

Privacy is always a top priority

All healthcare organizations are required to have privacy and security policies, procedures and practices in place that are compliant with *Personal Health Information Protection Act* (PHIPA), including safeguards and controls, and privacy and security training for their authorized users.

- ✓ **Accesses to patient information must be for authorized purposes only**
- ✓ **User must be directly involved in the patient's "circle of care"**
- ✓ **All access is subject to audit to ensure and protect the privacy, security and confidentiality of patient information**

Please contact privacy@clinicalconnect.ca if you have any questions regarding the privacy framework in place for ClinicalConnect.

ClinicalConnect is the Regional Clinical Viewer of the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario, and is available to tens of thousands of health service providers to improve healthcare delivery to almost 4 million patients living in South West Ontario.

Change Management and Adoption Delivery Partners for the four South West Ontario Local Health Integration Networks (LHINs) are responsible for the deployment of cSWO Program services. Their role is to work with local health service providers to facilitate the business and technical adoption of cSWO Electronic Health Record Program solutions and standards into the regular delivery of care.



in the Erie St. Clair LHIN



in the South West LHIN



in the Waterloo Wellington LHIN



in the Hamilton Niagara Haldimand Brant LHIN

To see which healthcare organizations are authorized as ClinicalConnect Consumers and/or Contributors, visit:

info.clinicalconnect.ca/CC/healthcare/participants



Funded by eHealth Ontario



Connect to your patients



ClinicalConnect™

ClinicalConnect is a secure, web-based portal that provides physicians and clinicians with real-time access to their patients' electronic medical information from all acute care hospitals, Local Health Integration Network (LHIN) Home & Community Care services and Regional Cancer Programs in South West Ontario, plus various provincial data repositories. ClinicalConnect bridges the gap between disparate information systems spanning a wide geographical area and multiple regional health care facilities, and presents patients' Personal Health Information (PHI) in one consolidated view.

[Read more inside >](#)

What information is available in ClinicalConnect?

Healthcare providers can view their patients' electronic medical information, aggregated from a variety of source systems, including:

- ✓ **Hospital admissions and visits**
- ✓ **Lab, Microbiology, Blood Bank and Pathology results**
- ✓ **Transcribed reports such as discharge summaries, consults and Oncology reports**
- ✓ **Diagnostic reports and images**
- ✓ **In-patient medication orders, and dispensed drug and pharmacy service information**
- ✓ **Allergy information**
- ✓ **Information from LHIN Home & Community Care services**






 Blood Bank	0
 Labs	3

New Results indicators flag the most recent reports and results in select modules from most data-contributing acute care facilities. To see a complete summary of data available in ClinicalConnect, visit:

info.clinicalconnect.ca/CC/healthcare/data-integrations

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How can you benefit from ClinicalConnect?

Access ClinicalConnect on desktop and mobile devices, enabling health service providers to engage and educate patients at the bedside or in your office



Improve workflow processes by having real-time access to essential integrated Personal Health Information (PHI)



Reduce duplication of tests and procedures, saving time, system costs and patient discomfort



Improve the transition of care between healthcare providers and healthcare organizations



Increase patient safety and the quality of care