide your feedback or questions in relation to having been able to access this primary care data during this proof of concept project by emailing support@cinicalconnect.ca and we will forward your feedback to Ontario Health.

"As a Pathologist working in Bluewater Health's laboratory, when reviewing microscope slides, I use ClinicalConnect to access my patients' pathology reports and other relevant health records generated by hospitals in the region to determine if the disease process I am examining is the same, a new disease or cancer. Having access to these records from sites outside my own is invaluable when assessing difficult cases, especially when the patient is being treated elsewhere, or may have had surgery performed at other institutions.

ClinicalConnect makes it very easy to rapidly obtain information needed to make correct diagnoses, instead of having to contact physicians and/or hospitals, wasting both their time and my own. Similarly, our hospital's staff who are authorized to access ClinicalConnect are able to perform their jobs more efficiently, which in turn helps me in my provision of care to our patients. Overall, using ClinicalConnect helps ensure resources are used more wisely, since it reduces unnecessary repeating of tests.

ClinicalConnect is an excellent system with very helpful support staff; I cannot imagine working without it now."

Dr. Rosemary Lubynski
Pathologist & Associate Laboratory Director at Blue Water Health

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in March 2021:

REPOSITORY	ORGANIZATION
OLIS, DHDR, DI-CS & acCDR	41 Sole Practitioner Participants - The Regional Municipality of Niagara, Senior Services - Bayshore Specialty Rx Pharmacy Ltd. o/a Bayshore Pharmacy - Julie Dyck Pharmacist Professional Corporation o/a Stone Road Pharmacy - Burlington and Area Midwives Inc.

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in March 2021:

- 8 physicians approved to access ClinicalConnect as Sole Practitioner Health Information Custodian Participants
- 2293924 Ontario Inc. o/a Waterloo Walk In Clinic
- 2669771 Ontario Inc. o/a Medcare Drug Mart
- Hospice Wellington

View list of Participant Organizations

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect the views of the Government of Ontario or any of its personnel or entities, including Ontario Health.

ClinicalConnect is supported by

Ontario Health
Digital Services

ClinicalConnect™

ClinicalConnect™ is a secure, web-based portal that gives healthcare providers real-time access to their patients' electronic medical information. It is operated by Hamilton Health Sciences and is funded by Ontario Health (Digital Services).

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