



September eUpdate

No Impact of ONE Mail Direct's Retirement on ClinicalConnect

We have recently heard there may be some confusion with Ontario Health's decision to retire the ONE Mail Direct service this Fall, and the impact it may have on ClinicalConnect. For those users who are using ONE ID accounts (login credentials using the domain @oneid.on.ca) to access ClinicalConnect, you will not be affected by this change. You will be able to continue accessing ClinicalConnect, and other Ontario Health services you are currently enrolled in, as you do today. Your ONE ID credentials will not be impacted.

However, in the event your old ONE Mail Direct account (one-mail.on.ca) was used as a contact within ONE ID, it must be changed. Please check and update your ONE ID profile to ensure that a @one-mail.on.ca email address is no longer being used as your contact. To update your contact information, go to <https://oneid.ehealthontario.ca/> and log-in using your ONE ID credentials. On the *My Profile* page, click **(change)** located beside your Contact Email. Once the email address has been updated, you must click **OK** to save. For detailed instructions, refer to the [ONE® ID Account Management Guide](#).

For any inquires related to the retirement of the ONE Mail Direct service, kindly email Ontario Health at: onemailinfo@ontariohealth.ca.

Additional Data in Cardiology Module

We are pleased to announce that select types of cardiology-related data from St. Mary's General Hospital and Grand River Hospital now appears in ClinicalConnect's Cardiology module, moved from its previous locations of the Radiology and Transcription modules. The data now viewable from these hospitals in the Cardiology module includes the following, and the "Source" of this data is "WW HUB":

- Holter Monitoring
- Cardiac Stress Test
- Cardiac Tilt Table Test
- Electrocardiograms

Through previous integration work, cardiology-related data from various acute care sites is already accessible in the Cardiology module, with this data from remaining hospitals in Ontario Health West Region, as well as from the provincial Diagnostic Imaging Common Service (data repository), viewable in either the Radiology and/or Transcription modules. ClinicalConnect's [Data Integrations Chart](#) provides a high-level summary of the data available in each clinical module.

Thank you to our partners for their work to transition this data to ClinicalConnect's Cardiology

Semi-Annual Attestations Begin November 1, 2021

The next round of semi-annual attestations will be starting on November 1, 2021. To ensure the process goes smoothly for you, we recommend the following:

- If you hold a role where you're required to perform attestations but you've forgotten your login credentials for the Access Governance System (where you're to complete these attestations), please contact us at cc-LRA@hhsc.ca for support to ensure you can access AGS when the time comes.
- If you've been appointed to a role where you'll be required to perform attestations but you haven't yet completed your required eLearning module(s), please do so before October 31, 2021. For instance, if you've recently been appointed as Privacy Contact or ClinicalConnect Local Registration Authority for your organization, make sure your orientation is complete. As a reminder, your orientation is completed in the HITS Digital Health Learning Management System at <https://mylearning.hhsc.ca/HDH>. Any questions about outstanding eLearning requirements, or about your credentials to access the LMS can be directed to cc-LRA@hhsc.ca.

We look forward to your support in completing another smooth attestation cycle!

Participant Organizations Approved to Access Provincial Repository Data

The ClinicalConnect Program Office is pleased to announce that the following Participant Organizations have been provisioned with access to view data from the following provincial repositories, from within ClinicalConnect, in September 2021:

REPOSITORY	ORGANIZATION
OLIS, DHDR, DI-CS & acCDR	<ul style="list-style-type: none">• 20 Sole Practitioner Participants• 3 community pharmacy Participant Organizations• Central Community Health Centre• Grand River Community Health Centre

Welcome to New ClinicalConnect Participant Organizations

Congratulations to the following healthcare organizations that were approved to become ClinicalConnect Participant Organizations in September 2021:

- 11 physicians approved as Sole Practitioner Health Information Custodian Participants
- 11 community pharmacies approved as Participant Organizations
- Carney Kilian Chiropractic Professional Corporation
- Plantz Chiropractic Professional Corporation
- The Regional Municipality of Halton (Long-Term Care)



[View list of Participant Organizations](#)

The views expressed are those of the ClinicalConnect Program Office at Hamilton Health Sciences and do not necessarily reflect the views of the Government of Ontario or any of its personnel or entities, including Ontario Health.

**ClinicalConnect is
supported by**



ClinicalConnect™ is a secure, web-based portal that gives healthcare providers real-time access to their patients' electronic medical information. It is operated by Hamilton Health Sciences and is funded by Ontario Health.

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