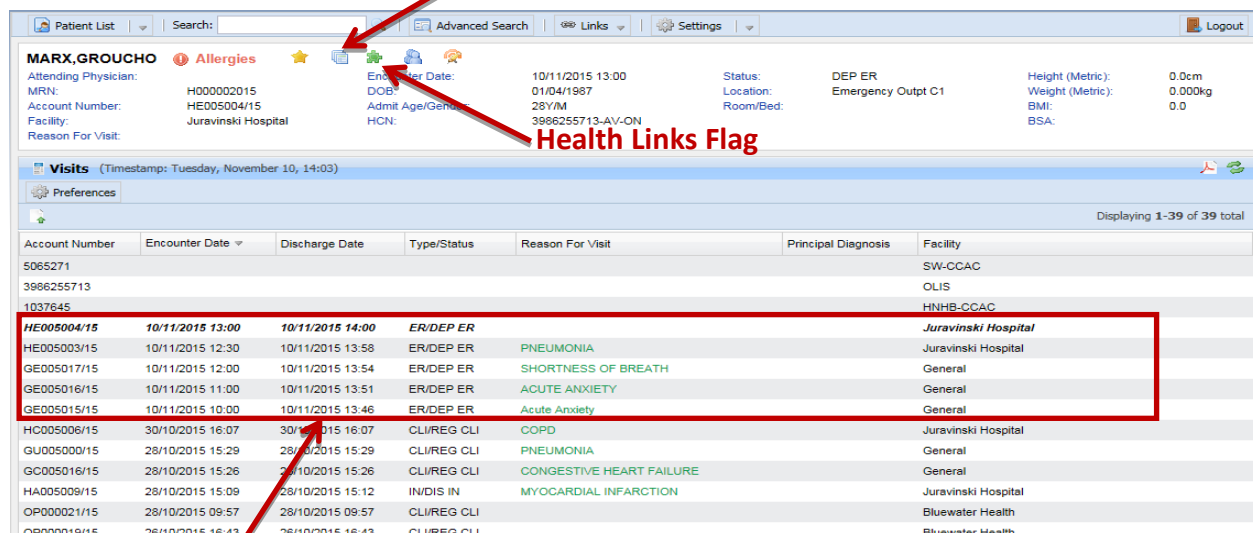**December 2, 2015**

Updates to Icons in Patient Header of ClinicalConnect™

We are pleased to announce that a new icon has been added to the Patient Header in ClinicalConnect, as well as a change to what the existing Health Link icon represents.

A new "**Frequent ED Visits**" flag has been added to the patient header in ClinicalConnect. This flag identifies patients who have had five or more visits to an Emergency Department (ED) at acute care facilities in southwest Ontario in the last 366 days. The image below depicts how the Frequent ED Visits flag displays in ClinicalConnect. Click on the icon to access the Visits module for a listing of encounters.

In addition, the "Health Links" flag in the Patient Header has been updated. The puzzle piece icon itself remains the same, but now will display for patients who have a Health Link Coordinated Care Plan (CCP) initiated by a Health Link in the Hamilton Niagara Haldimand Brant (HNHB) Local Health Integration Network (LHIN). ClinicalConnect users can still hover over the icon to display the name of the Health Link that initiated the CCP, and clicking on the icon will take the user to more information about Health Links. Please note this flag is updated monthly based on information provided by the Health Link and is not a "real time" indicator. Discussions continue about how the CCPs, developed by the Health Links, may be integrated with ClinicalConnect in the future.

For more information, please visit http://info.clinicalconnect.ca.

ClinicalConnect is the Regional Clinical Viewer for the cSWO Program, funded by eHealth Ontario. Hamilton Health Sciences is the Solution Provider deploying ClinicalConnect across the four South West Ontario LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.
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