

Improving Patient Care with eConsult & ClinicalConnect®

How can ClinicalConnect and eConsult be used together?



An elderly patient has a fall and is transferred to the hospital, where a right femoral neck fracture was identified. The physician at the hospital conducts an examination, orders tests, and reviews the patient's history in ClinicalConnect. The patient is discharged and returns to the long-term care home (LTCH) he lives at.



The primary care provider (PCP) at the LTCH reviews the patient's case after he returns and deems it necessary to get in touch with an Endocrinologist to prevent future fractures. The PCP uses eConsult to ask for advice to prevent outpatient appointments due to frailty. In the eConsult, the PCP details a history of fractures, identifies medications, and attaches kidney function reports obtained from ClinicalConnect.



The Endocrinologist reviews patient history, and provides medication options and dosage direction. The PCP accepts advice and case is closed.

Providers, armed with comprehensive patient records from ClinicalConnect, can initiate detailed eConsults to seek specialist advice. This reduces the risk of incomplete or fragmented information and supports a unified approach to patient care.

Timely access to specialist insights enables providers to make informed decisions faster, leading to improved patient care and outcomes.

For more information, email us at: info@HITSeHealth.ca.