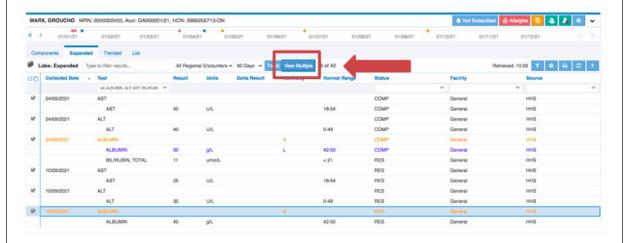# November eUpdate

Did you know ClinicalConnect can be leveraged to seek supporting documentation for eConsult?

eConsult is a secure web-based service, hosted on OTNHub, that allows primary care providers to seek advice from specialists about their patients' care. As all eConsults should contain relevant and patient-specific information in sufficient detail for the specialist to provide advice, primary care providers can search for their patients' relevant reports in ClinicalConnect, download reports as PDFs, and attach to their eConsult.

Specialists who answer eConsults also have the ability to use ClinicalConnect to look up recent hospital transcription reports, labs, diagnostic imaging or other reports to assist with providing patient-specific and detailed advice.

Case Example
A primary care provider is concerned about their patient who is looking slightly jaundice. After sending the patient for liver function tests at their local lab, the primary care provider uses ClinicalConnect to download the patients' AST and ALT reports as a PDF document and attaches the report to their eConsult to a local gastroenterologist.
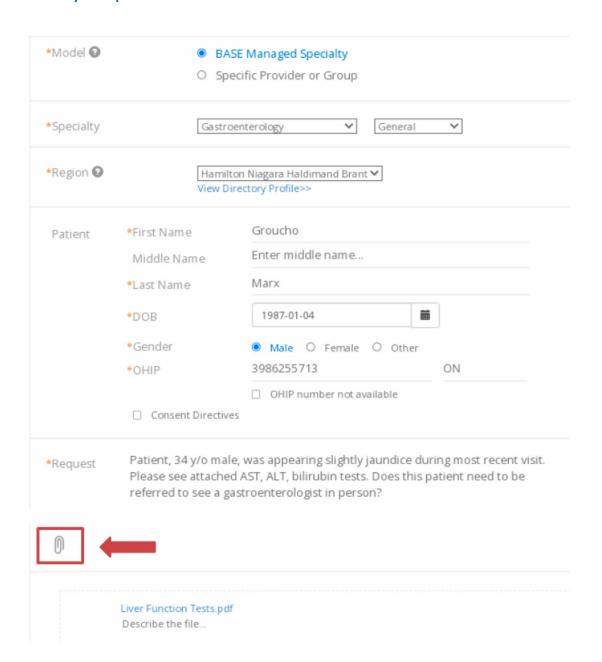

To view multiple lab result details:

1. Select (Check) the tests or components you want to view.
2. Click the **View Multiple** button in the Labs header.
3. All the details for the results you selected will be displayed in a single Lab Details window.
4. Use the **Print** button to print your reports as a PDF document.

Lab Detail

Test:	ALT	Ordering Provider:	Cran, Marzena	Facility:	General	Print
Ordered Date:	10/09/2021 12:03	Collected Date:	10/09/2021 11:56	Specimen Received Date:	10/09/2021 11:56	
Specimen Type:		Last OLIS Update:		Specimen ID:	1009:C00001R	
OLIS Site Modifier:		Collection Volume:		No. Of Sample Containers:		
OLIS MRN:		Status:	RES	Order ID:		
HCN:		Sex:				
Specimen Collected By:						

Ordering Site: HAMILTON GENERAL MAIN LAB
237 BARTON ST E
HAMILTON, ON
905-527-4322 46360

Receiving Site: HAMILTON GENERAL MAIN LAB
237 BARTON ST E
HAMILTON, ON
905-527-4322 46360

Name	Result	Units	Delta Result	Normalcy	Normal Range	Status	Performing Site	Reporting Site
ALT	30	U/L			0-49	RES	HAMILTON GENERAL MAIN LAB 237 BARTON ST E HAMILTON,ON 905-	

Note: Lab report data shown is for demonstrative purposes only.

To attach your report to an eConsult:

1. Fill out the eConsult form with the patient's details.
2. Click the **Attach** button (paperclip) and locate your report on your computer.

After the gastroenterologist reviews the liver function tests, it is determined that the patient should be referred to the gastroenterology clinic. Subsequent tests reveal a possible GI malignancy. The patient is sent for surgery and is now disease-free.

If you have questions about how to use ClinicalConnect to support your use of eConsult, please

reach out to eConsult@HITSeHealth.ca.

Continual Improvement Activity Focused on Role-Specific SharePoint Sites

As part of our continual improvement activities underway within the ClinicalConnect Program Office, we identified an opportunity to update and enhance our role-specific SharePoint sites. These sites are designed to be a key resource for the individuals supporting ClinicalConnect within their organization. They include valuable information about their role, learning videos and resources, and important links to the tools they access frequently. In addition, we have included a new Frequently Asked Questions (FAQ) section to the SharePoint site dedicated to ClinicalConnect Local Registration Authorities (LRA), to address common questions that arise.

If you've not been to the new sites recently, we would encourage you to check them out. For the role that you hold, you can login to the appropriate site using your AGS login credentials.

- Local Registration Authority
- Privacy Contact
- Privacy Auditor
- Sole Practitioner

Should you have any feedback or further suggestions on how we can better support you in your role, please contact us at support@clinicalconnect.ca.

Coming Soon! Paediatric Pfizer COVID-19 Vaccine Administration Information in ClinicalConnect

Vaccine information for children who receive Paediatric Pfizer will soon be viewable by authorized ClinicalConnect users, adding to that already available for older age groups, via the Digital Health Drug Repository. It is anticipated that this additional data will be viewable in the Pharmacy Module of ClinicalConnect in mid-December. An official notice will be issued to ClinicalConnect users at that time.

As we move into the holiday season, the ClinicalConnect Program Office team wishes you all the best!

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in November 2021:

REPOSITORY	ORGANIZATION
OLIS, DHDR, DI-CS & acCDR	• 12 Sole Practitioner Participants • 3 Community Pharmacy Participant Organizations • Corporation of the County of Essex - Essex Windsor EMS • Medavie EMS Chatham-Kent Ontario Ltd.

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in November 2021:

- 8 physicians approved as Sole Practitioner Health Information Custodian Participants
- 10 Community Pharmacies approved as Participant Organizations
-

View list of Participant Organizations

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect the views of the Government of Ontario or any of its personnel or entities, including Ontario Health.

ClinicalConnect is supported by

ClinicalConnect™ is a secure, web-based portal that gives healthcare providers real-time access to their patients' electronic medical information.
It is operated by Hamilton Health Sciences and is funded by Ontario Health.

HITS eHealth Office | info@clinicalconnect.ca | 905-577-8270 | info.clinicalconnect.ca

Follow us for more updates on Twitter and LinkedIn: