September eUpdate

IMPORTANT: Optimizing Your User Preferences

On August 15, 2020, a new Preference Setup Wizard was implemented in ClinicalConnect. As a result of this enhancement, you have the ability to set up separate preference options when using ClinicalConnect on desktop vs. mobile devices, as well as when using the Patient Dashboard. If you haven't yet done so, please take a moment to verify that the current preferences associated with each of these three modalities (desktop, mobile and Dashboard) are as desired, given each has its own set of preferences to choose from.

In addition, it's very important that in each of the three modalities:

- The **Encounter Filter** be set to "**All Regional Encounters**" to ensure data from provincial repositories is viewable (assuming your organization has been enabled to view such data).
- The **Days Back Filter** should be set to an appropriate number of days.
- For the Patient Dashboard, the two filters mentioned above should be set using the Preference Setup Wizard to ensure that the modules you have selected to display in your Dashboard present the desired amount of data. You can also set and save preferences for the modules in their Dashboard individually by clicking the Preference (gear) icon within each Dashboard module's window.

Please also remember that training resources that explain how to set preferences/use the Preference Setup Wizard are available in the ClinicalConnect Resource Centre.

Further questions about the user preferences, or the Wizard itself, can be emailed to training@clinicalconnect.ca.

"I oversee a team of Community Paramedics that utilize ClinicalConnect daily, from their smart phone as well as from desktop devices. Having access to ClinicalConnect has enabled a much more efficient and effective approach to provisioning care for our over 2,400 clients. Our team can view details of their clients' medical history, including Home & Community Care Notes, which helps us clearly understand the client's historical record, system utilization, care plan, and who else is part of the client's care team. I'd say the single best thing about ClinicalConnect is how it integrates data from multiple sources into one viewer which as my team members say, is a real game changer... and from my perspective, worth the effort we put in to be able to use this clinical viewer. I look forward to seeing more data integrated with ClinicalConnect to help close the gaps that exist from otherwise disparate systems."

Joe Pedulla
Superintendent, Community Paramedicine and Alternate Response Models
City of Hamilton Paramedic Service

ESC Region HIS Reintegration - Phase 1 Now Live

We are pleased to advise that ClinicalConnect is now integrated with the new Hospital Information System (HIS) being used by certain hospitals in the Erie St. Clair (ESC) region.

With phase one of this change, data generated by Erie Shores HealthCare (formerly Leamington District Memorial Hospital) as of September 26, 2020, now displays in ClinicalConnect with "ESC Region" as the "Source". Any data generated prior to this data remains viewable, but lists Leamington District Memorial Hospital as the "Source".

Future phases are planned for "ESC Region" data contribution, beginning in November through until April 2021, with Chatham-Kent Healthcare Alliance, Hotel Dieu Grace Healthcare and Windsor Regional Hospital integrating their data into this regional view.

In addition, as part of this integration project, the ability to contextually launch ClinicalConnect directly from ESC Region's new HIS has been configured and will be deployed by the hospitals to their ClinicalConnect users.

Thank you to our partners for their work to integrate ClinicalConnect with this new HIS implementation in ESC region.

For a complete list of ClinicalConnect's data integrations, please click here.

Did You Know?

ClinicalConnect continues to feed hospital data to MyChart, enabling patients to see their health records, including COVID-19 results for tests performed at a participating hospital.

To register for a MyChart account as a patient, go to https://healthrecordsonline.ca/register

EMAIL NOTIFICATIONS NOW LIVE for Hamilton Health Sciences Users!

We are pleased to announce the release of eNotifications, as the next phase of our version 5.1 update. This new functionality is now available to Hamilton Health Sciences' authorized ClinicalConnect users and broader deployment of this new functionality will follow.

As a reminder, enabled ClinicalConnect users can subscribe to receive email alerts (for select modules) when new results become available in their patients' record; no Personal Health Information (PHI) or Personal Information (PI) is included in the email itself. This notification functionality is built on the existing New Results module which aggregates new results from direct data integrations with select acute care hospitals in south west Ontario; provincial repository data does not currently support the New Results/Notifications feature.

Complete details about how to use this new functionality is available by visiting the ClinicalConnect Resource Centre. Thank you to all the teams involved in this exciting evolution of ClinicalConnect!

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in September 2020:

Sole Practitioners	
OLIS, DHDR, DI-CS, & acCDR	19 Sole Practitioner Participants were granted access to these repositories in September 2020

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in September 2020:

- 17 physicians approved to access ClinicalConnect as Sole Practitioner

View list of Participant Organizations

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect the views of the Government of Ontario or any of its personnel or entities, including Ontario Health.

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ClinicalConnect™

ClinicalConnect™ is a secure, web-based portal that gives healthcare providers real-time access to their patients' electronic medical information. It is operated by Hamilton Health Sciences and is funded by Ontario Health (Digital Services).

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